AGENDA

Wichita Public Library Board of Directors Meeting Tuesday, March 21, 2023–12:00 p.m.

Board Room

Advanced Learning Library, Second Floor 711 W 2nd, Wichita KS 67203

- 1. Call to Order/Introductions
 - a) Staff Presentation: The Big Read, Savannah Ball (Education and Engagement Manager)
- 2. Approval of the Agenda
- 3. Public Comment
- 4. Minutes of the February 21, 2023 meeting
- 5. Unfinished Business
- 6. New Business
 - a) National Community Survey
- 7. Finance Committee Report
 - a) February 2023 Bills and Finance Reports

General Fund Bills	\$826,547.76
Grant Fund Bills	\$21,706.07
Gift & Memorial Fund Bills	\$48,188.06
<u>Tota</u>	\$896,441.89

- b) Approval of Invoices Exceeding \$10,000 RFID Conversion
- 8. Operations Committee Report
- 9. Planning & Facilities Committee Report
- 10. Public Affairs Committee Report
- 11. Support Organization Reports
- 12. Director of Libraries Report
- 13. Announcements
- 14. Adjournment



Monthly Activity Report February 2023

Service Highlights

On February 16, Michelle Eastman from Rainbows United paid a visit during Cuentos Bilingües and offered free Spanish board books to attendees while promoting early developmental screenings and services to families in Wichita. After storytime, Evergreen staff hosted the second Imagination Playground (IP) pop-up-and-play session. Several families had requested more opportunities to play with IP's Big Blue Blocks and staff were able to facilitate a mini play session for WPL's earliest learners.

As part of the ReadICT program and the Read. Return. Repeat, customers will have an interesting new way to interact with the Library and other readers with a new book review telephone line. Staff created a dedicated telephone voicemail account that will allow customers to call in and leave a short book review pertaining to the ReadICT program or other topics determined by staff. Once a voicemail is left, the telephone system emails staff a notification that a message was left along with an audio file of the voicemail. Staff will then take that audio file and incorporate it into the Library's podcast, social media, or other digital content. Customers can leave their book reviews by calling 261-8507.

Staff continue working on preparations to convert the Library's collections from barcode stickers to RFID tags. In 2023, the Library will switch from barcodes on materials to RFID tags on materials, giving customers and staff a faster and more efficient check in, checkout, and material handling experience. Staff worked to fine tune RFID equipment needs across the system. In addition, staff worked on needs to expand self-check service to take advantage of RFID technology.

Through a United Way grant, the library has begun to offer free bus transportation for K-3 student tours for targeted schools. This program has been offered to specific schools near the Evergreen, Walters and Advanced Learning Library locations. Educators from these schools can book tours with youth services staff for their students, to help encourage students' use of the library. In January 236 students were able to tour the library because of the WPL United Way grant.

On February 11, Jennifer Durham along with Sara Dixon and Suzanne Perez from KMUW, hosted the first ReadICT book swap of the year. The program had an excellent turnout with a lot of people saying this was their first book swap they've attended! One patron who was looking for some books to bring back to her father who was in an assisted living facility who wasn't able to visit the library event took the opportunity to get some readers advisory suggestions from Jennifer so she could bring him back some new reading material!

Other News

The Library partnered with a Management Fellow last year to conduct some journey mapping studies at a few branch locations. This prompted the User Experience Team to recommend looking at every branch location to make sure signs, brochure displays and the collections are set up to exceed customer standards. These audits will help managers determine best use of space and to ensure messaging and information is not cluttered and easily available for customers.

Newton Public Library staff visited the Advanced Learning Library on Tuesday for a full tour of the facility. They are building a new facility in Newton and want to see how Wichita Public Library incorporates strategic work flows in staff areas and how public spaces are set up to create flexible work spaces and integrate forward-thinking design.

Staff attended a half-day workshop at the Westlink Branch on Thursday to begin a community engagement project to plan designs for the upcoming Westlink remodel and expansion project.

Racine Zackula was hired as the Library's new Family Literacy Coordinator. She has worked for the Library since 2001. She has experience with both library programs and youth services.

There are now 63 customers certified to 3D print with 19 certified to print on the Prusa, 30 certified on the MakerBot, and 19 certified to print on both. As of the end of February, there are 238 people who have taken 3D Printing Basics, 127 students who have taken the Maker Bot Processes class, and 72 customers have taken the Prusa Processes class.

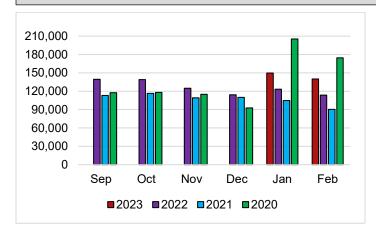
Technology training staff were busy with programming. The section taught 13 technology classes with 107 students in attendance. Staff completed 245 book a librarian appointments in February. Customers were given assistance or unemployment filing, resume posting and printing, passport applications, printing court documents, phone assistance, tax forms, and online security issues. Because of the large number of students who wanted to sign up for 'Selling Online', we added a pop-up 'Selling Online' class on Thursday, February 23.

On February 17, the Library released the latest episode of Read. Return. Repeat. podcast. The episode, featuring Arielle Zibrak, Associate Professor of English and Gender & Women's Studies at the University of Wyoming, had 41 plays recorded in Anchor and 29 views on YouTube through February 28.

Teen Librarian Lexi Ternes and Youth Services Manager Erin Howerton worked on a proposal for open gaming times in the Teen Pavilion. They compiled a list of items they feel the work group would need to be able to successful in this venture. If approved, the ALL will hopefully be hosting two open gaming nights a week starting next school year.

Service Dashboard

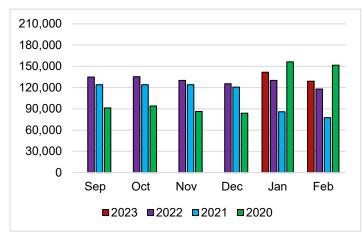
LIBRARY VISITS (door count, catalog sessions, and website visits)



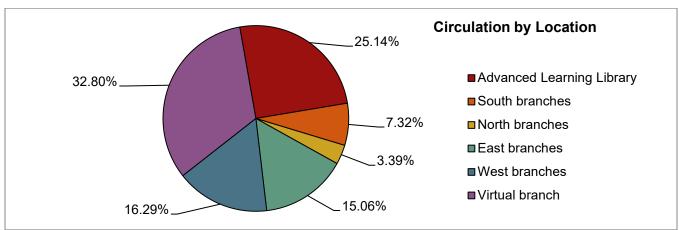
	FEBRUARY			
	2023	2022	% change	
Door Counts	50,965	35,111	45.15%	
Catalog Log-ins	34,557	32,526	6.24%	
Website Visits	53,898	46,013	17.14%	
CONTENTdm	632	N/A	N/A	
Users				
Total	140,052	113,650	23.23%	

Due to equipment malfunctions, the door counts at the Advanced Learning Library and Walters branch in February 2023 are artificially low.

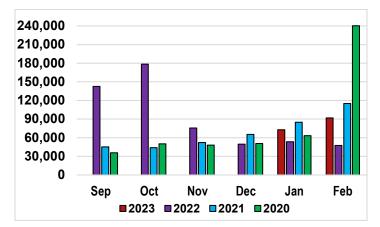
CHECKOUTS



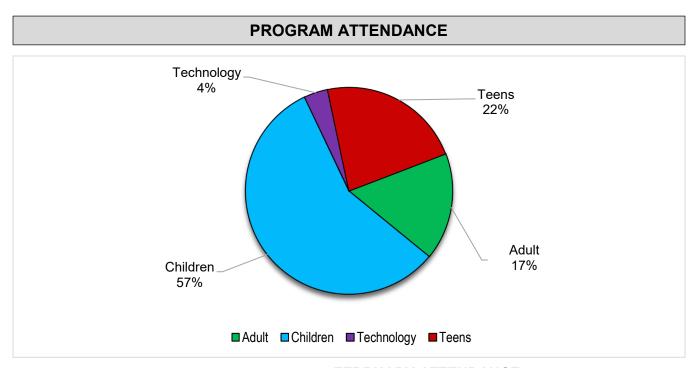
FEBRUARY 2023 2022 % change 86,657 81,290 6.60% **Physical Circ** 42,288 36,735 15.12% Virtual Circ 35,603 30,222 17.80% WPL 6,513 6,685 2.64% State 118,025 9.25% 128,945 Total



QUESTIONS ANSWERED (by staff in person/phone and through online services)



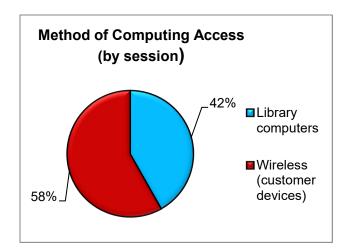
FEBRUARY					
	2023	2022	% change		
Reference	4,972	5,592	-11.09%		
Questions					
Database	84,113	38,620	117.80%		
Searches					
Technology	2,628	3,240	-18.89%		
Assistance					
Book-A-Librarian	247	191	29.32%		
Appointments					
Total	91,960	47,643	93.02%		



FEBRUARY ATTENDANCE

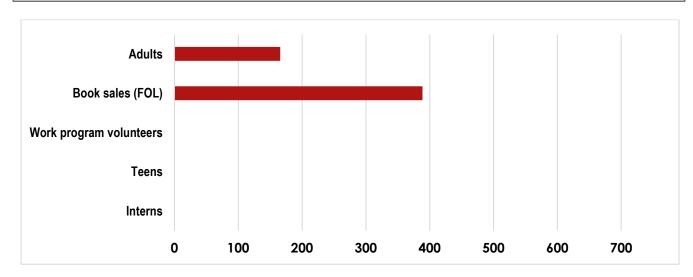
	2023	2022	% change
Adult events	472	528	-10.61%
Children's events	1,610	199	709.05%
Technology training	105	82	28.05%
Teen events	634	6	10,466.67%
TOTAL	2,821	815	246.13%

PUBLIC COMPUTING



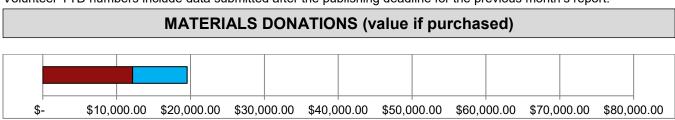
	FEBRUARY			
	2023	2022	% change	
Workstation Sessions	5,880	3,963	48.37%	
Wi-Fi Sessions	8,171	5,963	37.03%	
Number of Users	1,343	912	47.26%	
Hours of Access	9,038	6,669	35.52%	

VOLUNTEERS (hours of service)



Number of volunteers YTD = 56 Hours of service YTD = 1,056

Volunteer YTD numbers include data submitted after the publishing deadline for the previous month's report.



Year to date total = \$19,553.62 Items added to Library collections YTD = 1,073

Service Snapshot: Recent Raving Fans Stories

A customer who was going back to school needed help scanning documents to meet financial aid requirements. The customer expressed that he was not very familiar with computers. Daniel Pewewardy assisted the customer by guiding him through each step of the scanning process, enabling him to save some of the documents onto a thumb drive. The customer then proceeded to scan the rest of the documents himself and thanked the staff for putting him at ease and teaching him a new skill!

Librarians Lexi and Jeni were recently working in the Children's Pavilion at the Advanced Learning Library when a customer approached the desk to give the youth services team a compliment. She wanted to tell staff how much she appreciates all the times the Youth Services work group has helped her in the past. She said everyone she talks to is always so willing, and she appreciates their time and expertise! Lexi and Jeni were thrilled to hear this and thanked her for the compliment.

Anthony called the Advanced Learning Library to ask about a PBS documentary called "Unforgivable Blackness" which is about the boxer Jack Johnson. Circulation Library Assistant Kevin Wilkin had seen the documentary but noticed the library did not have the film to checkout. Kevin decided to search for it on Kanopy. Kanopy is a streaming service that the Wichita Public Library offers to customers, which provides ad-free films and series that can be enjoyed on TV, cell phone, and tablet and online. Kanopy had the film, so Kevin showed Anthony how to access Kanopy and how to use it. Anthony was happy to find the documentary and learn more about other library services he could enjoy with his library card.

Alicia Jefferson helped a customer who came in and said that she would like to listen to more audiobooks, but she did not know how to access them through the library system. Alicia drew on her personal experience with having used digital audiobooks to guide the customer to the best way to listen to audiobooks via the Libby, the digital library app. Alicia also signed her up for the Kansas State Library card and directed her to the Cloud library, where there is a significant number of audiobooks.

Rockwell Branch's Preschool Storytime held four sessions in February. In total 50 children and 41 adults attended. Notably, one of the children who had previously come in with their mother began attending with their grandmother in February. After one session the grandmother paused to tell Katrina "I'm so glad my daughter asked me to start taking my grandson to storytime when her schedule changed. He really loves it and so do I!"

A customer came in frantic because she was hosting a Zoom birthday party and her computer was not working. She still needed to complete the PowerPoint for the event and make sure everyone was ready to go. In the 2 hours she had before the party was scheduled to happen, Misti was able to get her PowerPoint on track with all the bells and whistles, and also get her set up in the AV Studio so she could get the party going. She stayed with her through part of the party to make sure everything worked. Misti Hoheisel went above and beyond in assisting the customer. The party was a hit and the birthday girl was delighted!

WICHITA PUBLIC LIBRARY

Minutes of a Meeting of the Library Board of Directors February 21, 2023.

The hybrid meeting of the Library Board of Directors was held on Tuesday, February 21, 2023 at the Advanced Learning Library with the following present in person: Ms. Abi Boatman, Mr. Kevin McWhorter, Ms. Shelby Petersen, Ms. Ericka Sauer, Mr. Chuck Schmidt, Dr. Maaskelah Thomas, and Mr. Jonathan Winkler. The following attended virtually: Ms. Donna Douglas, Ms. Rachel Enix, Ms. Lauren Hirsh, Mr. Randall Johnston, and Ms. TaDonne Neal.

Call to Order

Kevin McWhorter called the meeting to order at 12:01 p.m., a quorum being present.

Staff Presentation

Communications Specialist Sean Jones provided an update on the Library's current marketing strategy. The Library is for Everyone is a yearlong campaign designed to build inclusivity and disseminate the message that there is something for everyone at the Library. Creating a variety of inclusive ads for placement on social media and in various cultural newspapers across the city is just one example of ideas formed to promote this initiative.

The Library will be highlighted in a Viewpoint documentary on PBS, hosted by Dennis Quaid, which will focus on public libraries in different regions around the United States and show what modern libraries have to offer. This program will feature a 5-6 minute corporate profile on commercial television airings and be distributed through the internet.

Social media posts tell the Library's story and highlight the magic of public librarians. Each week, Division Managers collect and submit Raving Fans stories for publication on the Library's social media accounts. Staff have found that these posts receive a lot of positive interaction and comments.

The Library also strategically promotes programs and services with enticing messaging and imagery. The User Experience Team works to highlight large-scale programs and services throughout the year. Bilingual marketing and social media posts, monthly marketing highlights for staff use, and maintaining a yearly calendar of marketing goals and tasks are just a few of the approaches being used.

Introduction

Kevin McWhorter introduced new Library Board member Ericka Sauer, who replaces Shannon Littlejohn as one of Mayor Whipple's two appointees.

Approval of the Agenda

Dr. Maaskelah Thomas moved (Petersen) to approve the agenda as published. Motion carried

unanimously.

Public Comment

None

Approval of Minutes

Minutes of the regular meeting held on January 17, 2023 were presented. WGS liaison Julie Crawford noted that the organization's donation to the Library was \$8,000, not \$800,000 as stated in the draft minutes. Chuck Schmidt moved (Boatman) to approve the minutes as amended. **Motion carried unanimously.**

Unfinished Business

None

New Business

Director Nix presented the proposed 2024 Budget Program Options. In preparation for the upcoming annual budget planning cycle, the Leadership Team recommends three proposals for added funding that advance equity of access in library spaces, services, and collections. The Library continues to align its strategies with the Branch Master Plan, Technology Plan, and 2023 Workplan. Each program option enhances service to the public by strengthening service pillars to create a community of readers, ensure digital inclusion, provide equitable access to information, and deliver efficient and effective administration. Below is a summary of the program options in priority order:

- 1. Expansion of hours at Dr. Ronald W. Walters Branch to meet customer demand for weekend service.
- 2. Expansion of hours at Maya Angelou Northeast Branch to provide equitable service in a diverse community and build community connections.
- 3. Elimination of the interlibrary loan fee (\$3.00 per request) to ensure all customers have equal access to borrowing materials from other lending institutions, and enacting a \$1.00 fee for interlibrary loan materials left unborrowed after the request is successfully processed. (This latter fee aligns with the charge for holds not picked up.)

