



MONTHLY ACTIVITY REPORT

July 2019

SERVICE HIGHLIGHTS

The 2019 summer reading programs came to a close on July 26th. During this time staff at the Advanced Learning library issued 2,680 library cards – with 83% of these being new accounts. The peak day of library account registrations was the first day of the program with 86 new library accounts and 21 replacement cards created. Use of the accounts was demonstrated by circulation activity throughout the department. At the Advanced Learning Library, the automated materials handling system processed 69,972 items in July. This translated into a pace of more than 95 items per hour. The Automatic Materials Handling (AMH) machine has been extremely helpful the last couple of months with the busy summer. During the month of June the AMH machine checked in 59,191 items at a rate of 83 items per hour.

Customer Service Manager Kristi Dowell and Evergreen Branch Manager Anne Ethen met with staff from the Office of Community Services to discuss programs and services currently offered by the Evergreen Neighborhood Resource Center and the Evergreen Branch Library. The goal of this meeting was to identify overlaps in programs and services, so as to avoid duplication of efforts upon the proposed consolidation of the neighborhood resource center and the library. A second meeting with representatives of the City Manager's Office and the Department of Housing and Community Services was held to brainstorm options to resolve policy discrepancies identified during the service inventory review session.

Director of Libraries Cynthia Berner and Board members Shelby Petersen and Lauren Hirsh met with Councilman James Clendenin to discuss location and service priorities for the Linwood Branch Library. A series of activities to address concerns of residents who oppose relocation of the branch was created.

Rockwell Branch Manager Savannah Ball met with representatives from several community agencies at the Workforce Center. Participants served on a focus group about technology skill gaps they encounter with customers to help better the Workforce Center's partnership community agencies in Wichita.

The Grow with Google Teen HackATHon was held at the Advanced Learning Library on July 27-28. This was a friendly competition where youth ages 14-18 were tasked with creating projects using technology to address a health issue that teens deal with on a regular basis. Five teams were formed. Each team created a project and presented it to a panel of judges. Several mentors from devICT provided the students with technology assistance and guidance. The panel of judges included City Council member Becky Tuttle, Seth Etter from devICT, and Victor Okwo from Sedgwick County Health Department. Seventy-eight people attended the presentations from the workgroups. One student described the experience by stating, "This feels like school, only more fun".

Downloadable e-books continue to grow in popularity and use. During July, a total of 15,117 titles were borrowed, marking the first time circulation has exceeded 15,000 checkouts. It is also a 13% increase over July 2018 – the highest circulating month of 2018. The month also set a unique users record with 3,109 users – 423 more users than in July 2018.

OTHER NEWS

On Monday, July 8 the Advanced Learning Library hosted Tanganyika for a presentation of “Nocturnal Animals” to an overflow crowd of nearly 400 attendees. Children and their families got to meet wild animals and learn new facts about their habits and habitats.

Approximately 5,000 items (183 boxes) arrived from the Daughters of the American Revolution State Library on July 11th. Volunteers are working to put bookplates in the items and to look them up in the catalog to determine if they are added copies or will need more extensive cataloging work. The first items were cataloged, processed, and made their way to the Research Pavilion in late July.

Representatives from Worden and Hicks-Ashby were in Wichita on July 15 and 16 to complete rework on the Big Book display case and to address a series of minor maintenance issues on furniture and equipment throughout the building.

Access to materials from other libraries has become more convenient as the Kansas Library Express Courier has changed from three to five delivery days each week. Shipments arriving through this courier service now have an average fill time of two days.

Educators from the USD259 Title I office visited the Advanced Learning Library for a tour and overview of library services. Ways to better connect families with library services were also discussed.

The tech training team completed 248 Book-A-Librarian appointments in July.

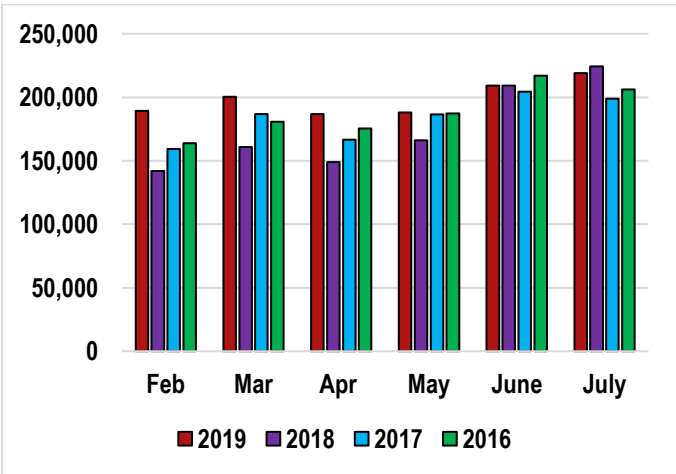
The Burns Research Pavilion hosted out of state researchers from California, Illinois, Missouri, Nevada, Oklahoma, South Dakota, Texas, and Wisconsin. To date in 2019, the Research Pavilion has hosted guests from 24 states. Over the course of 2019, visitors from 21 states have come to Wichita for research visits.

