



MONTHLY ACTIVITY REPORT

June 2019

SERVICE HIGHLIGHTS

Interest in summer reading remains strong across Wichita. As of June 30, 10,033 youth have registered for the Library's summer reading programs. More than 1,400 have reported reaching program completion levels by logging 30 days of reading at least 20 minutes (Kids Read and Teens Read programs) or completing 15 learning activities (Baby Bookworms).

Children are not the Library's only summer readers. A new e-book circulation record was set in June as 14,334 books were borrowed from the Wichita e-Reads collection. Three of the top 10 days for e-Reads circulation occurred during the month, resulting in an increase in e-book circulation of 19% from June of 2018.

The Library's role in supporting digital literacy was also easily apparent during June. Staff members from the Technology Training Section presented 12 classes to 88 students while also completing 198 Book-a-Librarian appointments. The After Hours Lab at the Angelou Branch had 22 customers in attendance during the month.

Support from the Grow with Google program was instrumental in two events at the Advanced Learning Library during June. Thirty-three employers and 121 potential employees gathered in the conference center on June 13 for a Job Fair hosted in partnership with the Workforce Alliance of South Central Kansas. Library staff members were available in a booth promoting library services for job searchers while Book-a-Librarian assistance was available in the Westar Technology Training Center. Near the end of the month, a portable device dispenser was installed in the Cox Digital Pavilion. The dispenser is a self-service unit that provides customers with an opportunity to borrow Chromebooks for use within the library building.

Wichitans are invited to another year of community reading as the 2019 NEA Big Read: Wichita was announced on June 13. During his weekly news briefing, Mayor Jeff Longwell invited the community to read and discuss *Lab Girl* by Hope Jahren. Mayor Longwell, Lieutenant Governor Lynn Rogers and Congressional Spouse and former Library Board President Susan Estes are this year's honorary program co-chairs. Wichita is one of 78 communities selected to receive Big read awards from the National Endowment for the Arts.

Through the nation, public libraries are being added to local community counts committees that have begun planning for the 2020 Census. Wichita is no exception. During June, four staff members participated in a local community counts meeting. A program on the history and importance of the Census was also held at the Advanced Learning Library on June 25.

OTHER NEWS

The Library and Law departments filed an appeal to the Federal Communications Commission (FCC) on June 21 regarding a negative ruling by the Universal Services Administrative Company (USAC) on a 2015 Universal Services (e-rate) funding request. USAC contends that the Library did not follow subsidy guidelines requiring price to be the highest factor in vendor selections and that \$75,000 of previously received subsidy funding should be refunded by the Library. The decision is based on the screening committee's evaluation form use of the label "price and quality of service" as an evaluation criterion. The Library argues that the column heading was merely a holdover from a City evaluation form template. Staff note that the selected vendor was the one offering the lowest price for the requested service. The case is a letter versus the spirit of the regulation scenario. The appeal to the FCC is the final step in an appeals process that has been ongoing for more than a year. Assistance from the office of Senator Pat Roberts was instrumental in preparation for the FCC appeal submission.

On a brighter note, Library applications for e-rate funding for branch internet services for the 2019-2020 year have been approved at a 90% subsidy rate. The value of the subsidy is projected to be \$105,481.44 for the twelve-month period beginning July 1, 2019 and ending June 30, 2020.

A program sponsored by the Library and Wichita Transit provided teens with training on use of the local transit system. Transportation Coordinator Raven Alexander reports that two families who attended the presentation are now using the Wichita Transit system because of the information they obtained in this library program.

The Library's support for distance learning continues to be documented through use of the test proctoring service. During June, students were able to complete 25 proctored exams at the Advanced Learning Library.