Jonathan Winkler moved (Boatman) to endorse the proposed 2024 Budget Program Options as presented by staff. **Motion carried unanimously.**

Finance Committee Report

On behalf of the Finance Committee, Chuck Schmidt moved to approve the final December 2022 finance report and supplemental bills in the following amounts: General Fund bills of

\$1,284,970.29; Grant Fund bills of \$155,677.65; and Gift and Memorial Fund bills of \$3,134.96, for a total of \$1,443,782.90. **Motion carried unanimously.**

On behalf of the Finance Committee, Chuck Schmidt moved to approve the January finance report and supplemental bills in the following amounts: General Fund bills of \$594,160.02; Grant Fund bills of \$0.00; and Gift and Memorial Fund bills of \$8,327.11, for a total of \$602,487.13. **Motion carried unanimously.**

On behalf of the Finance Committee, Chuck Schmidt moved to receive and file the July through December 2022 report of the Gift and Memorials Account as included in Board packets. **Motion carried unanimously.**

On behalf of the Finance Committee, Chuck Schmidt moved to approve up to \$25,000.00 to fully fund the 2023-2024 Kanopy capped agreement. **Motion carried unanimously.**

On behalf of the Finance Committee, Chuck Schmidt moved to approve the subscription renewal to Overdrive Magazines in the amount of \$17,500.00. **Motion carried unanimously.**

Operations Committee Report

No report.

Planning & Facilities Committee Report

No report.

Public Affairs Committee Report

No report.

Special Committee Reports

<u>Friends of the Library</u> – Trent Wetta reported that the Friends will be holding a used book sale at the Advanced Learning Library on Saturday, February 25, with a preview for advocates the previous evening. The organization is now deciding which Library programs it will fund in 2023.

<u>Library Foundation</u> – Kristi Oberg reported the Robert Swanson fundraising council will be assisting with the \$8.3 million capital campaign for improvements across the library system. The Foundation will be presenting to the Goebel Family Star Lumber Foundation along with Director Nix in March. The Library Day of Giving will be April 14.

<u>Wichita Genealogical Society (WGS)</u> – Julie Crawford reported the February monthly meeting was well attended; it featured a presentation by Lem Sheppard titled African-American Musicians in Kansas 1860-1920. Genealogy 101 classes will start in March and run through April.

Director of Libraries Report

Director Nix reported that the Library will be receiving 30 kits of Narcan from Safe Streets. These kits will be distributed to branch locations with instructions for storage, training, and procedures for use if someone experiences an opioid overdose in Library facilities.

Library staff along with staff from Transit, Parks and Recreation, and IT will meet with Overdrive to discuss the possibility of smart benches that would be installed on city properties.

Proposed updates to the Capital Improvement Program for branch renovations include increased funding allocations for Alford and Rockwell. These would allow expansion of the children's area and addition of a drive-up window at Rockwell, as well as collaboration rooms and an office for District 4 community resource services at Alford. The budget hearing for the Library is in April.

On February 23, Margaret Sullivan Design Services will facilitate a day at the Westlink branch library for staff to explore and discuss needs and aspirations for expanding the branch. This officially kicks off the engagement portion of the design process, with a goal of ensuring staff can share the challenges and opportunities of working in a very busy district branch.

Plans for a mobile book bus service continue to move forward. The Library now awaits only the bus from Transit, which has been delayed because of supply chain constraints.

Announcements

None

Adjournment

The meeting was adjourned at 1:14 p.m.

The next regularly scheduled meeting will be March 21, 2023.

Respectfully submitted,

Jaime Nix



INTEROFFICE MEMORANDUM

TO: Library Board of Directors

FROM: Jaime Nix (

SUBJECT: National Community Survey

DATE: March 7, 2023

<u>Background:</u> Every other year, the City of Wichita engages with residents to understand their perceptions about many of the services offered by the City. This data helps inform the "livability" of Wichita and ways departments can integrate public feedback into decision-making about initiatives and projects as well as establish performance metrics.

Wichita Public Library continues to score high in areas of customer satisfaction, and is the leading department in 2022 for meeting the varied needs of residents. While growth from the previous survey (81%) was not statistically significant, the growth to 84% satisfaction rating is an outstanding measure of how Wichita Public Library continues to adapt to achieve the community's priorities and preferences for their library.

This report shares strong priorities for infrastructure, safety, communications, and quality of life in Wichita. The Leadership Team will be reviewing the overall survey to learn more and integrate these preferences in upcoming projects.

We are grateful to the library staff who daily meet and exceed customer expectations.

Financial Considerations: None.

Legal Considerations: None.

Recommendations/Actions: Recognize the growth and opportunity for growth in customer satisfaction in ongoing plans.

Attachments:

The NCS Report



Wichita, KS The National Community Survey

Report of Results 2022

Report by:





Visit us online! www.polco.us

About The NCS™

The National Community SurveyTM (The NCSTM) report is about the "livability" of Wichita. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 492 residents of the City of Wichita collected from October 14th, 2022 to November 25th, 2022. The margin of error around any reported percentage is 4.4% for all respondents and the response rate for the 2022 survey was 10%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Wichita.





How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Wichita's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Wichita residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Wichita's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Wichita's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2022 ratings compare to other communities' ratings from the past five years.

Trends over time

Trend data for Wichita represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2020 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Wichita were eligible to participate in the survey. A list of all households within the zip codes serving Wichita was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Wichita households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Wichita boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 6 districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 5,000 randomly selected households received mailings beginning on October 14th, 2022 and the survey remained open for 7 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 5% of the 5,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,756 households that received the invitations to participate, 492 completed the survey, providing an overall response rate of 10%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Wichita survey is no greater than plus or minus 4.4 percentage points around any given percent reported for all respondents (492 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the City of Wichita. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 14th, 2022. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Wichita. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	33%	33%
	35-54	27%	31%	32%
	55+	65%	35%	36%
Area	District 1	13%	16%	16%
	District 2	22%	20%	20%
	District 3	13%	16%	16%
	District 4	11%	14%	14%
	District 5	18%	16%	16%
	District 6	22%	17%	17%
Hispanic origin	No, not Spanish, Hispanic, or Latino	93%	86%	86%
	Spanish, Hispanic, or Latino	7%	14%	14%
Housing tenure	Own	75%	58%	58%
	Rent	25%	42%	42%
Housing type	Attached	24%	31%	31%
	Detached	76%	69%	69%
Race & Hispanic	Not white alone	20%	33%	33%
origin	White alone, not Hispanic or Latino	80%	67%	67%
Sex	Man	45%	49%	49%
	Woman	55%	51%	51%
Sex/age	Man 18-34	3%	16%	17%
	Man 35-54	10%	16%	16%
	Man 55+	32%	17%	16%
	Woman 18-34	4%	16%	16%
	Woman 35-54	17%	16%	16%
	Woman 55+	34%	19%	19%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Wichita funded this research. Please contact Elizabeth Goltry of the City of Wichita at EGoltry@wichita.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at

https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Survey respondents feel safe overall but have concerns about police services.

Safety remains a top priority for residents, with 93% rating it as an essential or very important focus area for the City in the next two years. Most respondents reported feeling safe in their neighborhoods during the day (84%) and from fire, flood, or other natural disaster (72%), on par with comparison communities nationwide. Fewer than half of the respondents positively rated the overall feeling of safety in Wichita, assessments much lower than what's been observed in other communities across the nation. Similarly, ratings for fire prevention (68%), and police services (55%) were also lower than the national average and trended downwards from the 2020 survey results. In a series of questions unique to Wichita, residents were asked to select five services to prioritize in the coming years, 51% of the survey respondents identified crime prevention and 35% identified police services as focus areas. In an open-response question, residents were asked to write - in their own words - the single most important issue facing the City could do to improve the resident quality of life, safety was the post common response.

Affordability of Wichita is key and residents value a healthy economy.

Residents offered high ratings of importance (88% essential or very important) and relatively low ratings of quality (48% excellent or good) to Wichita's overall economy, suggesting that this facet of livability may be an important focus area for the City. Most aspects of the City's economy remained stable since the previous survey iteration, with few notable fluctuations. About 5 in 10 survey participants gave positive reviews to employment opportunities and the vibrancy of the downtown/commercial areas, both of these were on par with 2020 survey results and comparison communities nationwide. Scores for cost of living (62% excellent or good) were higher than comparison communities, and about half of the survey participants positively rated the availability of affordable food and preventive health services on par with the national average. However, evaluations for availability of affordable quality health care (45% excellent or good) and availability of affordable quality mental health care (32%) were both lower than the benchmark communities. Lastly, in a custom survey question that asked the residents which services should the City prioritize, 35% of the respondents reported economic development as a priority, suggesting economy may be a potential area of opportunity for the city.

While ratings for utilities are strong overall, residents point to garbage and sewer services as an area of opportunity.

When asked which aspects of the community the City should focus on in the next two years, 92% of residents identified the overall utility infrastructure as a priority. About half of respondents gave high marks to the overall quality of utility infrastructure, on par with the national average. Ratings for sewer services (67% excellent or good) remained stable from 2019 and were similar to what has been observed around the nation. Similarly, scores for drinking water (62% excellent or good) and storm water management (55%), both remainded stable from previous years' result and the national comparison communities. In addition to the standard survey questions, residents were asked to select highest priority areas for the City to focus on, 42% of the survey participants identified drinking water as a priority and only 17% utility billing.

The City's cultural opportunities are a valued aspect of community livability and residents identify ways to share information.

Evaluations for Wichita's cultural and community events tended to be on par with national averages. Scores for public library services (84% excellent or good) held steady from the 2020 survey and were similar to comparison communities. About 6 in 10 respondents were pleased with the overall opportunities for education, culture, and the arts, opportunities to attend cultural/arts/music activities, and opportunities to attend special events and festivals. A similar proportion offered high marks to the community support for the arts, rising 18% from the previous survey.

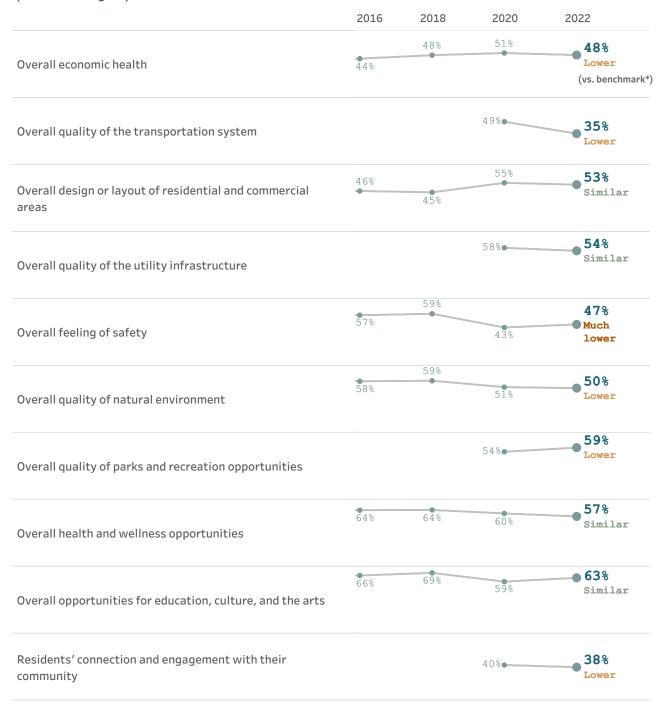
Wichita included a set of custom questions which asked the residents to indicate how often they access different resources for getting information about the City, and then to select their most important sources for information. About 4 in 10 respondents identified local television news, word-of-mouth, and social media as resources most often used for getting information. Additionally, about half of the community members indicated the City website to be the most important for getting information about the City.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

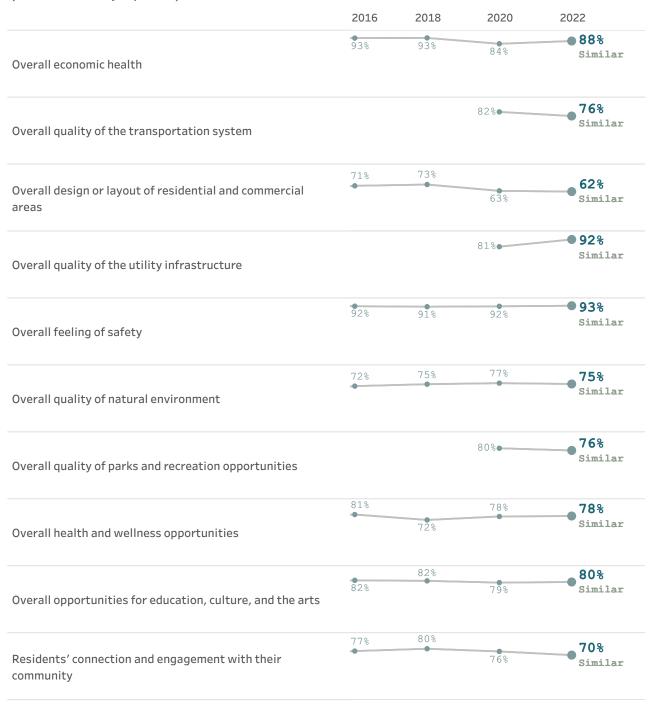
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)



Please rate how important, if at all, you think it is for the Wichita community to focus on each of the following in the coming two years.

(% essential or very important)



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

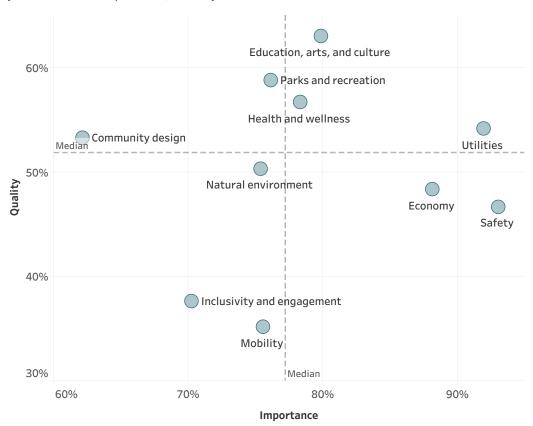
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

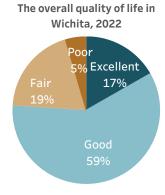
Services receiving quality ratings of excellent or good by 52% or more of respondents were considered of "higher quality" and those with ratings lower than 52% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 77% or more of respondents. Services were rated as "less important" if they received a rating of less than 77%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Wichita. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



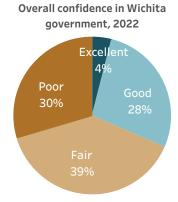
Please rate each of the following in the Wichita community. (% excellent or good)



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

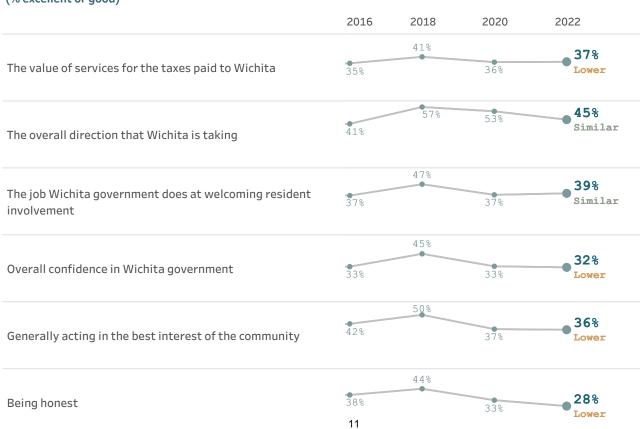
Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

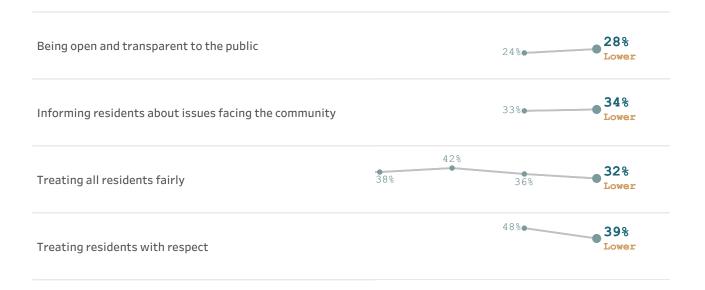


Please rate the quality of each of the following services in Wichita. (% excellent or good)

	2016	2018	2020	2022
Public information services	51%	59%	63%	57% Similar
Overall customer service by Wichita employees	55%	61%	61%	62% Lower vs. benchmark*

Please rate the following categories of Wichita government performance. (% excellent or good)





Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)



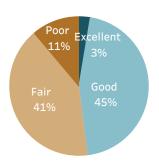
 $^{{}^{*}\}text{ Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}\\$

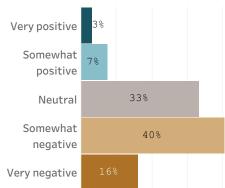
Overall economic health of Wichita, 2022

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Wichita. (% excellent or good)



Please rate each of the following in the Wichita community.