Agencies receiving special programs or services during June included: Branches, Bug Lady, Honey Tree and New Song academies; Project Laundry/Spring Clean Laundromat; Asbury, Envision, Via Christi and Wichita State University child development centers; Kiddy Kollege/Country Acres; Kiddy Kollege/Tyler; KinderCare/Boston; KinderCare/Thurman; Loving Arms Child Care; Scribbles and Giggles Child Care; Tree House/Tyler; Tree House/Maize; Tutor Time/Maize; Tutor Time/21st St.; City of Wichita Colvin, Evergreen, Linwood, Lynette Woodard, and Orchard Park recreation centers; Ashley’s House/Central; Ashley’s House/Harry; TOP/Northwest; TOP/South; Fingerprints, Parklane, 2nd Street, Shirley Mayes and West Village head start centers; Basic Beginnings, Plymouth and Small Wonders preschools; Benton and Enterprise elementary school latchkey programs; Marshall middle school; USD259 Title 1 office; Kansas Department of Children and Families; Morning Start Montessori; the YMCA special interest camp at the Bel Aire Recreation Center; four family care centers; and three WIC clinic offices. The Library was also an exhibitor at three Screen 4 Success events. A total of 181 organizations and businesses have now received programs or special services from the Library in 2019.

Evergreen staff member Zetta Maxwell celebrated her 40th anniversary with the City in July. Interlibrary loan librarian Gavin Thomas received an award for 30 years of service. Digital Services Manager Jeff Tate completed the courses needed for the City of Wichita’s Leadership Needs-Based Coaching Certificate. Communications Specialist Sean Jones has been selected for participation in the Business Journal’s Emerging Leaders program while Customer Services Manager Kristi Dowell will attend Leadership Wichita.

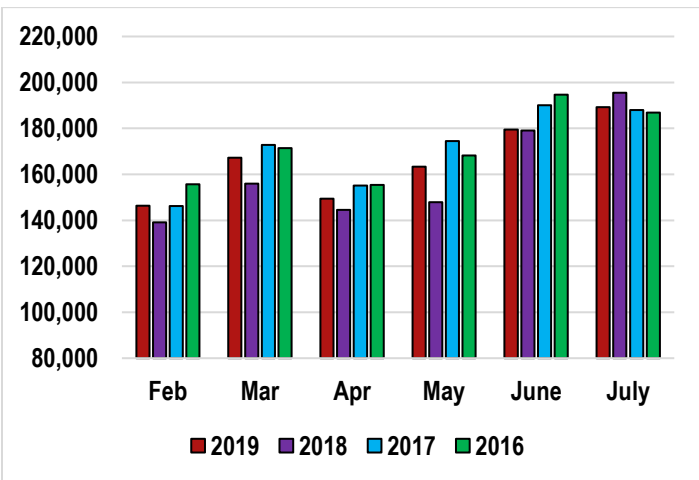
Service Dashboard

LIBRARY VISITS (door count, catalog sessions, and website visits)

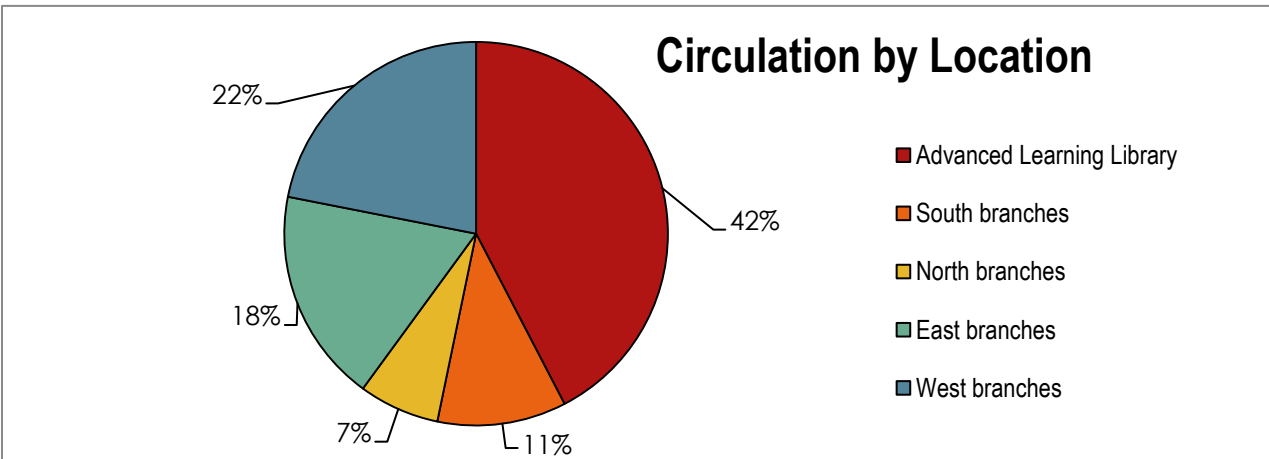


	JULY		
	2019	2018	% change
Door Counts	102,684	106,450	-3.54%
Catalog Use	49,782	49,833	-0.10%
Website Visits	66,632	68,145	-2.22%
Total	219,098	224,428	-2.37%