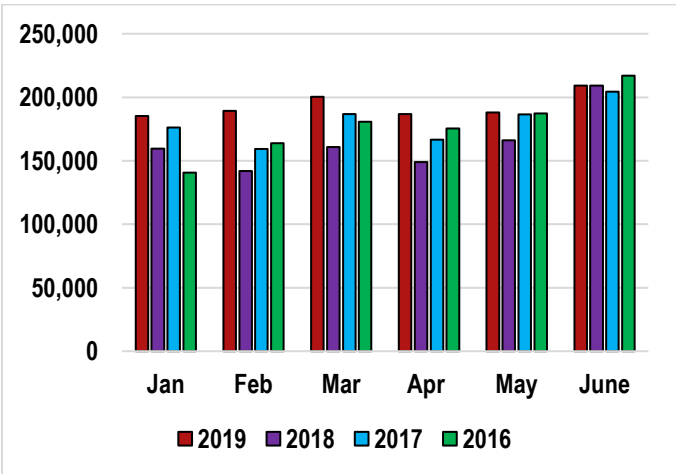
The Burns Research Pavilion hosted out of state researchers from California, Florida, Iowa, Massachusetts, Michigan, Missouri, Oklahoma, Pennsylvania, South Carolina, Texas, and Virginia. Over the course of 2019, visitors from 21 states have come to Wichita for research visits.

Agencies receiving special programs or services during June included: Branches, Honey Tree, New Song and Northridge academies; First Presbyterian Church and Fridays Book Review book clubs; East Heights UMC Children's Day Out; Tree House/Maize; Tree House/Tyler; TOP/North; Fingerprints, 2nd Street and West Village head start centers; Exploration Place; Halstead Red Hat Club; Spring Clean Laundromat; Department of Children and Families; WIC offices at the Sedgwick County health department, Colvin and Stanley schools; Plymouth and Small Wonders preschools; Primrose School of West Wichita; Dunbar Transition Campus @ Chisholm; Edgemoor, Evergreen and Orchard Park recreation centers; Via Christi Child Development Center; the YMCA YSOAR program; A Thrive Community; and five family care center homes. One hundred seventy-three agencies have now received programs or special services from the Library in 2019.

The Library was also an exhibitor at two Screen 4 Success events, the Veteran's Hospital Baby Shower, Juneteenth, Botanica's Teddy Bear Picnic and Book Launch, and at the Kansas Grown Farmer's Market.

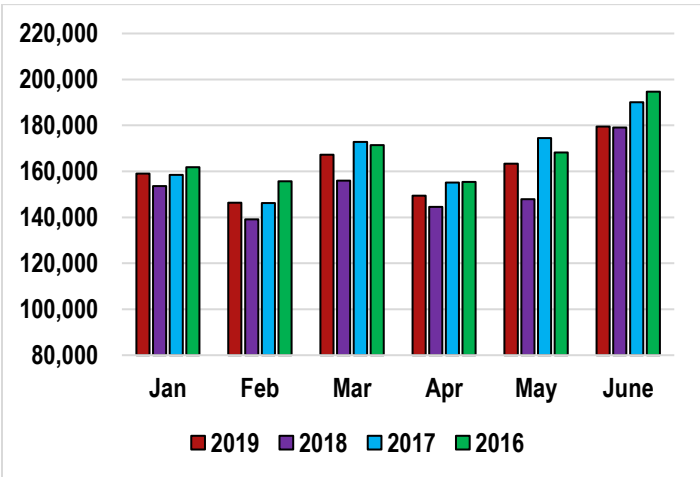
Service Dashboard

LIBRARY VISITS (door count, catalog sessions, and website visits)