(% excellent or good)				
	2016	2018	2020	2022
Overall quality of business and service establishments				•73% Similar
Variety of business and service establishments				67% Similar
Vibrancy of downtown/commercial area	37%	46%	52%	56% Similar



Please rate the quality of each of the following services in Wichita.

(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

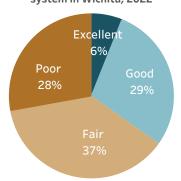


 $^{{}^*\ \}mathsf{Comparison}\ \mathsf{to}\ \mathsf{the}\ \mathsf{national}\ \mathsf{benchmark}\ \mathsf{is}\ \mathsf{shown}.\ \mathsf{If}\ \mathsf{no}\ \mathsf{comparison}\ \mathsf{is}\ \mathsf{available},\ \mathsf{this}\ \mathsf{is}\ \mathsf{left}\ \mathsf{blank}.$

Overall quality of the transportation system in Wichita, 2022

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of the transportation system			49%	35% Lower vs. benchmark*

Please also rate each of the following in the Wichita community. (% excellent or good)

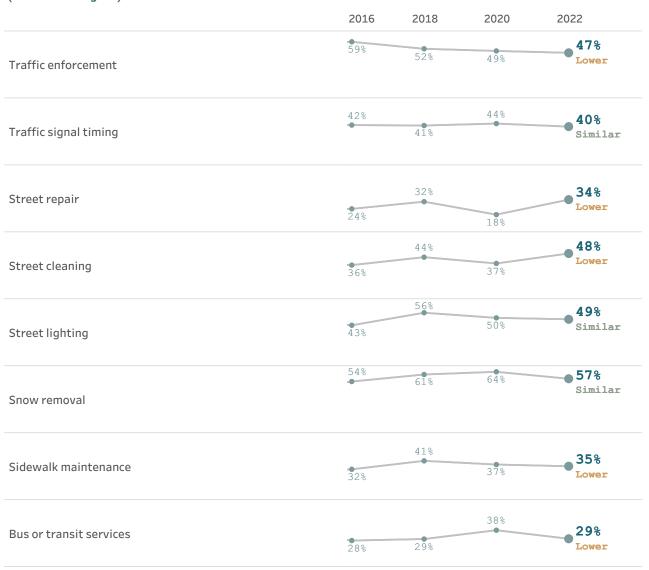


Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	2016	2018	2020	2022
Used public transportation instead of driving	15%	16%	19%	14% Similar
Carpooled with other adults or children instead of driving alone	43%	45%	43%	41% Similar
Walked or biked instead of driving	41%	45%	46%	49% Similar

Please rate the quality of each of the following services in Wichita.

(% excellent or good)

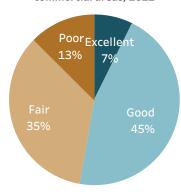


^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Wichita's residential and commercial areas, 2022

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Wichita. (% excellent or good)



Please also rate each of the following in the Wichita community. (% excellent or good)

(% excellent or good)				
	2016	2018	2020	2022
Well-planned residential growth			46%●	39% Similar
Well-planned commercial growth			43%	41% Similar
Well-designed neighborhoods			51%	43% Similar
Preservation of the historical or cultural character of the community			49%	57% Similar

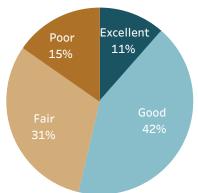


Please rate the quality of each of the following services in Wichita. (% excellent or good)



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the utility infrastructure in Wichita, 2022



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of the utility infrastructure			58%●	54% Similar vs. benchmark*

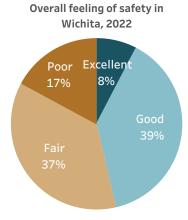
Please rate the quality of each of the following services in Wichita. (% excellent or good)



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

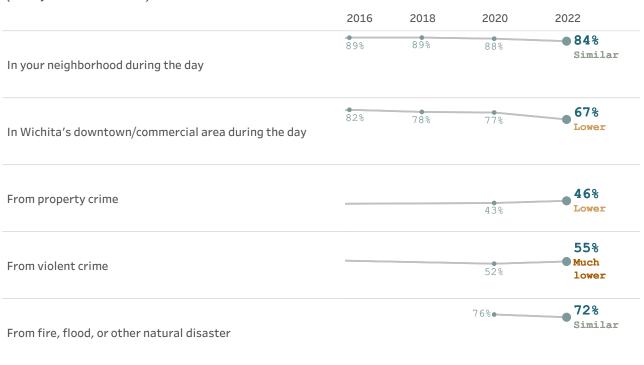


Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

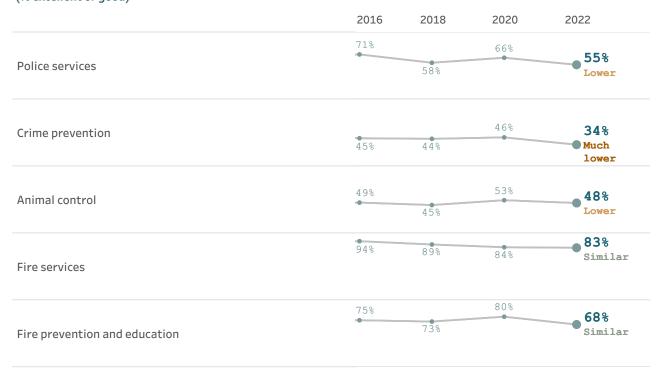
	2016	2018	2020	2022
Overall feeling of safety	57%	59%	43%	47% Much lower vs. benchmark*

Please rate how safe or unsafe you feel:

(% very or somewhat safe)



Please rate the quality of each of the following services in Wichita. (% excellent or good) $\,$

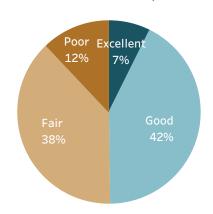


^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of natural environment in Wichita, 2022

Natural environment

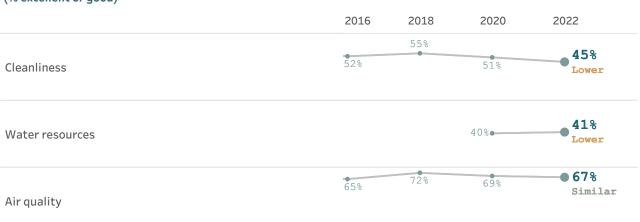
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)



Please also rate each of the following in the Wichita community. (% excellent or good)



Please rate the quality of each of the following services in Wichita. (% excellent or good)



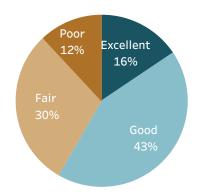
^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of parks and recreation opportunities			54%●	Lower vs. benchmark*

Please also rate each of the following in the Wichita community. (% excellent or good)



Please rate the quality of each of the following services in Wichita. (% excellent or good)

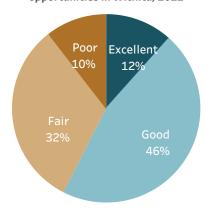


^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Wichita, 2022

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

Overall health and wellness opportunities 578 Similar Vs. henchmark*		2016	2018	2020	2022
Dencimark	Overall health and wellness opportunities	64%	64%	60%	Similar

Please also rate each of the following in the Wichita community.



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts, 2022

Poor 9% Excellent 15% Good 47%

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)



Please also rate each of the following in the Wichita community. (% excellent or good)



Please rate the quality of each of the following services in Wichita.

(% excellent or good)

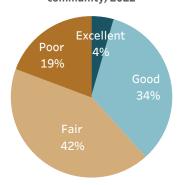


^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.





Please rate each of the following characteristics as they relate to Wichita as a whole. (% excellent or good)

Residents' connection and engagement with their community

2016

2018

2020

40%

Lower

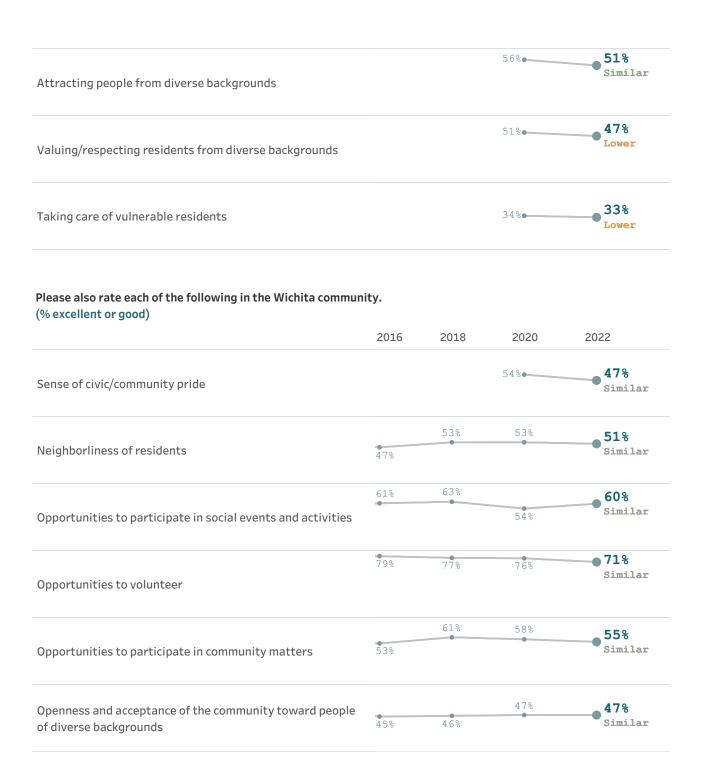
vs.
benchmark*

Please rate each of the following aspects of quality of life in Wichita. (% excellent or good)



Please rate the job you feel the Wichita community does at each of the following. (% excellent or good)

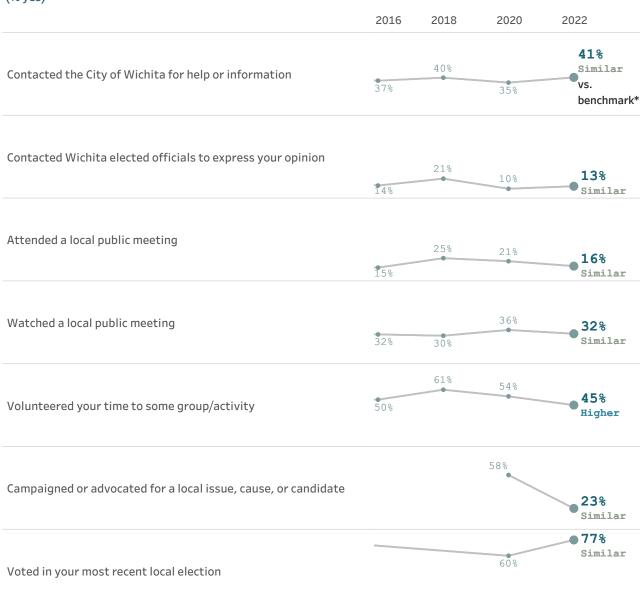
2016 2018 2020 2022
62% 54% Similar



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

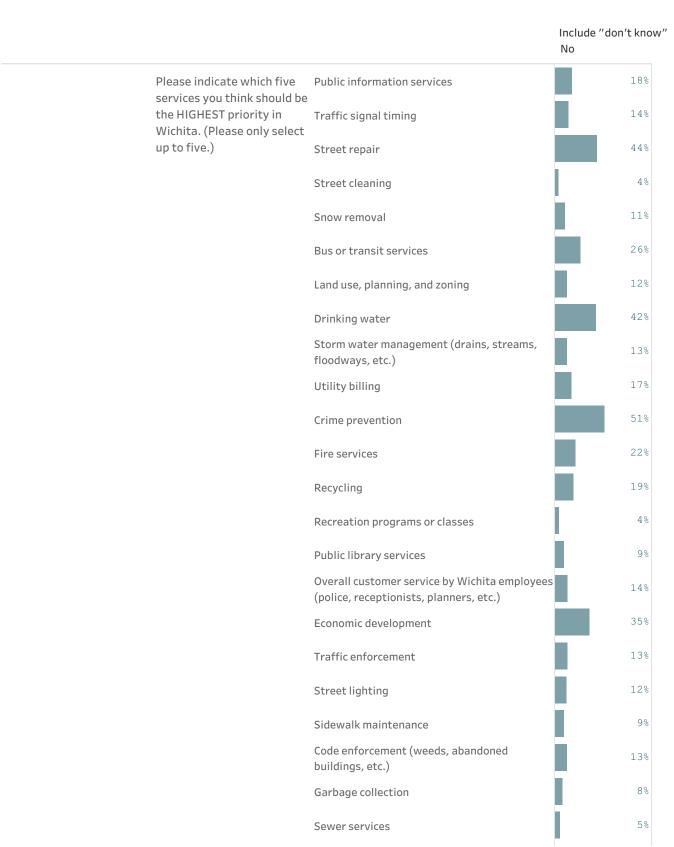
Please indicate whether or not you have done each of the following in the last 12 months. (% yes)



^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.



		Delice comices		352
			1	
		Fire prevention and education		1%
		City parks		8%
		Recreation centers or facilities		3%
		Swimming pools and splash pads		2%
		Golf courses		1%
		Municipal courts		3%
	City website (wichita.gov)	Frequently/weekly		9%
if at all, you access the following resources for		Occasionally		43%
getting information about City news, events, services and facilities.	Recreation centers or facilities Swimming pools and splash pads Golf courses Municipal courts To City website (wichita.gov) Municipal courts Occasionally		48%	
and facilities.	Local television news	Frequently/weekly		43%
		Occasionally		27%
		Not very often/never		8% 3% 2% 1% 3%
		Frequently/weekly		
	cable IV	Occasionally		17%
		Not very often/never		5% 1% 8% 3% 2% 1% 3% 9% 43% 43% 27% 29% 4% 17% 79% 15% 24% 62% 3% 21% 76% 3% 10% 87% 38%
	Wichita Eagle newspaper	Frequently/weekly		1% 8% 3% 2% 1% 3% 9% 43% 48% 43% 27% 29% 4% 17% 79% 15% 24% 62% 3% 21% 76% 3% 10% 87% 38% 34%
		Occasionally	4% 17% 79% 15% 24%	
		Not very often/never		62%
	-	Frequently/weekly		3%
	other public meetings	Occasionally		21%
		Not very often/never		24% 62% 3% 21% 76% 3%
		Frequently/weekly		3%
	and/or City employees	Occasionally		10%
		Not very often/never		87%
				17% 79% 15% 24% 62% 3% 21% 76% 3% 38% 34%
				34%
		Not vegy often/never		29%

Word-of-mouth/My network of friends and family	<pre> Frequently/weekly </pre>	45%
,	Occasionally	42%
	Not very often/never	14%
City of Wichita emails (Park Department, Council	Frequently/weekly	9%
newsletters, etc.)	Occasionally	25%
	Not very often/never	66%
Please indicate which two	City website (wichita.gov)	42%
sources you consider to be the most important for	Local television news	51%
getting information about the City.	City 7 - local government cable TV	3%
	Wichita Eagle newspaper	18%
	City Council meetings and other public meetings	4%
	Meeting with City officials and/or City employees	3%
	Social media (Facebook, Twitter, YouTube, Nextdoor, etc.)	47%
	Word-of-mouth/My network of friends and family	17%
	City of Wichita emails (Park Department, Council newsletters, etc.)	14%

Open-ended questions

Wichita included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

What's the most important thing the City of Wichita could do to improve resident quality of life?