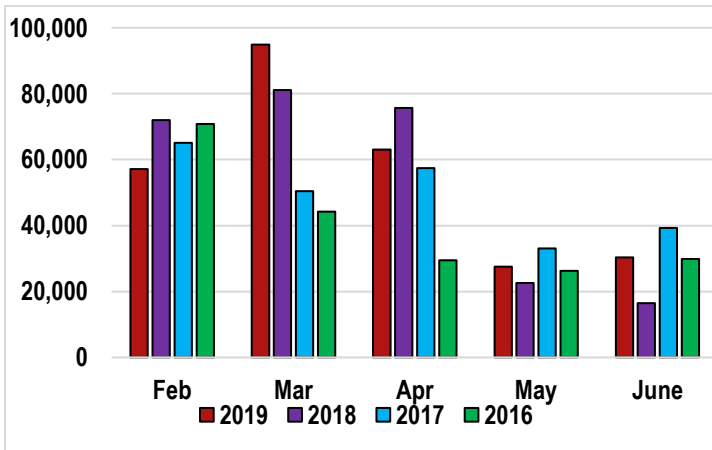
CHECKOUTS



	JULY		
	2019	2018	% change
Physical Circ	174,159	182,254	-4.44%
E-book Circ	15,117	13,291	13.74%
Total	189,276	195,545	-3.21%



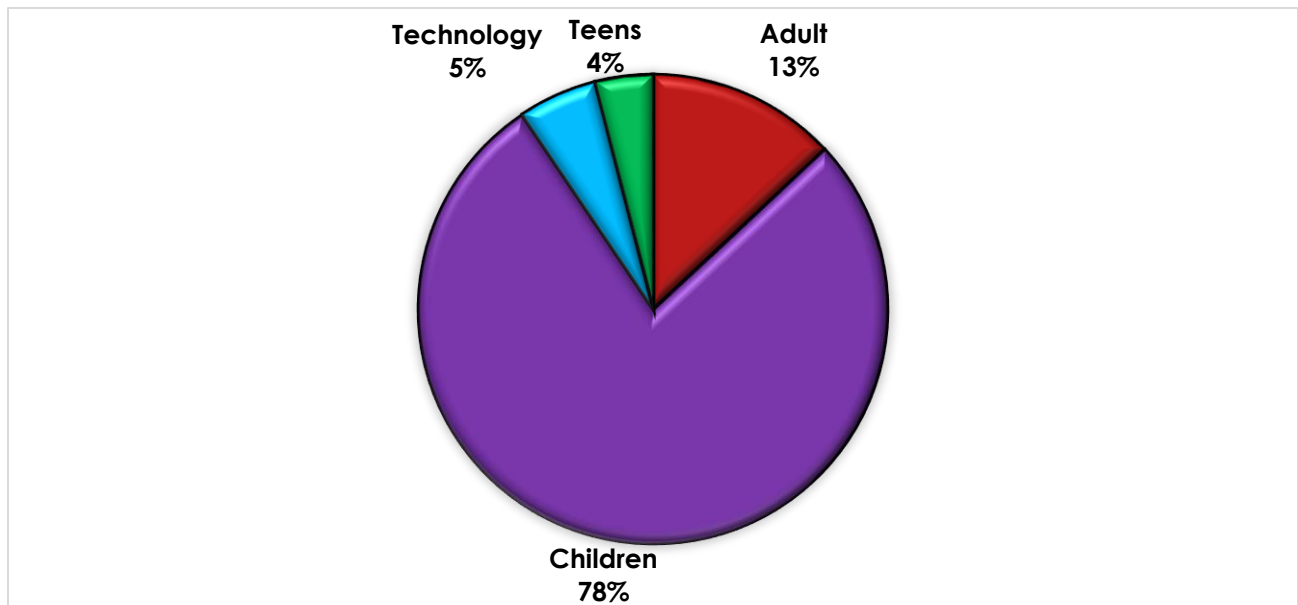
QUESTIONS ANSWERED (by staff in person/phone and through online services)



JULY

	2019	2018	% change
In person	9,929	14,476	-31.41%
Online	34,048	22,114	53.97%
Total	43,977	36,590	20.19%