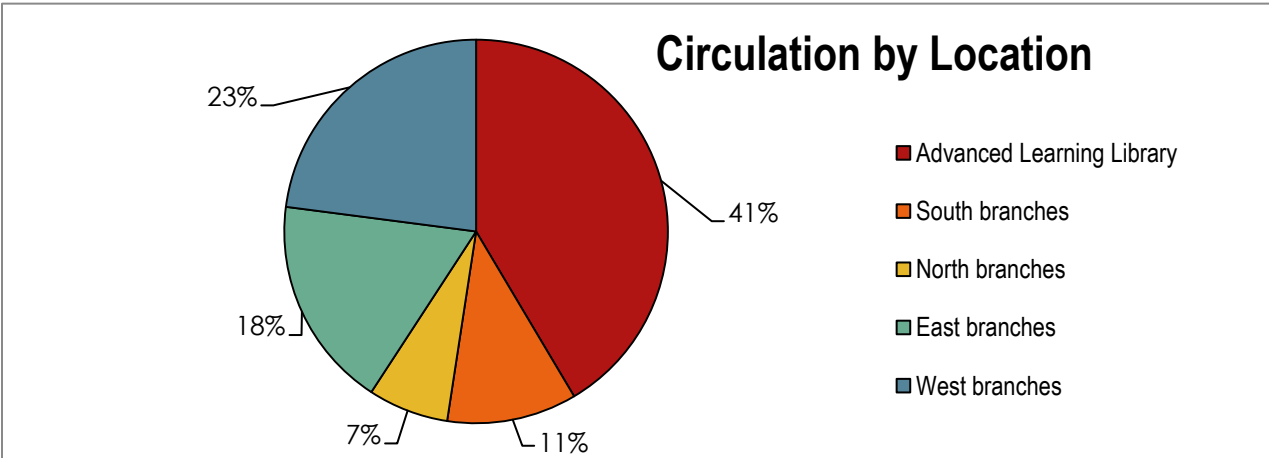


	JUNE		
	2019	2018	% change
Door Counts	97,362	97,207	0.16%
Catalog Use	46,545	43,882	6.07%
Website Visits	65,210	68,145	-4.31%
Total	209,117	209,234	-0.06%

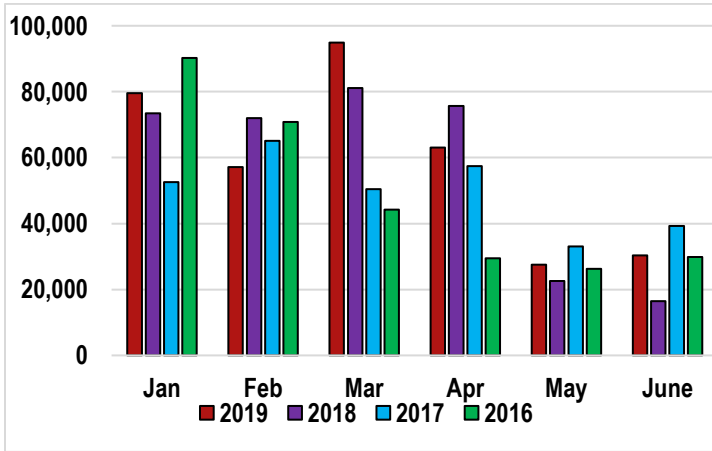
CHECKOUTS



	JUNE		
	2019	2018	% change
Physical Circ	165,159	167,009	-1.11%
E-book Circ	14,334	12,005	19.40%
Total	179,493	179,014	0.27%