Safety	15%
Street, sidewalk, and walking/biking path improvement.	12%
Government transparency, welcoming to diversity, and resident involvement	11%
Economic, business and downtown development	10%
Other	10%
Cost of living and community affordability	9%
Homelessness and mental health services	9%
Utilities (water, recycling, trash, and internet) and utility cost	7%
Public transportation and traffic enforcement	6%
Crime prevention	4%
Change in city staff	4%
City funding, senior services, and property taxes	4%
Don't know	0%

National benchmark tables

This table contains the comparisons of Wichita's results to those from other communities. The first column shows the comparison of Wichita's rating to the benchmark. Wichita's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Wichita residents is statistically similar to or different than the benchmark. The second column is Wichita's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Wichita's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Wichita's result -that is what percent of surveyed communities had a lower rating than Wichita.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Wichita as a place to live	Similar	83%	277	366	24
quality of life in Wichita.	Your neighborhood as a place to live	Lower	70%	289	318	9
	Wichita as a place to raise children	Similar	70%	274	370	26
	Wichita as a place to work	Similar	69%	145	361	60
	Wichita as a place to visit	Lower	37%	284	319	11
	Wichita as a place to retire	Similar	56%	276	366	24
	The overall quality of life	Similar	77%	285	391	27
	Sense of community	Similar	51%	268	318	16
Please rate each of the following characteristics	Overall economic health	Lower	48%	252	306	17
as they relate to Wichita as a whole.	Overall quality of the transportation system	Lower	35%	168	202	17
	Overall design or layout of residential and commercial areas	Similar	53%	221	299	26
	Overall quality of the utility infrastructure	Similar	54%	156	197	21
	Overall feeling of safety	Much lower	47%	332	356	7
	Overall quality of natural environment	Lower	50%	301	308	2
	Overall quality of parks and recreation opportunities	Lower	59%	188	202	7
	Overall health and wellness opportunities	Similar	57%	249	301	17
	Overall opportunities for education, culture, and the arts	Similar	63%	174	303	42
	Residents' connection and engagement with their community	Lower	38%	177	199	11
Please indicate how likely	Recommend living in Wichita to someone who asks	Similar	76%	249	310	20
or unlikely you are to do each of the following.	35					

Please indicate how likely						
or unlikely you are to do each of the following.	Remain in Wichita for the next five years	Similar	82%	193	307	37
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	84%	296	337	12
	In Wichita's downtown/commercial area during the day	Lower	67%	303	321	5
	From property crime	Lower	46%	187	207	10
	From violent crime	Much lower	55%	193	207	6
	From fire, flood, or other natural disaster	Similar	72%	164	197	17
Please rate the job you feel the Wichita community	Making all residents feel welcome	Similar	54%	177	205	14
does at each of the following.	Attracting people from diverse backgrounds	Similar	51%	155	202	23
	Valuing/respecting residents from diverse backgrounds	Lower	47%	194	203	4
	Taking care of vulnerable residents	Lower	33%	184	199	8
Please rate each of the following in the Wichita	Overall quality of business and service establishments	Similar	73%	144	308	53
community.	Variety of business and service establishments	Similar	67%	73	200	64
	Vibrancy of downtown/commercial area	Similar	56%	143	287	50
	Employment opportunities	Similar	56%	100	322	69
	Shopping opportunities	Similar	65%	101	313	68
	Cost of living	Higher	62%	13	300	96
	Overall image or reputation	Lower	48%	309	361	14
Please also rate each of the following in the Wichita	• Traffic flow on major streets	Similar	57%	117	333	65
community.	Ease of public parking	Similar	49%	192	282	32
	Ease of travel by car	Similar	77%	115	321	64
	Ease of travel by public transportation	Lower	22%	229	282	19
	Ease of travel by bicycle	Lower	37%	267	323	17
	Ease of walking	Lower	44%	286	324	12
	Well-planned residential growth	Similar	39%	133	201	34
	Well-planned commercial growth	Similar	41%	88	201	56
	Well-designed neighborhoods	Similar	43%	153	198	23

Please also rate each of the following in the Wichita community.

Preservation of the historical or cultural character of the community	Similar	57%	122	197	38
Public places where people want to spend time	Similar	53%	226	294	23
Variety of housing options	Similar	48%	165	306	46
Availability of affordable quality housing	Similar	38%	138	328	58
Overall quality of new development	Similar	51%	208	318	34
Overall appearance	Lower	56%	269	340	21
Cleanliness	Lower	45%	295	329	10
Water resources	Lower	41%	145	181	20
Air quality	Similar	67%	241	294	18
Availability of paths and walking trails	Similar	54%	250	324	23
Fitness opportunities	Similar	61%	228	294	22
Recreational opportunities	Similar	55%	254	315	19
Availability of affordable quality food	Similar	52%	227	289	21
Availability of affordable quality health care	Lower	45%	245	299	18
Availability of preventive health services	Similar	51%	212	285	25
Availability of affordable quality mental health care	Lower	32%	239	286	16
Opportunities to attend cultural/arts/music activities	Similar	66%	113	311	63
Community support for the arts	Similar	66%	86	198	57
Availability of affordable quality childcare/preschool	Similar	36%	243	296	18
Sense of civic/community pride	Similar	47%	158	198	20
Neighborliness of residents	Similar	51%	258	296	12
Opportunities to participate in social events and activities	Similar	60%	179	303	41
Opportunities to attend special events and festivals	Similar	63%	168	300	44
Opportunities to volunteer	Similar	71%	105	299	65
Opportunities to participate in community matters	Similar	55%	216	301	28
Openness and acceptance of the community toward people of diverse backgrounds	Similar	47%	276	318	13

Please indicate whether or not you have done each of	Contacted the City of Wichita for help or information	Similar	41%	245	336	27
the following in the last 12 months.	Contacted Wichita elected officials to express your opinion	Similar	13%	216	294	26
	Attended a local public meeting	Similar	16%	194	297	35
	Watched a local public meeting	Similar	32%	57	278	79
	Volunteered your time to some group/activity	Higher	45%	49	300	84
	Campaigned or advocated for a local issue, cause, or candidate	Similar	23%	83	289	71
	Voted in your most recent local election	Similar	77%	94	200	53
	Used public transportation instead of driving	Similar	14%	131	268	51
	Carpooled with other adults or children instead of driving alone	Similar	41%	148	291	49
	Walked or biked instead of driving	Similar	49%	211	295	28
Please rate the quality of each of the following	Public information services	Similar	57%	264	313	15
services in Wichita.	Economic development	Similar	45%	225	307	27
	Traffic enforcement	Lower	47%	316	355	11
	Traffic signal timing	Similar	40%	249	299	17
	Street repair	Lower	34%	273	349	22
	Street cleaning	Lower	48%	270	313	14
	Street lighting	Similar	49%	291	342	14
	Snow removal	Similar	57%	190	259	26
	Sidewalk maintenance	Lower	35%	278	310	10
	Bus or transit services	Lower	29%	215	279	23
	Land use, planning and zoning	Similar	33%	237	315	25
	Code enforcement	Lower	24%	322	348	7
	Garbage collection	Lower	65%	303	332	9
	Drinking water	Similar	62%	230	311	26
	Sewer services	Similar	67%	267	314	15
	Storm water management	Similar	55%	272	326	16

Please rate the quality of						
each of the following services in Wichita.	Utility billing	Lower	50%	266	280	5
	Police/Sheriff services	Lower	55%	368	382	3
	Crime prevention	Much lower	34%	336	354	5
	Animal control	Lower	48%	304	325	6
	Fire services	Similar	83%	308	345	11
	Fire prevention and education	Similar	68%	249	310	20
	Recycling	Much lower	27%	323	334	3
	City parks	Lower	65%	289	327	11
	Recreation programs or classes	Similar	58%	267	321	17
	Recreation centers or facilities	Similar	55%	245	303	19
	Public library services	Similar	84%	214	324	34
	Overall customer service by Wichita employees	Lower	62%	342	370	7
Please rate the following categories of Wichita	The value of services for the taxes paid to Wichita	Lower	37%	333	374	10
government performance.	The overall direction that Wichita is taking	Similar	45%	274	339	19
	The job Wichita government does at welcoming resident involvement	Similar	39%	299	337	11
	Overall confidence in Wichita government	Lower	32%	280	304	8
	Generally acting in the best interest of the community	Lower	36%	279	308	9
	Being honest	Lower	28%	291	299	3
	Being open and transparent to the public	Lower	28%	193	204	5
	Informing residents about issues facing the community	Lower	34%	191	209	9
	Treating all residents fairly	Lower	32%	293	305	4
	Treating residents with respect	Lower	39%	195	201	3
Overall, how would you rate the quality of the	The City of Wichita	Lower	54%	329	366	10
services provided by each of the following?	The Federal Government	Similar	30%	254	288	12
Please rate how important, if at all, you think it is for the	Overall economic health	Similar	888	172	282	39
Wichita community to focus on each of the following in the	Overall quality of the transportation system	Similar	76%	99	197	50
coming two years.						

Please rate how important,
if at all, you think it is for
the Wichita community to
focus on each of the
following in the coming
two years.

t,	Overall design or layout of residential and commercial areas	Similar	62%	265	282	6
•	Overall quality of the utility infrastructure	Similar	92%	43	196	78
	Overall feeling of safety	Similar	93%	104	282	63
	Overall quality of natural environment	Similar	75%	257	282	8
	Overall quality of parks and recreation opportunities	Similar	76%	178	197	10
	Overall health and wellness opportunities	Similar	78%	69	282	75
	Overall opportunities for education, culture, and the arts	Similar	80%	85	282	70
	Residents' connection and engagement with their community	Similar	70%	176	282	37
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	11%	277	292	5

Custom benchmark tables

This table contains the comparisons of Wichita's results to those from other communities with populations between 200,000 and 600,000. The first column shows the comparison of Wichita's rating to the benchmark. Wichita's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Wichita residents is statistically similar to or different than the benchmark. The second column is Wichita's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Wichita's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Wichita's result -- that is what percent of surveyed communities had a lower rating than Wichita.

Please rate each of the following aspects of quality of life in Wichita as a place to live Vour neighborhood as a place to raise children Similar Voto Vo				% positive	Rank	Number of communities	Percentile
quality of life in Wichita Your neighborhood as a place to live Similar 70% 2 6 83 Wichita as a place to raise children Similar 70% 4 12 75 Wichita as a place to work Similar 69% 5 12 66 Wichita as a place to visit Similar 50% 4 10 70 Wichita as a place to retire Similar 56% 4 10 70 The overall quality of life Similar 51% 2 6 83 Please rate each of the following characteristics as they relate to Wichitata as a place to retire Similar 51% 2 6 66 Overall quality of life Similar 51% 2 6 66 Overall quality of the transportation system Null 35% 4 6 50 Overall quality of the utility infrastructure Null 54% 7 11 45 Overall quality of parks and recreation opportunities Similar 47% 7 14 45 <t< th=""><td></td><td>Wichita as a place to live</td><td>Similar</td><td>83%</td><td>4</td><td>12</td><td>75</td></t<>		Wichita as a place to live	Similar	83%	4	12	75
Wichita as a place to work Similar 69% 5 12 66		Your neighborhood as a place to live	Similar	70%	2	6	83
Wichita as a place to visit Similar 37% 8 8 12		Wichita as a place to raise children	Similar	70%	4	12	75
Wichita as a place to retire Similar 56% 4 10 70		Wichita as a place to work	Similar	69%	5	12	66
The overall quality of life Similar 77% 3 12 83 Sense of community Similar 51% 2 6 83 Please rate each of the following characteristics as they relate to Wichita as a whole. Overall quality of the transportation system Null 35% Overall quality of the transportation system Null 54% Overall quality of the utility infrastructure Null 54% Overall quality of the utility infrastructure Null 54% Overall quality of parks and recreation opportunities Null 59% Overall quality of parks and recreation opportunities Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 57% 5 6 33 Please indicate how likely or unlikely or unlikely or unlikely you are to do each of the following. Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Wichita as a place to visit	Similar	37%	8	8	12
Sense of community Sense of community Similar		Wichita as a place to retire	Similar	56%	4	10	70
Please rate each of the following characteristics as they relate to Wichita as a whole. Overall quality of the transportation system Overall design or layout of residential and commercial areas Overall quality of the utility infrastructure Null 54% Overall feeling of safety Overall quality of natural environment Similar 47% 7 11 45 Overall quality of parks and recreation opportunities Null 59% Overall health and wellness opportunities Null 59% Overall opportunities for education, culture, and the arts Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely or unlikely or unlikely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		The overall quality of life	Similar	77%	3	12	83
following characteristics as they relate to Wichita as a whole. Overall quality of the transportation system Overall design or layout of residential and commercial areas Overall quality of the utility infrastructure Null 54% Overall feeling of safety Overall quality of natural environment Similar 50% 7 7 14 Overall quality of parks and recreation opportunities Null 59% Overall quality of parks and recreation opportunities Null 59% Overall opportunities for education, culture, and the arts Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely or unlikely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Sense of community	Similar	51%	2	6	83
as they relate to Wichita as a whole. Overall design or layout of residential and commercial areas Similar 53% 4 6 50 Overall quality of the utility infrastructure Null 54% Overall feeling of safety Similar 47% 7 11 45 Overall quality of natural environment Similar 50% 7 7 14 Overall quality of parks and recreation opportunities Null 59%		Overall economic health	Similar	48%	3	6	66
Overall quality of the utility infrastructure Overall feeling of safety Similar 47% 7 11 45 Overall quality of natural environment Similar 50% 7 7 14 Overall quality of parks and recreation opportunities Null 59% Overall health and wellness opportunities Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Recommend living in Wichita to someone who asks Similar 76% 4 7 57 Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63	as they relate to Wichita as	Overall quality of the transportation system	Null	35%			
Overall feeling of safety Overall feeling of safety Overall quality of natural environment Similar 50% 7 7 14 Overall quality of parks and recreation opportunities Null 59% Overall health and wellness opportunities Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Recommend living in Wichita to someone who asks Similar 76% 4 7 57 Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall design or layout of residential and commercial areas	Similar	53%	4	6	50
Overall quality of natural environment Similar 50% 7 7 14 Overall quality of parks and recreation opportunities Null 59% Overall health and wellness opportunities Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely or unlikely you are to do each of the following. Remain in Wichita to someone who asks Similar 76% 4 7 57 Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall quality of the utility infrastructure	Null	54%			
Overall quality of parks and recreation opportunities Null 59% Overall health and wellness opportunities Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall feeling of safety	Similar	47%	7	11	45
Overall health and wellness opportunities Overall opportunities for education, culture, and the arts Similar 57% 5 6 33 Overall opportunities for education, culture, and the arts Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall quality of natural environment	Similar	50%	7	7	14
Overall opportunities for education, culture, and the arts Similar 63% 4 6 50 Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall quality of parks and recreation opportunities	Null	59%			
Residents' connection and engagement with their community Null 38% Please indicate how likely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall health and wellness opportunities	Similar	57%	5	6	33
Please indicate how likely or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Overall opportunities for education, culture, and the arts	Similar	63%	4	6	50
or unlikely you are to do each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63		Residents' connection and engagement with their community	Null	38%			
each of the following. Remain in Wichita for the next five years Similar 82% 2 7 85 Please rate how safe or In your neighborhood during the day Similar 84% 5 11 63	-	Recommend living in Wichita to someone who asks	Similar	76%	4	7	57
in your neighborhood daring the day		Remain in Wichita for the next five years	Similar	82%	2	7	85
		In your neighborhood during the day	Similar	84%	5	11	63

Please rate how safe or unsafe you feel:	In Wichita's downtown/commercial area during the day	Similar	67%	5	8	50
	From property crime	Null	46%			
	From violent crime	Null	55%			
	From fire, flood, or other natural disaster	Null	72%			
Please rate the job you feel the Wichita community	Making all residents feel welcome	Null	54%			
does at each of the following.	Attracting people from diverse backgrounds	Null	51%			
-	Valuing/respecting residents from diverse backgrounds	Null	47%			
	Taking care of vulnerable residents	Null	33%			
Please rate each of the following in the Wichita	Overall quality of business and service establishments	Similar	73%	1	6	100
community.	Variety of business and service establishments	Null	67%			
	Vibrancy of downtown/commercial area	Similar	56%	1	6	100
	Employment opportunities	Similar	56%	1	6	100
	Shopping opportunities	Similar	65%	3	6	66
	Cost of living	Higher	62%	1	6	100
	Overall image or reputation	Similar	48%	4	11	72
Please also rate each of the following in the Wichita	Traffic flow on major streets	Higher	57%	2	10	90
community.	Ease of public parking	Null	49%			
	Ease of travel by car	Higher	77%	1	8	100
	Ease of travel by public transportation	Lower	22%	7	7	14
	Ease of travel by bicycle	Similar	37%	8	10	30
	Ease of walking	Similar	44%	8	8	12
	Well-planned residential growth	Null	39%			
	Well-planned commercial growth	Null	41%			
	Well-designed neighborhoods	Null	43%			
	Preservation of the historical or cultural character of the community	Null	57%			
	Public places where people want to spend time	Similar	53%	5	6	33
	Variety of housing options	Similar	48%	2	7	85
	Availability of affordable quality housing	Similar	38%	5	10	60