PROGRAM ATTENDANCE

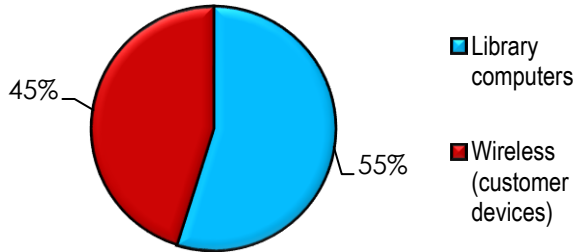


JULY ATTENDANCE

	2019	2018	% change
Adult events	882	417	111.51%
Children's events	5,245	4,312	21.64%
Technology training	370	561	-34.05%
Teen events	268	26	930.77%
TOTAL	6,765	5,316	27.26%

PUBLIC COMPUTING

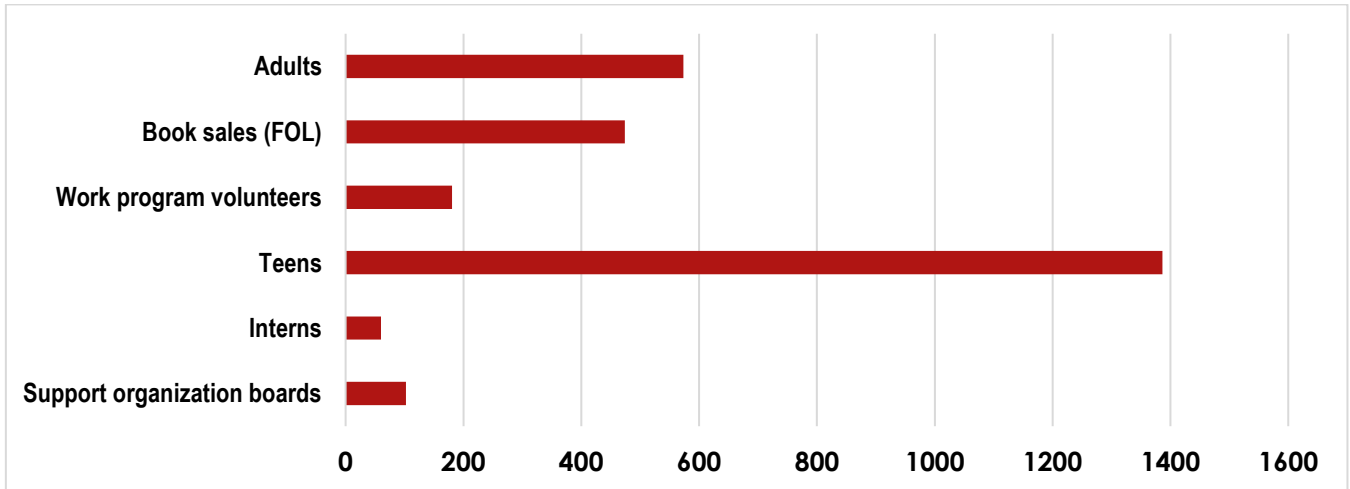
**Method of Computing Access
(by session)**



JULY

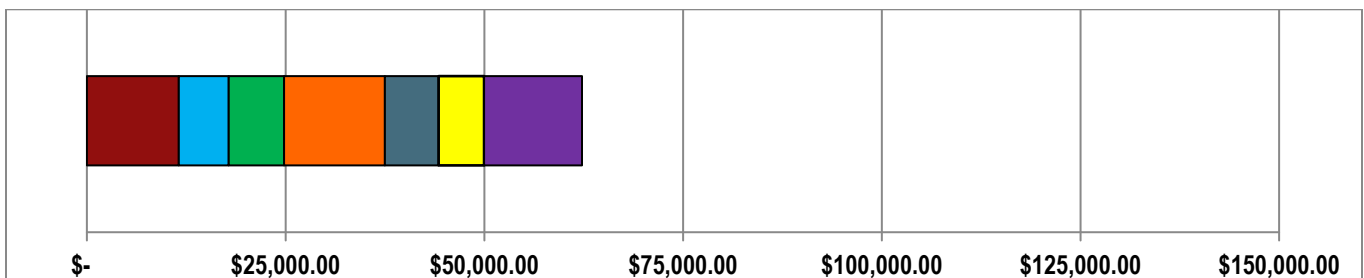
	2019	2018	% change
Library Workstation Sessions	12,086	11,018	9.69%
Wi-Fi Sessions	9,950	8,655	14.96%
Number of Users	2,281	2,185	4.39%
Hours of Access	13,254	12,452	6.44%

VOLUNTEERS (hours of service)



Number of volunteers YTD = 272 Hours of service received 13,931

MATERIALS DONATIONS (value if purchased)



Year to date total = \$62,287

Items added to Library collections YTD = 3,450