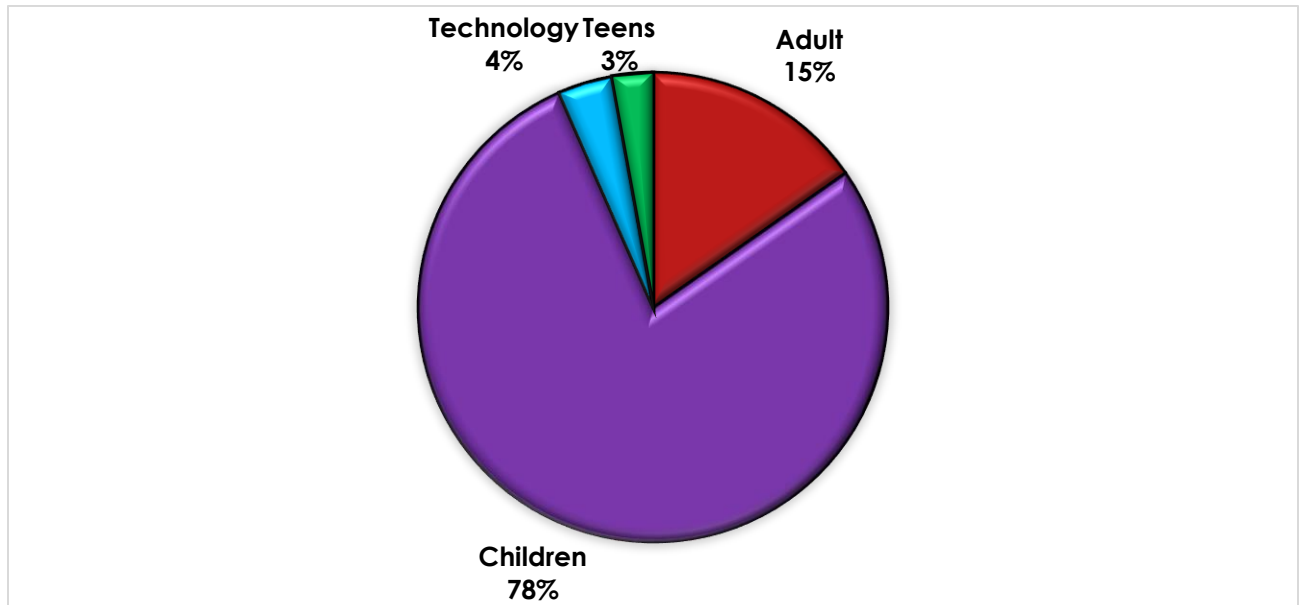


QUESTIONS ANSWERED (by staff in person/phone and through online services)



JUNE			
	2019	2018	% change
In person	9,030	5,097	77.16%
Online	21,338	11,347	88.05%
Total	30,368	16,444	84.68%

PROGRAM ATTENDANCE

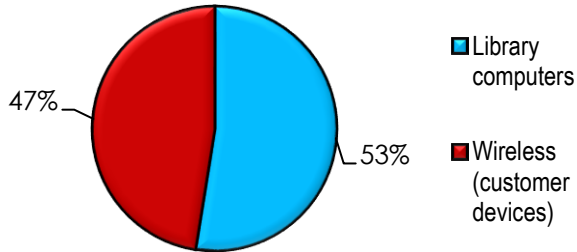


JUNE ATTENDANCE

	2019	2018	% change
Adult events	1,253	396	216.41%
Children's events	6,407	5,069	26.40%
Technology training	308	53	481.13%
Teen events	230	60	283.33%
TOTAL	8,198	5,578	46.97%

PUBLIC COMPUTING

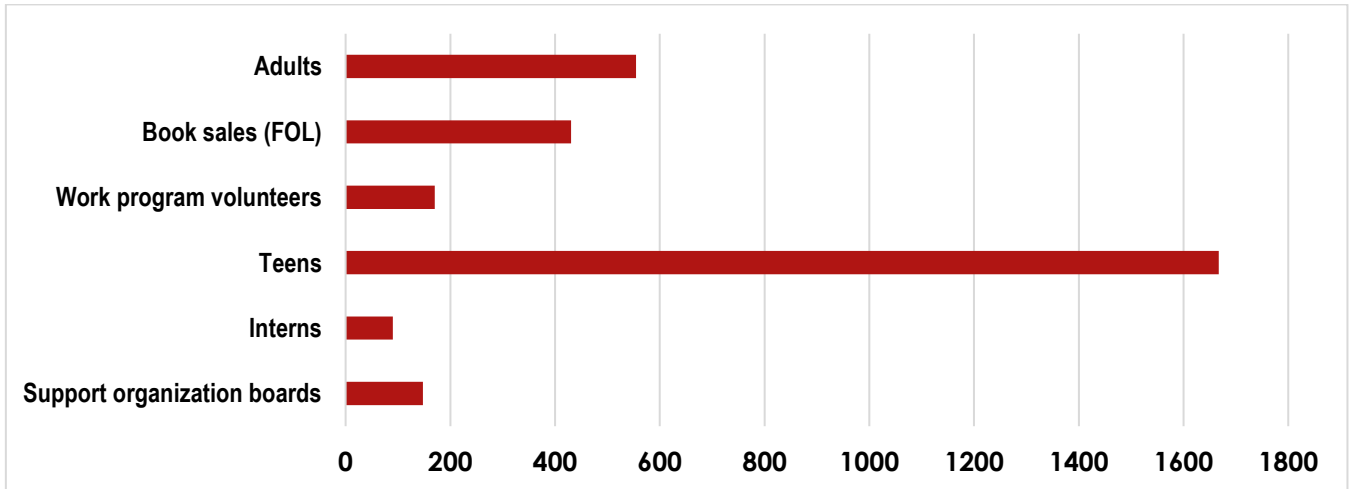
**Method of Computing Access
(by session)**