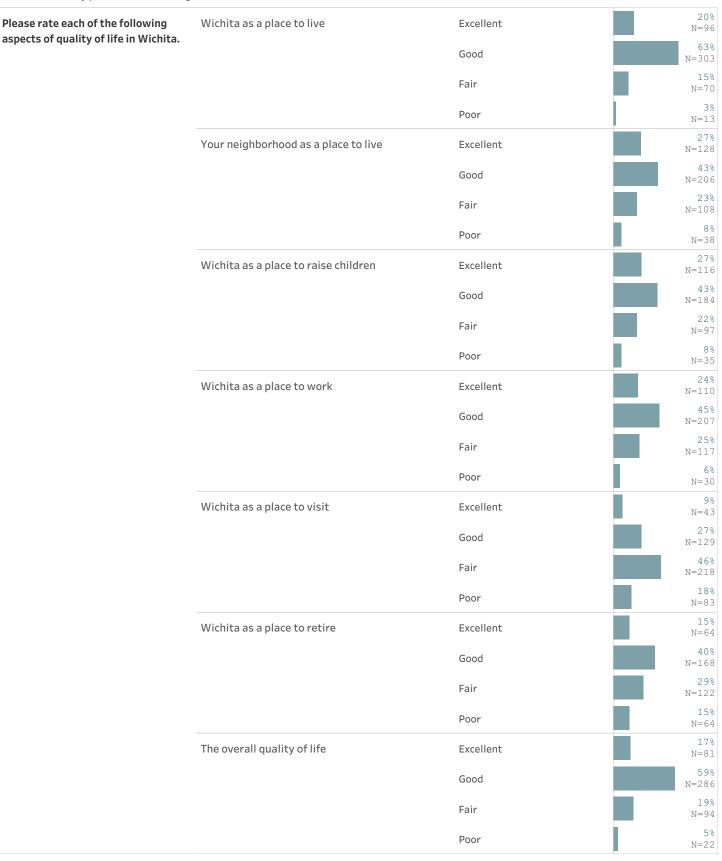
Please also rate each of the		0113	E 1 0	F	-	40
following in the Wichita community.	Overall quality of new development	Similar	51%	5	7	42
	Overall appearance	Similar	56%	1	7	100
	Cleanliness	Similar	45%	4	9	66
	Water resources	Null	41%			
	Air quality	Null	67%			
	Availability of paths and walking trails	Similar	54%	6	9	44
	Fitness opportunities	Similar	61%	5	6	33
	Recreational opportunities	Similar	55%	5	6	33
	Availability of affordable quality food	Similar	52%	5	6	33
	Availability of affordable quality health care	Similar	45%	6	6	16
	Availability of preventive health services	Similar	51%	4	6	50
	Availability of affordable quality mental health care	Lower	32%	6	6	16
	Opportunities to attend cultural/arts/music activities	Similar	66%	3	6	66
	Community support for the arts	Null	66%			
	Availability of affordable quality childcare/preschool	Null	36%			
	Sense of civic/community pride	Null	47%			
	Neighborliness of residents	Similar	51%	3	7	71
	Opportunities to participate in social events and activities	Similar	60%	4	6	50
	Opportunities to attend special events and festivals	Similar	63%	4	6	50
	Opportunities to volunteer	Similar	71%	2	6	83
	Opportunities to participate in community matters	Similar	55%	4	6	50
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	47%	7	7	14
	Contacted the City of Wichita for help or information	Lower	41%	7	7	14
not you have done each of the following in the last 12 months.	Contacted Wichita elected officials to express your opinion	Similar	13%	6	6	16
	Attended a local public meeting	Similar	16%	5	6	33
	Watched a local public meeting	Similar	32%	3	6	66
	Volunteered your time to some group/activity	Similar	45%	1	6	100
	Campaigned or advocated for a local issue, cause, or candidate	Similar	23%	2	6	83
	43					

Please indicate whether or not you have done each of	Voted in your most recent local election	Null	77%			
the following in the last 12 months.	Used public transportation instead of driving	Much lower	14%	6	6	16
	Carpooled with other adults or children instead of driving alone	Similar	41%	6	6	16
	Walked or biked instead of driving	Lower	49%	5	6	33
Please rate the quality of each of the following	Public information services	Similar	57%	4	8	62
services in Wichita.	Economic development	Similar	45%	3	6	66
	Traffic enforcement	Similar	47%	5	9	55
	Traffic signal timing	Similar	40%	6	9	44
	Street repair	Similar	34%	3	9	77
	Street cleaning	Similar	48%	4	7	57
	Street lighting	Similar	49%	5	8	50
	Snow removal	Similar	57%	2	6	83
	Sidewalk maintenance	Similar	35%	5	6	33
	Bus or transit services	Lower	29%	6	6	16
	Land use, planning and zoning	Similar	33%	4	6	50
	Code enforcement	Similar	24%	7	9	33
	Garbage collection	Similar	65%	6	8	37
	Drinking water	Similar	62%	4	8	62
	Sewer services	Similar	67%	2	7	85
	Storm water management	Similar	55%	5	9	55
	Utility billing	Similar	50%	4	6	50
	Police/Sheriff services	Similar	55%	9	11	27
	Crime prevention	Similar	34%	7	10	40
	Animal control	Similar	48%	6	7	28
	Fire services	Similar	83%	6	11	54
	Fire prevention and education	Similar	68%	2	6	83
	Recycling	Much lower	27%	9	9	11
	City parks	Similar	65%	6	7	28

Please rate the quality of each of the following	Recreation programs or classes	Similar	58%	4	6	50
services in Wichita.	Recreation centers or facilities	Similar	55%	4	6	50
	Public library services	Similar	84%	3	9	77
	Overall customer service by Wichita employees	Similar	62%	6	13	61
Please rate the following categories of Wichita	The value of services for the taxes paid to Wichita	Similar	37%	9	13	38
government performance.	The overall direction that Wichita is taking	Similar	45%	8	10	30
	The job Wichita government does at welcoming resident involvement	Similar	39%	5	8	50
	Overall confidence in Wichita government	Similar	32%	4	7	57
	Generally acting in the best interest of the community	Similar	36%	4	7	57
	Being honest	Similar	28%	5	7	42
	Being open and transparent to the public	Null	28%			
	Informing residents about issues facing the community	Null	34%			
	Treating all residents fairly	Similar	32%	4	7	57
	Treating residents with respect	Null	39%			
Overall, how would you	The City of Wichita	Similar	54%	7	11	45
rate the quality of the services provided by each	The Federal Government	Null	30%			
Please rate how important, if at all, you think it is for	Overall economic health	Null	88%			
the Wichita community to focus on each of the	Overall quality of the transportation system	Null	76%			
following in the coming two years.	Overall design or layout of residential and commercial areas	Null	62%			
	Overall quality of the utility infrastructure	Null	92%			
	Overall feeling of safety	Null	93%			
	Overall quality of natural environment	Null	75%			
	Overall quality of parks and recreation opportunities	Null	76%			
	Overall health and wellness opportunities	Null	78%			
	Overall opportunities for education, culture, and the arts	Null	80%			
	Residents' connection and engagement with their community	Null	70%			
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Null	11%			

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.



Please rate each of the following aspects of quality of life in Wichita.	Sense of community	Excellent	12% N=55
aspects of quanty of me in wichita.		Good	38% N=182
		Fair	36% N=171
		Poor	14% N=67
Please rate each of the following	Overall economic health	Excellent	3% N=12
characteristics as they relate to Wichita as a whole.		Good	45% N=202
		Fair	41% N=182
		Poor	11% N=50
	Overall quality of the transportation system	Excellent	6% N=27
		Good	29% N=130
		Fair	37% N=169
		Poor	28% N=126
	Overall design or layout of residential and commercial areas	Excellent	7% N=35
	commercial areas	Good	45% N=214
		Fair	35% N=164
		Poor	13% N=59
	Overall quality of the utility infrastructure	Excellent	11% N=53
		Good	42% N=195
		Fair	31% N=143
		Poor	15% N=71
	Overall feeling of safety	Excellent	8% N=37
		Good	39% N=186
		Fair	37% N=176
		Poor	17% N=82
	Overall quality of natural environment	Excellent	7% N=35
		Good	42% N=202
		Fair	38% N=181
		Poor	12% N=57
	Overall quality of parks and recreation opportunities	Excellent	16% N=74
		Good	43% N=202
		Fair	30% N=140

Please rate each of the following characteristics as they relate to	Overall quality of parks and recreation opportunities	Poor	12% N=56
Wichita as a whole.	Overall health and wellness opportunities	Excellent	12% N=54
		Good	46% N=212
		Fair	32% N=148
		Poor	10% N=48
	Overall opportunities for education, culture, and the arts	Excellent	15% N=72
	tile arts	Good	47% N=220
		Fair	28% N=132
		Poor	9% N=42
	Residents' connection and engagement with their community	Excellent	4% N=21
	Community	Good	34% N=155
		Fair	42% N=193
		Poor	19% N=88
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wichita to someone who asks	Very likely	30% N=143
you are to do each of the following.	dSKS	Somewhat likely	46% N=221
		Somewhat unlikely	16% N=76
		Very unlikely	8 % N=40
	Remain in Wichita for the next five years	Very likely	55% N=255
		Somewhat likely	27% N=125
		Somewhat unlikely	10% N=46
		Very unlikely	9% N=40
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	55% N=266
reel.		Somewhat safe	29% N=141
		Neither safe nor unsafe	11% N=53
		Somewhat unsafe	5% N=23
		Very unsafe	1% N=3
	In Wichita's downtown/commercial area during the day	Very safe	23% N=109
	the day	Somewhat safe	43% N=201
		Neither safe nor unsafe	17% N=80
		Somewhat unsafe	12% N=54
		Very unsafe	4% N=20

Please rate how safe or unsafe you feel:	From property crime	Very safe	11% N=49
		Somewhat safe	36% N=165
		Neither safe nor unsafe	25% N=114
		Somewhat unsafe	22% N=101
		Very unsafe	7% N=33
	From violent crime	Very safe	15% N=72
		Somewhat safe	40% N=188
		Neither safe nor unsafe	17% N=78
		Somewhat unsafe	18% N=84
		Very unsafe	10% N=45
	From fire, flood, or other natural disaster	Very safe	27% N=129
		Somewhat safe	44% N=209
		Neither safe nor unsafe	20% N=93
		Somewhat unsafe	7% N=33
		Very unsafe	2 % N=8
Please rate the job you feel the Wichita community does at each of	Making all residents feel welcome	Excellent	13% N=61
the following.		Good	40% N=181
		Fair	36% N=162
		Poor	11% N=49
	Attracting people from diverse backgrounds	Excellent	12% N=51
		Good	38% N=166
		Fair	29% N=126
		Poor	21% N=93
	Valuing/respecting residents from diverse backgrounds	Excellent	9% N=42
		Good	37% N=164
		Fair	31% N=137
		Poor	23% N=103
	Taking care of vulnerable residents	Excellent	7% N=29
		Good	25% N=108
		Fair	33% N=144
		Poor	35% N=150

Please rate each of the following in	Overall quality of business and service	Excellent	15% N=72
the Wichita community.	establishments	Good	58% N=276
		Fair	23% N=111
		Poor	4% N=18
	Variety of business and service establishments	Excellent	21% N=99
		Good	46% N=217
		Fair	25% N=121
		Poor	8% N=40
	Vibrancy of downtown/commercial area	Excellent	7% N=30
		Good	49% N=220
		Fair	34% N=156
		Poor	10% N=47
	Employment opportunities	Excellent	13% N=57
		Good	42% N=187
		Fair	34% N=150
		Poor	11% N=47
	Shopping opportunities	Excellent	20% N=94
		Good	45% N=214
		Fair	25% N=120
		Poor	10% N=47
	Cost of living	Excellent	25% N=122
		Good	36% N=173
		Fair	24% N=117
		Poor	14% N=68
	Overall image or reputation	Excellent	9% N=43
		Good	38% N=181
		Fair	39% N=187
		Poor	13% N=63
Please also rate each of the following in the Wichita community.	Traffic flow on major streets	Excellent	13% N=64
		Good	44% N=207
		Fair	29% N=140

Please also rate each of the following in the Wichita community.	Traffic flow on major streets	Poor	14% N=65
	Ease of public parking	Excellent	11% N=52
		Good	38% N=180
		Fair	35% N=165
		Poor	16% N=74
	Ease of travel by car	Excellent	25% N=120
		Good	51% N=243
		Fair	19% N=91
		Poor	5% N=23
	Ease of travel by public transportation	Excellent	3% N=9
		Good	17% N=52
		Fair	26% N=78
		Poor	54% N=165
	Ease of travel by bicycle	Excellent	7% N=23
		Good	30% N=103
		Fair	31% N=106
		Poor	33% N=114
	Ease of walking	Excellent	11% N=50
		Good	33% N=146
		Fair	31% N=139
		Poor	25% N=110
	Well-planned residential growth	Excellent	8% N=30
		Good	29% N=105
		Fair	39% N=140
		Poor	24% N=85
	Well-planned commercial growth	Excellent	N=33
		Good	N=112 44%
		Fair	N=161 16%
		Poor	N=56
	Well-designed neighborhoods	Excellent	N=34
		Good	N=149

Please also rate each of the following in the Wichita community.	Well-designed neighborhoods	Fair	40% N=171
in the withita community.		Poor	18% N=78
	Preservation of the historical or cultural character	Excellent	13% N=53
	of the community	Good	44% N=184
		Fair	32% N=133
		Poor	12% N=49
	Public places where people want to spend time	Excellent	8% N=37
		Good	44% N=206
		Fair	33% N=155
		Poor	14% N=66
	Variety of housing options	Excellent	10% N=45
		Good	38% N=169
		Fair	31% N=138
		Poor	21% N=96
	Availability of affordable quality housing	Excellent	10% N=42
		Good	28% N=123
		Fair	29% N=126
		Poor	33% N=144
	Overall quality of new development	Excellent	N=22
		Good	N=186
		Fair	N=151
		Poor	N=55
	Overall appearance	Excellent	N=28
		Good	N=237
		Fair	N=175
	Cleanliness	Poor Excellent	N=39
	Cicuminicos	Good	N=40 36%
		Fair	N=175
		Poor	N=182
	Water resources	Excellent	N=84
			N=48

Please also rate each of the following	Water resources	Good	31% N=140
in the Wichita community.		Fair	38% N=177
		Poor	21% N=95
	Air quality	Excellent	14% N=64
		Good	53% N=251
		Fair	27% N=130
		Poor	6% N=28
	Availability of paths and walking trails	Excellent	15% N=71
		Good	38% N=178
		Fair	36% N=165
		Poor	11% N=51
	Fitness opportunities	Excellent	14% N=64
		Good	48% N=218
		Fair	27% N=123
		Poor	11% N=48
	Recreational opportunities	Excellent	11% N=49
		Good	44% N=205
		Fair	35% N=162
		Poor	10% N=45
	Availability of affordable quality food	Excellent	16% N=78
		Good	36% N=172
		Fair	32% N=153
		Poor	16% N=78
	Availability of affordable quality health care	Excellent	9% N=42
		Good	37% N=165
		Fair	32% N=145
		Poor	22% N=98
	Availability of preventive health services	Excellent	12% N=50
		Good	40% N=169
		Fair	32% N=137
		Poor	16% N=69

Please also rate each of the following	Availability of affordable quality mental health	Excellent	5% N=20
in the Wichita community.	care	Good	28% N=106
		Fair	23% N=90
		Poor	44%
	Opportunities to attend cultural/arts/music	Excellent	N=169 16%
	activities	Good	N=75
		Fair	N=237 22%
		Poor	N=104 11%
	Community support for the arts	Excellent	N=49 16%
	Community support for the arts		N=67 51%
		Good	N=21 199 N=81 141 N=56 79 N=20 299 N=81 309 N=81 355 N=99
		Fair	N=81
		Poor	N=58
	Availability of affordable quality childcare/preschool	Excellent	N=20
		Good	N=81
		Fair	N=85
		Poor	N=99
	Sense of civic/community pride	Excellent	N=39
		Good	N=162
		Fair	41% N=178
		Poor	13% N=56
	Neighborliness of residents	Excellent	7% N=32
		Good	44% N=201
		Fair	36% N=166
		Poor	13% N=58
	Opportunities to participate in social events and activities	Excellent	10% N=46
	activities	Good	51% N=236
		Fair	32% N=147
		Poor	7% N=32
	Opportunities to attend special events and	Excellent	17% N=79
	festivals	Good	45% N=207
		Fair	30% N=139

Please also rate each of the following in the Wichita community.	Opportunities to attend special events and festivals	Poor	7% N=34
	Opportunities to volunteer	Excellent	22% N=93
		Good	50% N=208
		Fair	24% N=100
		Poor	4% N=15
	Opportunities to participate in community matters	Excellent	10% N=42
	maccor 5	Good	46% N=194
		Fair	36% N=154
		Poor	8% N=35
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	10% N=42
	toward people of diverse backgrounds	Good	37% N=160
		Fair	34% N=150
		Poor	19% N=84
Please indicate whether or not you have done each of the following in the	Contacted the City of Wichita for help or information	No	59% N=283
last 12 months.	THIS HILLS	Yes	41% N=199
	Contacted Wichita elected officials to express your opinion	No	87% N=419
	your opinion	Yes	13% N=63
	Attended a local public meeting	No	N=403
		Yes	16% N=79
	Watched a local public meeting	No	67% N=324
		Yes	33% N=156
	Volunteered your time to some group/activity	No	55% N=263
		Yes	45% N=216
	Campaigned or advocated for a local issue, cause, or candidate	No	77% N=371
		Yes	23% N=110
	Voted in your most recent local election	No	22% N=105
		Yes	78% N=376
	Used public transportation instead of driving	No	86% N=410
		Yes	14% N=69
	Carpooled with other adults or children instead of driving alone	No	59% N=286
		Yes	41% N=194

Please indicate whether or not you have done each of the following in the	Walked or biked instead of driving	No	50% N=241
last 12 months.		Yes	50% N=240
	Visited a park	No	17% N=83
		Yes	83% N=399
Please rate the quality of each of the following services in Wichita.	Public information services	Excellent	8% N=31
following services in wichica.		Good	49% N=192
		Fair	34% N=134
		Poor	10% N=38
	Economic development	Excellent	6% N=22
		Good	38% N=143
		Fair	44% N=167
		Poor	12% N=44
	Traffic enforcement	Excellent	6% N=25
		Good	41% N=184
		Fair	33% N=146
		Poor	20% N=90
	Traffic signal timing	Excellent	7% N=35
		Good	32% N=153
		Fair	40% N=190
		Poor	20% N=94
	Street repair	Excellent	7% N=31
		Good	27% N=128
		Fair	31% N=147
		Poor	36% N=173
	Street cleaning	Excellent	9% N=41
		Good	39% N=180
		Fair	31% N=142
		Poor	21% N=95
	Street lighting	Excellent	8% N=37
		Good	40% N=192
		Fair	35% N=165

Please rate the quality of each of the following services in Wichita.	Street lighting	Poor	17% N=80
ionouning services in unclined.	Snow removal	Excellent	10% N=45
		Good	46% N=207
		Fair	31% N=138
		Poor	13% N=58
	Sidewalk maintenance	Excellent	6% N=26
		Good	29% N=129
		Fair	40% N=180
		Poor	25% N=113
	Bus or transit services	Excellent	5% N=13
		Good	23% N=64
		Fair	35% N=97
		Poor	37% N=101
	Land use, planning and zoning	Excellent	4% N=13
		Good	28% N=81
		Fair	45% N=131
		Poor	23% N=67
	Code enforcement	Excellent	4% N=15
		Good	19% N=69
		Fair	39% N=145
		Poor	38% N=143
	Garbage collection	Excellent	19% N=90
		Good	45% N=210
		Fair	27% N=126
		Poor	9% N=42
	Drinking water	Excellent	19% N=91
		Good	43% N=204
		Fair	26% N=122
		Poor	12% N=59
	Sewer services	Excellent	19% N=83
		Good	47% N=206

Please rate the quality of each of the following services in Wichita.	Sewer services	Fair	26% N=115
Tollowing Services in Weinea.		Poor	7% N=32
	Storm water management	Excellent	14% N=61
		Good	41% N=185
		Fair	30% N=136
		Poor	15% N=69
	Utility billing	Excellent	11% N=52
		Good	38% N=173
		Fair	35% N=159
		Poor	16% N=72
	Police/Sheriff services	Excellent	12% N=53
		Good	42% N=186
		Fair	30% N=134
		Poor	15% N=67
	Crime prevention	Excellent	7% N=31
		Good	26% N=114
		Fair	37% N=160
		Poor	29% N=126
	Animal control	Excellent	9% N=34
		Good	39% N=143
		Fair	33% N=118
		Poor	19% N=68
	Fire services	Excellent	30% N=125
		Good	54% N=226
		Fair	17% N=70
		Poor	0% N=1
	Fire prevention and education	Excellent	22% N=79
		Good	45% N=160
		Fair	28% N=101
		Poor	4% N=15
	Recycling	Excellent	6% N=27

Please rate the quality of each of the following services in Wichita.	Recycling	Good	21% N=85
Tollowing Services in Wichita.		Fair	39% N=161
		Poor	34% N=141
	City parks	Excellent	14% N=67
		Good	50% N=231
		Fair	30% N=138
		Poor	6% N=29
	Recreation programs or classes	Excellent	N=30
		Good	49% N=175
		Fair	33% N=118
		Poor	10% N=36
	Recreation centers or facilities	Excellent	11% N=21
		Good	45% N=90
		Fair	31% N=62
		Poor	14% N=28
	Public library services	Excellent	33% N=136
		Good	51% N=212
		Fair	14% N=59
		Poor	3% N=11
	Overall customer service by Wichita employees	Excellent	10% N=40
		Good	51% N=205
		Fair	26% N=106
		Poor	12% N=48
	Municipal courts	Excellent	8% N=22
		Good	45% N=118
		Fair	26% N=67
		Poor	20% N=53
	Swimming pools and splash pads	Excellent	12% N=39
		Good	46% N=146
		Fair	30% N=95
		Poor	12% N=38

Please rate the quality of each of the following services in Wichita.	Golf courses	Excellent	17% N=39
-		Good	51% N=117
		Fair	24% N=54
		Poor	9% N=20
	The value of services for the taxes paid to Wichita	Excellent	4% N=15
of Wichita government performance.		Good	32% N=134
	Good Fair Poor the following categories government performance. Face the following categories government performance.	Fair	38% N=160
		Poor	26% N=108
	The overall direction that Wichita is taking	Excellent	5% N=20
		Good	40% N=177
		Fair	36% N=161
		Poor	20% N=87
		Excellent	3% N=11
	resident involvement	Good	35% N=133
		Fair	39% N=146
		Poor	23% N=88
	Overall confidence in Wichita government	Excellent	4 % N=18
		Good	28% N=123
		Fair	39% N=174
		Poor	30% N=132
		Excellent	2% N=11
	Community	Good	33% N=147
		Fair	40% N=178
		Poor	24% N=105
	Being honest	Excellent	3% N=10
		Good	24% N=99
		Fair	40% N=161
		Poor	34% N=137
	Being open and transparent to the public	Excellent	3% N=12
		Good	24% N=101
		Fair	38% N=159

Please rate the following categories of Wichita government performance.	Being open and transparent to the public	Poor	34% N=143
	Informing residents about issues facing the	Excellent	3 % N=1 4
	community	Good	30% N=129
		Fair	36% N=155
		Poor	30% N=130
	Treating all residents fairly	Excellent	3% N=13
		Good	28% N=112
		Fair	35% N=139
		Poor	34% N=135
	Treating residents with respect	Excellent	4% N=16
		Good	34% N=141
		Fair	39% N=160
		Poor	24% N=98
Overall, how would you rate the quality of the services provided by	The City of Wichita	Excellent	9% N=42
each of the following?		Good	44% N=199
		Fair	34% N=156
		Poor	13% N=57
	The Federal Government	Excellent	5% N=25
		Good	23% N=108
		Fair	38% N=176
		Poor	33% N=150
	The State of Kansas	Excellent	8% N=35
		Good	32% N=149
		Fair	40% N=184
		Poor	21% N=95
	Sedwick County	Excellent	5% N=23
		Good	43% N=190
		Fair	36% N=159
Discounts by the state of the s		Poor	16% N=69
Please rate how important, if at all, you think it is for the Wichita	Overall economic health	Essential	47% N=218
community to focus on each of the following in the coming two years.		Very important	41% N=193

Please rate how important, if at all, you think it is for the Wichita community to focus on each of the following in the coming two years.

Overall economic health	Somewhat important	10% N=46
	Not at all important	2 % N=10
Overall quality of the transportation system	Essential	28% N=132
	Very important	49% N=232
	Somewhat important	20% N=96
	Not at all important	4% N=17
Overall design or layout of residential and	Essential	22% N=103
commercial areas	Very important	40% N=192
	Somewhat important	32% N=152
	Not at all important	N=30
Overall quality of the utility infrastructure	Essential	54% N=258
	Very important	38% N=182
	Somewhat important	7% N=33
	Not at all important	1% N=6
Overall feeling of safety	Essential	57% N=270
	Very important	36% N=169
	Somewhat important	6% N=27
	Not at all important	1% N=6
Overall quality of natural environment	Essential	29% N=141
	Very important	46% N=220
	Somewhat important	23% N=113
	Not at all important	1% N=7
Overall quality of parks and recreation opportunities	Essential	22% N=107
opportunities	Very important	53% N=256
	Somewhat important	21% N=102
	Not at all important	3% N=13
Overall health and wellness opportunities	Essential	38% N=180
	Very important	40% N=192
	Somewhat important	18% N=86
	Not at all important	4% N=18
Overall opportunities for education, culture, and the arts	Essential	33% N=158

Please rate how important, if at all, you think it is for the Wichita	Overall opportunities for education, culture, and the arts	Very important	46% N=221
community to focus on each of the following in the coming two years.		Somewhat important	19% N=88
ronowing in the coming two years.		Not at all important	2% N=9
	Residents' connection and engagement with their	Essential	22% N=103
	community	Very important	48% N=231
		Somewhat important	26% N=126
		Not at all important	4% N=18
	Please indicate which five services you think	Public information services	18% N=87
	should be the HIGHEST priority in Wichita. (Please only select up to five.)	Traffic signal timing	14% N=68
		Street repair	44% N=212
		Street cleaning	4% N=19
		Snow removal	11% N=52
		Bus or transit services	26% N=127
		Land use, planning, and zoning	12% N=60
		Drinking water	42% N=205
		Storm water management (drains, streams, floodways, et	13% N=62
		Utility billing	17% N=83
		Crime prevention	51% N=247
		Fire services	22% N=104
		Recycling	19% N=92
		Recreation programs or classes	4% N=20
		Public library services	9% N=45
		Overall customer service by Wichita employees (police, rec	14% N=65
		Economic development	35% N=171
		Traffic enforcement	13% N=63
		Street lighting	12% N=58
		Sidewalk maintenance	9% N=45
		Code enforcement (weeds, abandoned buildings, etc.)	13% N=61
		Garbage collection	8 % N=40
		Sewer services	5% N=23
		Police services	35% N=171

	Please indicate which five services you think	Animal control	5%
	should be the HIGHEST priority in Wichita. (Please only select up to five.)	Fire prevention and education	N=25
			N=7 8%
		City parks	N=36
		Recreation centers or facilities Swimming pools and splash	N=16
		pads	N=8
		Golf courses	1% N=5
		Municipal courts	3% N=13
Please indicate how often, if at all, you access the following resources for	City website (wichita.gov)	Frequently/weekly	9% N=44
getting information about City news,		Occasionally	43% N=199
events, services and facilities.		Not very often/never	48% N=222
	Local television news	Frequently/weekly	43% N=204
		Occasionally	27% N=129
		Not very often/never	29% N=138
	City 7 - local government cable TV	Frequently/weekly	4% N=19
		Occasionally	17% N=79
		Not very often/never	79% N=368
	Wichita Eagle newspaper	Frequently/weekly	15% N=67
		Occasionally	24% N=111
		Not very often/never	62% N=286
	City Council meetings and other public meetings	Frequently/weekly	3% N=14
		Occasionally	21% N=98
		Not very often/never	76% N=353
	Meeting with City officials and/or City employees	Frequently/weekly	3% N=14
		Occasionally	10% N=48
		Not very often/never N=353 yees Frequently/weekly Occasionally 10%	
	Social media (Facebook, Twitter, YouTube,	Frequently/weekly	38% N=174
	Nextdoor, etc.)	Occasionally	34% N=154
		Not very often/never	29% N=132
	Word-of-mouth/My network of friends and family	Frequently/weekly	45% N=207
		Occasionally	42% N=193
		Not very often/never	14% N=62

Please indicate how often, if at all, you access the following resources for	City of Wichita emails (Park Department, Council	Frequently/weekly	9% N=40
getting information about City news, events, services and facilities.	newsletters, etc.)	Occasionally	25% N=116
		Not very often/never	N=308
	Please indicate which two sources you consider to be the most important for getting information	City website (wichita.gov)	42% N=93
	about the City.	Local television news	51% N=114
		City 7 - local government cable TV	3% N=6
		Wichita Eagle newspaper	18% N=40
		City Council meetings and other public meetings	4% N=10
		Meeting with City officials and/or City employees	3% N=7
		Social media (Facebook, Twitter, YouTube, Nextdoor, etc.)	
		Word-of-mouth/My network of	17% N=37
		friends and family City of Wichita emails (Park	14%
		Department, Council newslette	N=32
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive	3% N=14
	Do you think the impact will be:	Somewhat positive	7% N=36
		Neutral	33% N=159
		Somewhat negative	40% N=194
		Very negative	16% N=77
	How many years have you lived in Wichita?	Less than 2 years	9% N=44
		2-5 years	10% N=47
		6-10 years	11% N=53
		11-20 years	12% N=59
		More than 20 years	58% N=281
	Which best describes the building you live in?	One family house detached from any other houses	68% N=327
		Building with two or more homes	29% N=141
		Mobile home	2% N=8
		Other	0% N=2
	Do you rent or own your home?	Rent	41% N=201
		Own	59% N=284
	About how much is your monthly housing cost for	Less than \$500	12% N=58
	the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999	34% N=161
	homeowners' association (HOA) fees)?	\$1,000 to \$1,499	27% N=128

About how much is your monthly housing cost for the place you live (including rent, mortgage	\$1,500 to \$1,999	13% N=63
payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$2,000 to \$2,499	5% N=26
	\$2,500 to \$2,999	2% N=9
	\$3,000 to \$3,499	4 % N=17
	\$3,500 or more	3% N=12
Do any children 17 or under live in your household?	No	73% N=355
	Yes	27% N=130
Are you or any other members of your household aged 65 or older?	No	75% N=361
aged 03 of older:	Yes	25% N=123
How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	17% N=80
year? (Please include in your total income money from all sources for all persons living in your	\$25,000 to \$49,999	25% N=116
household.)	\$50,000 to \$74,999	17% N=80
	\$75,000 to \$99,999	14% N=64
	\$100,000 to \$149,999	16% N=74
	\$150,000 or more	11% N=50
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	87% N=414
	Yes, I consider myself to be Spanish, Hispanic, or Latino	13% N=63
What is your race? (Mark one or more races to	American Indian or Alaskan Native	3% N=14
indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander	7% N=31
	Black or African American	7% N=35
	White	78% N=370
	Other	8 % N=40
In which category is your age?	18-24 years	9% N=43
	25-34 years	24% N=114
	35-44 years	18% N=87
	45-54 years	14% N=67
	55-64 years	13% N=62
	65-74 years	16% N=76
	75 years or older	7% N=36
What is your gender?	Woman	51% N=241
	Man	47% N=222