JUNE

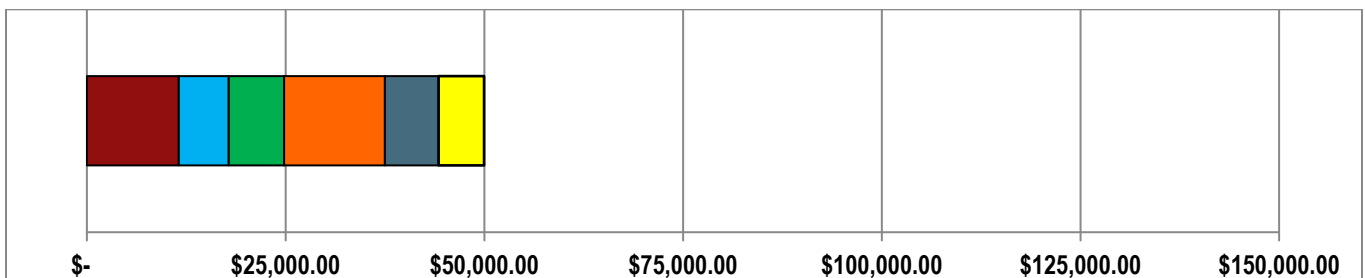
	2019	2018	% change
Library Workstation Sessions	10,553	8,714	21.10%
Wi-Fi Sessions	9,539	6,332	50.65%
Number of Users	2,157	1,708	26.29%
Hours of Access	12,839	9,885	29.88%

VOLUNTEERS (hours of service)



Number of volunteers YTD = 271 Hours of service received = 11,155

MATERIALS DONATIONS (value if purchased)



Year to date total = \$49,967

Items added to Library collections YTD = 2,591

Service Snapshot: Library Programming

Each month the Library presents a variety of programs and learning opportunities. Some of the most notable and unusual events from June included the following activities.

On June 1, the Advanced Learning Library screened the local documentary short film: *For Your Amusement: The Wonderland Park on Ackerman Island*. Sara Harmon, filmmaker, answered questions and talked about her process gathering information and turning that information into a film. Over 100 people attended the event with several commenting on how much they enjoyed the film and the discussion that followed.

The Westlink Branch Library hosted a program called World War II: A Family Remembers. Nancy Marsh Price, the author of *Uncle Sam's Most Reluctant G.I.*, recounted her father's experiences serving in World War II as expressed in the letters he and his family shared. Through Nancy's presentation, the 39 attendees learned about her self-publishing process through Amazon, how mail service worked during the war for the veterans and their families, specifics of the D-Day invasion and more.

The traveling exhibit "People, Pride, and Promise: The Story of the Dockum Sit-In" was installed at the Maya Angelou Branch in early June. The exhibit helped to promote a special program on the Dockum Sit-in presented at the branch on June 25. A capacity crowd came to hear Dr. Galyn Vesey speak about his experiences as a teenager participating in the sit-in during the summer of 1958.

Rockwell Branch Manager Savannah Ball and Youth Services Librarian Katrina York worked with the Forestry Division of the Parks and Recreation Department to enhance a recent Summer Reading program. Nineteen children ages 8-11 and their families became engineers at the Rockwell Egg Drop Lab. Using material supplied by the Library, families created structures that would keep their "egg-stronauts" from cracking during a 40-foot drop to the ground. Forestry staff brought a bucket truck to the branch parking lot and was responsible for initiating the egg drops. Out of the 19 eggs, five did not crack during the falls. The program was a great way for children to practice STEM skills as they planned their designs, hypothesized about what material might keep their eggs safe, and watched the results of their experiments.