What is your gender? Identify in another way	3% N=12
	11-12

Full trends

This table contains the trends over time for the City of Wichita. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2022 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		1997	1999	2002	2006	2010	2012	2014	2016	2018	2020	2022
Please rate each of the following	Wichita as a place to live		79%	79%	71%	78%	78%	70%	74%	75%	74%	83%
	Your neighborhood as a place to live	86%			66%	72%	73%	68%	72%	73%	67%	70%
	Wichita as a place to raise children				65%	74%	68%	66%	70%	70%	70%	70%
	Wichita as a place to work				58%	60%	60%	62%	64%	62%	60%	69%
	Wichita as a place to visit							33%	32%	39%	34%	37%
	Wichita as a place to retire				38%	49%	45%	47%	46%	47%	52%	56%
	The overall quality of life	91%			64%	69%	73%	63%	63%	69%	70%	77%
	Sense of community				47%	51%	48%	39%	40%	51%	52%	51%
Please rate each of the following characteristics as they relate to	Overall economic health							42%	44%	48%	51%	48%
Wichita as a whole.	Overall quality of the transportation system										49%	35%
	Overall design or layout of residential and commercial areas							45%	46%	45%	55%	53%
	Overall quality of the utility infrastructure										58%	54%
	Overall feeling of safety	69%						60%	57%	59%	43%	47%
	Overall quality of natural environment							63%	58%	59%	51%	50%
	Overall quality of parks and recreation opportunities										54%	59%
	Overall health and wellness opportunities							66%	64%	64%	60%	57%
	Overall opportunities for education, culture, and the arts							66%	66%	69%	59%	63%
	Residents' connection and engagement with their community										40%	38%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Wichita to someone who asks					80%	81%	66%	71%	77%	78%	76%
following.	Remain in Wichita for the next five years					82%	84%	74%	85%	80%	82%	82%
Please rate how safe or unsafe you feel:	In your neighborhood during the day				888	888	91%	82%	89%	89%	888	84%
reei.	In Wichita's downtown/commercial area during the day				75%	75%	79%	72%	82%	78%	77%	67%
	From property crime				35%	44%	41%				43%	46%
	From violent crime				46%	58%	61%				52%	55%
	From fire, flood, or other natural disaster										76%	72%
Please rate the job you feel the Wichita community does at each	Making all residents feel welcome										62%	54%
of the following.	Attracting people from diverse backgrounds										56%	51%
	Valuing/respecting residents from diverse backgrounds										51%	47%

Wichita community does at each	Taking care of vulnerable residents								34%	33%
of the following. Please rate each of the following	Overall quality of business and service establishments									73%
in the Wichita community.	Variety of business and service establishments									67%
	Vibrancy of downtown/commercial area					37%	37%	46%	52%	
	Employment opportunities	85%	54% 38%	32%						
	Shopping opportunities			60%						
	Cost of living							72%		
	Overall image or reputation		45%	56%						
Please also rate each of the	Traffic flow on major streets	59%		46%						
following in the Wichita community.	Ease of public parking							55%		
community.	Ease of travel by car		68%	70%						
	Ease of travel by public transportation							22%		
	Ease of travel by bicycle		35%	37%						
	Ease of walking		46%	50%	45%	44%	51%	46%	51%	44%
	Well-planned residential growth								46%	
	Well-planned commercial growth								43%	41%
	Well-designed neighborhoods								51%	43%
	Preservation of the historical or cultural character of the community								49%	57%
	Public places where people want to spend time					49%	50%	56%	47%	53%
	Variety of housing options					66%	61%	64%	53%	48%
	Availability of affordable quality housing		63% 54%	53%	55%	56%	56%	59%	42%	38%
	Overall quality of new development		55%	57%	49%	48%	53%	62%	57%	51%
	Overall appearance		48%	53%	48%	56%	56%	62%	56%	56%
	Cleanliness			56%	45%	55%	52%	55%	51%	45%
	Water resources								40%	41%
	Air quality		70%	65%	63%	70%	65%	72%	69%	67%
	Availability of paths and walking trails			43%	43%	45%	52%	52%	56%	54%
	Fitness opportunities					66%	65%	69%	63%	61%
	Recreational opportunities	86%	44%	45%	46%	50%	53%	53%	54%	55%
	Availability of affordable quality food					71%	68%	70%	68%	52%
	Availability of affordable quality health care		48%	54%	46%	61%				45%
	Availability of preventive health services					61%				51%
	Availability of affordable quality mental health care					44%				32%
	Opportunities to attend cultural/arts/music activities		51%	53%	50%	61%	61%	64%	58%	66%
	Community support for the arts								48%	66%

Please also rate each of the following in the Wichita	Availability of affordable quality childcare/preschool		64% 4	3% 429	\$ 42%	54% 4	13% 41%	44%	36%
1	Sense of civic/community pride							54%	47%
	Neighborliness of residents					49% 4	17% 53%	53%	51%
	Opportunities to participate in social events and activities					56% 6	51% 63%	54%	60%
	Opportunities to attend special events and festivals					52% 4	10% 58%	60%	63%
	Opportunities to volunteer					77% 7	79% 77%	76%	71%
	Opportunities to participate in community matters			509	\$ 49%	55% 5	53% 61%	58%	55%
	Openness and acceptance of the community toward people of diver		4	2% 479	45%	54% 4	15% 46%	47%	47%
Please indicate whether or not you have done each of the following in	Contacted the City of Wichita for help or information		6	0% 47%	\$ 40%	41% 3	37% 40%	35%	41%
the last 12 months.	Contacted Wichita elected officials to express your opinion					20% 1	14% 21%	10%	13%
	Attended a local public meeting		2	2% 19%	18%	16% 1	15% 25%	21%	16%
	Watched a local public meeting		5	7% 469	47%	34% 3	32% 30%	36%	32%
	Volunteered your time to some group/activity		5	6% 54%	61%	50% 5	50% 61%	5 5 4 %	45%
	Campaigned or advocated for a local issue, cause, or candidate							58%	23%
	Voted in your most recent local election		7	1% 639	82%			60%	77%
	Used public transportation instead of driving					14% 1	L5% 16%	19%	14%
	Carpooled with other adults or children instead of driving alone					38% 4	13% 45%	43%	41%
	Walked or biked instead of driving					47% 4	11% 45%	46%	49%
Please rate the quality of each of the following services in Wichita.	Public information services		79% 5	0% 569	53%	59% 5	51% 59%	63%	57%
the following services in withita.	Economic development		3	5% 35%	33%	32% 3	36% 50%	49%	45%
	Traffic enforcement		5	1% 53%	49%	55% 5	59% 52%	49%	47%
	Traffic signal timing		3	6% 39 ⁹	39%	40% 4	12% 41%	44%	40%
	Street repair	38%	2	7% 319	30%	24% 2	24% 32%	18%	34%
	Street cleaning		4	3% 459	38%	39% 3	36% 44%	37%	48%
	Street lighting		4	6% 55 ⁹	50%	48% 4	13% 56%	50%	49%
	Snow removal		5	1% 549	47%	44% 5	54% 61%	64%	57%
	Sidewalk maintenance		3	5% 389	35%	27% 3	32% 41%	37%	35%
	Bus or transit services		3	5% 40%	28%	37% 2	28% 29%	38%	29%
	Land use, planning and zoning		2	8% 359	38%	39% 3	31% 41%	35%	33%
	Code enforcement		2	3% 269	32%	30% 2	24% 30%	26%	24%
	Garbage collection		7	4% 73%	§ 70%	72% 7	70% 76%	74%	65%
	Drinking water		4	7% 60%	58%	73% 5	58% 69%	62%	62%
	Sewer services		5	6% 69%	66%	71% 5	57% 73%	70%	67%
	Storm water management		2	6% 40%	43%	53% 3	37% 48%	51%	55%
	Utility billing					55% 4	18% 56%	46%	50%

Please rate the quality of each of the following services in Wichita.	Police services	7	6% 78	% 66%	74%	67%	70%	71%	58%	66%	55%
	Crime prevention			46%	54%	55%	49%	45%	44%	46%	34%
	Animal control			37%	45%	43%	43%	49%	45%	53%	48%
	Fire services	9	7% 98	% 91%	94%	92%	90%	94%	89%	84%	83%
	Fire prevention and education			70%	75%	79%	74%	75%	73%	80%	68%
	Recycling					45%	48%	50%	51%	39%	27%
	City parks			69%	73%	75%	64%	66%	69%	62%	65%
	Recreation programs or classes			59%	64%	61%	60%	52%	65%	59%	58%
	Recreation centers or facilities			57%	58%	61%	54%	50%	63%	62%	55%
	Public library services	92% 9	0% 92	% 76%	74%	72%	75%	69%	80%	81%	84%
	Overall customer service by Wichita employees			64%	68%	71%	56%	55%	61%	61%	62%
Please rate the following categories of Wichita government	The value of services for the taxes paid to Wichita			37%	41%	39%	33%	35%	41%	36%	37%
performance.	The overall direction that Wichita is taking			36%	45%	42%	35%	41%	57%	53%	45%
	The job Wichita government does at welcoming resident involveme			38%	39%	35%	40%	37%	47%	37%	39%
	Overall confidence in Wichita government						32%	33%	45%	33%	32%
	Generally acting in the best interest of the community						40%	42%	50%	37%	36%
	Being honest						40%	38%	44%	33%	28%
	Being open and transparent to the public									24%	28%
	Informing residents about issues facing the community									33%	34%
	Treating all residents fairly						42%	38%	42%	36%	32%
	Treating residents with respect									48%	39%
Overall, how would you rate the quality of the services provided by	The City of Wichita	33%		52%	62%	62%	54%	59%	60%	53%	54%
each of the following?	The Federal Government			35%	39%	37%	41%	41%	32%	28%	30%
Please rate how important, if at all, you think it is for the Wichita	Overall economic health						91%	93%	93%	84%	888
community to focus on each of the following in the coming two years.	Overall quality of the transportation system									82%	76%
	Overall design or layout of residential and commercial areas						63%	71%	73%	63%	62%
	Overall quality of the utility infrastructure									81%	92%
	Overall feeling of safety						94%	92%	91%	92%	93%
	Overall quality of natural environment						65%	72%	75%	77%	75%
	Overall quality of parks and recreation opportunities									80%	76%
	Overall health and wellness opportunities						77%	81%	72%	78%	78%
	Overall opportunities for education, culture, and the arts						77%	82%	82%	79%	80%
	Residents' connection and engagement with their community						72%	77%	80%	76%	70%
	What impact, if any, do you think the economy will have on your fa $ \\$			18%	18%	17%	23%	21%	36%	24%	11%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), the City of Wichita conducted a survey of 492 residents. Survey invitations were mailed to randomly selected households and data were collected from October 4th, 2022 to November 25th, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Wichita. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November11th, 2022. The survey remained open for 2 weeks and there were 497 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Wichita. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

^{*} Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	23%	33%	33%
	35-54	38%	32%	32%
	55+	39%	36%	36%
Area	District 1	19%	16%	16%
	District 2	18%	20%	20%
	District 3	13%	16%	16%
	District 4	13%	14%	14%
	District 5	15%	16%	16%
	District 6	22%	17%	17%
Hispanic origin	No, not Spanish, Hispanic, or Latino	93%	86%	86%
	Yes, I consider myself to be Spanish, Hispa	7%	14%	14%
Housing tenure	Own	76%	58%	58%
	Rent	24%	42%	42%
Housing type	Attached	15%	31%	31%
	Detached	85%	69%	69%
Race & Hispanic	Not white alone	18%	33%	33%
origin	White alone, not Hispanic or Latino	82%	67%	67%
Sex	Man	40%	49%	49%
	Woman	60%	51%	51%
Sex/age	Man 18-34	8%	17%	17%
	Man 35-54	17%	16%	16%
	Man 55+	15%	16%	16%
	Woman 18-34	15%	16%	16%
	Woman 35-54	22%	16%	16%
	Woman 55+	23%	19%	19%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	In which Council District of Wichita do you live? (Refer to map above.)	Council District 1	16% N=79
	(Refer to map above.)	Council District 2	19% N=92
		Council District 3	15% N=74
		Council District 4	14% N=68
		Council District 5	16% N=77
		Council District 6	16% N=80
		None of these/I don't live in Wichita	3% N=16
Please rate each of the following	Wichita as a place to live	Excellent	11% N=51
aspects of quality of life in Wichita.		Good	51% N=246
		Fair	33% N=159
		Poor	5% N=26
	Your neighborhood as a place to live	Excellent	24% N=115
		Good	45% N=215
		Fair	25% N=119
		Poor	7% N=31
	Wichita as a place to raise children	Excellent	19% N=82
		Good	45% N=189
		Fair	29% N=124
		Poor	7% N=29
	Wichita as a place to work	Excellent	13% N=63
		Good	43% N=203
		Fair	34% N=163
		Poor	9% N=44
	Wichita as a place to visit	Excellent	6% N=28
		Good	26% N=124
		Fair	35% N=167
		Poor	33% N=154
	Wichita as a place to retire	Excellent	14% N=58

Please rate each of the following	Wichita as a place to retire	Good	32% N=134
aspects of quality of life in Wichita.		Fair	32%
		Poor	N=135
	The overall quality of life	Excellent	N=92
	The overall quality of the	Good	N=56
			N=235
		Fair	N=166
		Poor	N=29
	Sense of community	Excellent	N=45
		Good	N=155
		Fair	N=181
		Poor	21% N=99
Please rate each of the following characteristics as they relate to	Overall economic health	Excellent	3% N=15
Wichita as a whole.		Good	37% N=171
		Fair	46% N=214
		Poor	14% N=65
	Overall quality of the transportation system	Excellent	3% N=16
		Good	21% N=99
		Fair	30% N=138
		Poor	45% N=206
	Overall design or layout of residential and	Excellent	7 % N=3 4
	commercial areas	Good	39% N=189
		Fair	34% N=165
		Poor	19% N=92
	Overall quality of the utility infrastructure	Excellent	6% N=27
		Good	36% N=165
		Fair	44% N=203
		Poor	15% N=68
	Overall feeling of safety	Excellent	6% N=31
		Good	35% N=170
		Fair	40%
		Poor	N=193
	Overall quality of natural environment	Excellent	N=92
	5.5. an quanty of natural crivil office		N=16

Please rate each of the following characteristics as they relate to	Overall quality of natural environment	Good	36% N=171
Wichita as a whole.		Fair	41% N=193
		Poor	19% N=90
	Overall quality of parks and recreation	Excellent	14% N=64
	opportunities	Good	38% N=177
		Fair	35% N=165
		Poor	14% N=64
	Overall health and wellness opportunities	Excellent	11% N=51
		Good	34% N=161
		Fair	37% N=176
		Poor	18% N=82
	Overall opportunities for education, culture, and the arts	Excellent	14% N=69
	tile arts	Good	40% N=191
		Fair	34% N=163
		Poor	11% N=54
	Residents' connection and engagement with their community	Excellent	4% N=17
	community	Good	26% N=124
		Fair	45% N=211
		Poor	25% N=118
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Wichita to someone who asks	Very likely	23% N=110
you are to do each of the following.		Somewhat likely	41% N=201
		Somewhat unlikely	20% N=98
		Very unlikely	16% N=75
	Remain in Wichita for the next five years	Very likely	47% N=220
		Somewhat likely	28% N=128
		Somewhat unlikely	13% N=62
		Very unlikely	12% N=55
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	56% N=268
		Somewhat safe	32% N=155
		Neither safe nor unsafe	5% N=26
		Somewhat unsafe	4% N=18
		Very unsafe	3% N=14

Please rate how safe or unsafe you feel:	In Wichita's downtown/commercial area during the	Very safe	26% N=123
	day	Somewhat safe	48% N=225
		Neither safe nor unsafe	13% N=59
		Somewhat unsafe	9% N=43
		Very unsafe	5% N=23
	From property crime	Very safe	10% N=47
		Somewhat safe	38% N=182
		Neither safe nor unsafe	18% N=85
		Somewhat unsafe	22% N=104
		Very unsafe	12% N=58
	From violent crime	Very safe	20% N=98
		Somewhat safe	40% N=189
		Neither safe nor unsafe	16% N=77
		Somewhat unsafe	16% N=76
		Very unsafe	8% N=37
	From fire, flood, or other natural disaster	Very safe	31% N=145
		Somewhat safe	45% N=212
		Neither safe nor unsafe	14% N=68
		Somewhat unsafe	9% N=41
		Very unsafe	1% N=7
Please rate the job you feel the Wichita community does at each of	Making all residents feel welcome	Excellent	8% N=36
the following.		Good	36% N=171
		Fair	38% N=178
		Poor	N=83
	Attracting people from diverse backgrounds	Excellent	N=41 26%
		Good	N=116
		Fair	N=160
		Poor	N=133
	Valuing/respecting residents from diverse backgrounds	Excellent	N=60 27%
		Good	N=120
		Fair	N=143
		Poor	N=130

Please rate the job you feel the	Taking care of vulnerable residents	Excellent	3%
Wichita community does at each of the following.	Taking care of vulnerable residents	Good	N=16
			N=69
		Fair	N=151 49%
		Poor	N=226
Please rate each of the following in the Wichita community.	Overall quality of business and service establishments	Excellent	N=68
		Good	53% N=253
		Fair	30% N=144
		Poor	3% N=14
	Variety of business and service establishments	Excellent	13% N=61
		Good	46% N=220
		Fair	33% N=157
		Poor	9% N=42
	Vibrancy of downtown/commercial area	Excellent	5% N=24
		Good	34% N=159
		Fair	41% N=194
		Poor	20% N=94
	Employment opportunities	Excellent	11% N=48
		Good	37% N=169
		Fair	38% N=170
		Poor	14% N=65
	Shopping opportunities	Excellent	13% N=62
		Good	41% N=196
		Fair	35% N=169
		Poor	11% N=55
	Cost of living	Excellent	27% N=131
		Good	39% N=190
		Fair	22% N=105
		Poor	12% N=59
	Overall image or reputation	Excellent	4% N=21
		Good	32% N=154
		Fair	46% N=222
		Poor	18% N=86

Please also rate each of the following in the Wichita community.	Traffic flow on major streets	Excellent	12% N=58
,		Good	38% N=184
		Fair	33% N=160
		Poor	16% N=77
	Ease of public parking	Excellent	18% N=83
		Good	34% N=160
		Fair	29% N=136
		Poor	20% N=93
	Ease of travel by car	Excellent	30% N=144
		Good	45% N=215
		Fair	20% N=98
		Poor	4% N=20
	Ease of travel by public transportation	Excellent	2% N=5
		Good	8 % N=28
		Fair	24% N=81
		Poor	66% N=219
	Ease of travel by bicycle	Excellent	5% N=18
		Good	18% N=66
		Fair	34% N=124
		Poor	42% N=155
	Ease of walking	Excellent	6% N=24
		Good	26% N=116
		Fair	34% N=148
		Poor	34% N=150
	Well-planned residential growth	Excellent	2% N=7
		Good	26% N=101
		Fair	43% N=170
		Poor	29% N=114
	Well-planned commercial growth	Excellent	4% N=16
		Good	31% N=124
		Fair	39% N=155
		Poor	25% N=101
	70		

Please also rate each of the following in the Wichita community.	Well-designed neighborhoods	Excellent	1	4% N=17
		Good		32% N=143
		Fair		44% N=199
		Poor		20% N=89
	Preservation of the historical or cultural character	Excellent		6% N=24
	of the community	Good		38% N=165
		Fair		41% N=176
		Poor		16% N=68
	Public places where people want to spend time	Excellent		5% N=22
		Good		29% N=136
		Fair		47% N=222
		Poor		20% N=94
	Variety of housing options	Excellent	1	5% N=22
		Good		30% N=140
		Fair		33% N=152
		Poor		32% N=147
	Availability of affordable quality housing	Excellent	1	5% N=22
		Good		24% N=107
		Fair		34% N=155
		Poor		37% N=169
	Overall quality of new development	Excellent	1	4% N=15
		Good		37% N=152
		Fair		43% N=179
		Poor		17% N=70
	Overall appearance	Excellent	1	4% N=19
		Good		35% N=170
		Fair		49% N=240
		Poor		12% N=57
	Cleanliness	Excellent	1	4% N=17
		Good		35% N=169
		Fair		45% N=215
		Poor		17% N=83

Please also rate each of the following in the Wichita community.	Water resources	Excellent	3% N=13
·		Good	18% N=82
		Fair	41% N=191
		Poor	38% N=176
	Air quality	Excellent	9% N=44
		Good	46% N=217
		Fair	35% N=165
		Poor	10% N=45
	Availability of paths and walking trails	Excellent	10% N=45
		Good	32% N=147
		Fair	40% N=185
		Poor	17% N=79
	Fitness opportunities	Excellent	14% N=66
		Good	37% N=171
		Fair	34% N=155
		Poor	15% N=67
	Recreational opportunities	Excellent	8% N=37
		Good	36% N=168
		Fair	38% N=178
		Poor	18% N=84
	Availability of affordable quality food	Excellent	11% N=54
		Good	41% N=196
		Fair	33% N=155
		Poor	15% N=71
	Availability of affordable quality health care	Excellent	8% N=37
		Good	31% N=143
		Fair	37% N=168
		Poor	24% N=109
	Availability of preventive health services	Excellent	7% N=33
		Good	36% N=161
		Fair	37% N=162
	00	Poor	20% N=87

Please also rate each of the following in the Wichita community.	Availability of affordable quality mental health care	Excellent	4% N=15
		Good	15% N=59
		Fair	31% N=121
		Poor	50% N=195
	Opportunities to attend cultural/arts/music	Excellent	16% N=76
	activities	Good	43% N=201
		Fair	30% N=142
		Poor	10% N=47
	Community support for the arts	Excellent	14% N=62
		Good	39% N=177
		Fair	32% N=145
		Poor	15% N=66
	Availability of affordable quality	Excellent	2% N=6
	childcare/preschool	Good	14% N=39
		Fair	35% N=98
		Poor	49% N=135
	Sense of civic/community pride	Excellent	8% N=36
		Good	35% N=159
		Fair	37% N=172
		Poor	20% N=94
	Neighborliness of residents	Excellent	N=36
		Good	33% N=153
		Fair	39% N=181
		Poor	21% N=96
	Opportunities to participate in social events and activities	Excellent	9% N=41
	activities	Good	45% N=212
		Fair	35% N=164
		Poor	11% N=54
	Opportunities to attend special events and festivals	Excellent	13% N=64
	.555.0	Good	45% N=215
		Fair	30% N=142
		Poor	12% N=56

Please also rate each of the following in the Wichita community.	Opportunities to volunteer	Excellent	23% N=98
		Good	46% N=200
		Fair	23% N=100
		Poor	8% N=35
	Opportunities to participate in community matters	Excellent	11% N=48
		Good	40% N=166
		Fair	35% N=147
		Poor	14% N=60
	Openness and acceptance of the community toward	Excellent	8 % N=35
	people of diverse backgrounds	Good	29% N=130
		Fair	36% N=160
		Poor	27% N=123
Please indicate whether or not you have done each of the following in the	Contacted the City of Wichita for help or	No	48% N=234
last 12 months.	mormation	Yes	52% N=251
	Contacted Wichita elected officials to express your opinion	No	61% N=299
	оринон	Yes	39% N=188
	Attended a local public meeting	No	65% N=315
		Yes	35% N=170
	Watched a local public meeting	No	47% N=229
		Yes	53% N=255
	Volunteered your time to some group/activity	No	40% N=194
		Yes	60% N=288
	Campaigned or advocated for a local issue, cause, or candidate	No	54% N=262
	or candidate	Yes	46% N=224
	Voted in your most recent local election	No	8% N=40
		Yes	92 % N=441
	Used public transportation instead of driving	No	82% N=400
		Yes	18% N=85
	Carpooled with other adults or children instead of driving alone	No	54% N=260
		Yes	46% N=226
	Walked or biked instead of driving	No	53% N=259
		Yes	47% N=226

Please indicate whether or not you have done each of the following in the	Visited a park	No	15% N=72
last 12 months.		Yes	85% N=413
Please rate the quality of each of the	Public information services	Excellent	4% N=16
following services in Wichita.		Good	44% N=184
		Fair	36% N=154
		Poor	16% N=66
	Economic development	Excellent	3% N=14
		Good	37% N=156
		Fair	41% N=172
		Poor	18% N=76
	Traffic enforcement	Excellent	4% N=20
		Good	35% N=155
		Fair	37% N=162
		Poor	24% N=106
	Traffic signal timing	Excellent	4% N=17
		Good	30% N=140
		Fair	34% N=158
		Poor	33% N=156
	Street repair	Excellent	3% N=14
		Good	19% N=91
		Fair	43% N=207
		Poor	35% N=165
	Street cleaning	Excellent	5% N=22
		Good	36% N=165
		Fair	38% N=171
		Poor	21% N=97
	Street lighting	Excellent	4% N=21
		Good	41% N=192
		Fair	38% N=178
		Poor	17% N=81
	Snow removal	Excellent	12% N=52
		Good	43% N=190

Please rate the quality of each of the	Snow removal	Fair	31% N=137
following services in Wichita.		Poor	14% N=61
	Sidewalk maintenance	Excellent	3% N=13
		Good	28% N=126
		Fair	36% N=161
		Poor	33% N=147
	Bus or transit services	Excellent	3% N=10
		Good	12% N=38
		Fair	26% N=81
		Poor	58% N=178
	Land use, planning and zoning	Excellent	3% N=11
		Good	19% N=69
		Fair	47% N=170
		Poor	30% N=107
	Code enforcement	Excellent	3% N=12
		Good	18% N=68
		Fair	40% N=152
		Poor	39% N=150
	Garbage collection	Excellent	13% N=60
		Good	50% N=228
		Fair	28% N=130
		Poor	9% N=40
	Drinking water	Excellent	17% N=79
		Good	45% N=210
		Fair	26% N=124
		Poor	13% N=60
	Sewer services	Excellent	16% N=69
		Good	54% N=234
		Fair	24% N=104
		Poor	5% N=23
	Storm water management	Excellent	9% N=41
		Good	40% N=180

Please rate the quality of each of the following services in Wichita.	Storm water management	Fair	33% N=150
following services in wichita.		Poor	17% N=78
	Utility billing	Excellent	9% N=40
		Good	37% N=167
		Fair	36% N=163
		Poor	18% N=80
	Police/Sheriff services	Excellent	10% N=46
		Good	39% N=174
		Fair	32% N=143
		Poor	19% N=86
	Crime prevention	Excellent	4 % N=17
		Good	29% N=126
		Fair	40% N=172
		Poor	27% N=117
	Animal control	Excellent	5% N=19
		Good	38% N=136
		Fair	31% N=110
		Poor	27% N=96
	Fire services	Excellent	34% N=138
		Good	52% N=214
		Fair	12% N=50
		Poor	2 % N=10
	Fire prevention and education	Excellent	22% N=75
		Good	50% N=174
		Fair	22% N=78
		Poor	6% N=20
	Recycling	Excellent	6% N=26
		Good	26% N=106
		Fair	28% N=116 40%
		Poor	N=162
	City parks	Excellent	15% N=71
		Good	42% N=194

Please rate the quality of each of the following services in Wichita.	City parks	Fair	35% N=163
-		Poor	8% N=37
	Recreation programs or classes	Excellent	12% N=46
		Good	43% N=162
		Fair	34% N=126
		Poor	11% N=41
	Public library services	Excellent	38% N=151
		Good	47% N=188
		Fair	12% N=49
		Poor	4% N=15
	Overall customer service by Wichita employees	Excellent	15% N=61
		Good	49% N=203
		Fair	26% N=109
		Poor	10% N=41
	Municipal courts	Excellent	8% N=16
		Good	37% N=75
		Fair	34% N=69
		Poor	21% N=43
	Swimming pools and splash pads	Excellent	13% N=36
		Good	48% N=137
		Fair	27% N=77
		Poor	13% N=36
	Golf courses	Excellent	22% N=38
		Good	52% N=89
		Fair	17% N=29
		Poor	10% N=17
Please rate the following categories of Wichita government performance.	The value of services for the taxes paid to Wichita	Excellent	5% N=23
3		Good	30% N=128
		Fair	40% N=170
		Poor	24% N=103
	The overall direction that Wichita is taking	Excellent	5% N=21
	96	Good	34% N=155

Please rate the following categories of Wichita government performance.	The overall direction that Wichita is taking	Fair	368 N=163
		Poor	269 N=116
	The job Wichita government does at welcoming	Excellent	69 N=23
	resident involvement	Good	259 N=100
		Fair	379 N=148
		Poor	339 N=132
	Overall confidence in Wichita government	Excellent	39 N=15
		Good	259 N=114
		Fair	359 N=158
		Poor	379 N=170
	Generally acting in the best interest of the	Excellent	49 N=16
	community	Good	299 N=130
		Fair	319 N=141
		Poor	379 N=168
	Being honest	Excellent	39 N=15
		Good	209 N=86
		Fair	389 N=163
		Poor	399 N=169
	Being open and transparent to the public	Excellent	N=20
		Good	169 N=72
		Fair	349 N=149
		Poor	459 N=200
	Informing residents about issues facing the	Excellent	59 N=22
	community	Good	269 N=113
		Fair	339 N=143
		Poor	379 N=161
	Treating all residents fairly	Excellent	59 N=22
		Good	209 N=80
		Fair	379 N=150
		Poor	38 ⁹ N=15
	Treating residents with respect	Excellent	7° N=2°
		Good	269 N=109

Please rate the following categories	Treating residents with respect	Fair	37% N=151
of Wichita government performance.		Poor	30% N=123
Overall, how would you rate the	The City of Wichita	Excellent	6% N=28
quality of the services provided by each of the following?		Good	41% N=195
-		Fair	38% N=180
		Poor	15% N=69
	The Federal Government	Excellent	3% N=12
		Good	27% N=125
		Fair	40% N=185
		Poor	30% N=138
	The State of Kansas	Excellent	3% N=13
		Good	29% N=136
		Fair	50% N=234
		Poor	18% N=87
	Sedgwick County	Excellent	3% N=16
		Good	32% N=147
		Fair	48% N=221
		Poor	16% N=74
Please rate how important, if at all,	Overall economic health	Essential	50% N=236
you think it is for the Wichita community to focus on each of the		Very important	37% N=172
following in the coming two years.		Somewhat important	12% N=57
		Not at all important	1% N=6
	Overall quality of the transportation system	Essential	39% N=188
		Very important	34% N=163
		Somewhat important	23% N=109
		Not at all important	4% N=19
	Overall design or layout of residential and commercial areas	Essential	28% N=132
	Commercial at eas	Very important	35% N=168
		Somewhat important	34% N=161
		Not at all important	4% N=19
	Overall quality of the utility infrastructure	Essential	59% N=279
		Very important	28% N=133

Please rate how important, if at all, you think it is for the Wichita	Overall quality of the utility infrastructure	Somewhat important	12% N=55
community to focus on each of the following in the coming two years.		Not at all important	2% N=7
	Overall feeling of safety	Essential	53% N=253
		Very important	37% N=178
		Somewhat important	9% N=45
		Not at all important	1% N=3
	Overall quality of natural environment	Essential	35% N=169
		Very important	42% N=204
		Somewhat important	19% N=93
		Not at all important	3% N=14
	Overall quality of parks and recreation opportunities	Essential	25% N=120
	opportunities	Very important	45% N=216
		Somewhat important	28% N=133
		Not at all important	2% N=11
	Overall health and wellness opportunities	Essential	33% N=157
		Very important	40% N=193
		Somewhat important	24% N=116
		Not at all important	3% N=15
	Overall opportunities for education, culture, and the arts	Essential	34% N=164
		Very important	36% N=171
		Somewhat important	27% N=131
		Not at all important	3% N=15
	Residents' connection and engagement with their community	Essential	28% N=136
		Very important	40% N=193
		Somewhat important	28% N=136
		Not at all important	3% N=16
	Please indicate which five services you think should be the HIGHEST priority in Wichita. (Please only	Public information services	N=95
	select up to five.)	Traffic signal timing	N=75
		Street repair	N=182
		Street cleaning	N=26
		Snow removal	N=36
	90	Bus or transit services	N=160

	Please indicate which five services you think should be the HIGHEST priority in Wichita. (Please only	Land use, planning, and zoning	21: N=10:	
	select up to five.)	Drinking water	40° N=19°	
		Storm water management (drains, streams, floodways, et	16 N=7	
		Utility billing	12° N=6°	
		Crime prevention	51: N=24	6
		Fire services	21° N=10°	
		Recycling	149 N=69	
		Recreation programs or classes	N=3	
		Public library services	11: N=5:	
		Overall customer service by Wichita employees (police, rec	99 N=4	
		Economic development	369 N=173	
		Traffic enforcement	10° N=4°	
		Street lighting	79 N=32	
		Sidewalk maintenance	109 N=49	
		Code enforcement (weeds, abandoned buildings, etc.)	12: N=5:	
		Garbage collection	39 N=12	
		Sewer services	5: N=2:	
		Police services	359 N=168	
		Animal control	99 N=41	
		Fire prevention and education	N=1	
		City parks	21: N=10:	
		Recreation centers or facilities	10: N=5:	
		Swimming pools and splash pads	N=12	
		Golf courses	N=12	
		Municipal courts	7: N=3:	
Please indicate how often, if at all, you access the following resources for	a City website (wichita.gov)	Frequently/weekly	189 N=87	
getting information about City news,		Occasionally	588 N=283	
events, services and facilities.		Not very often/never	23° N=11	
	Local television news	Frequently/weekly	459 N=21	
		Occasionally	33 ³ N=15	
		Not very often/never	22° N=10°	
	City 7 - local government cable TV	Frequently/weekly	5: N=2:	
	00			

Please indicate how often, if at all, you access the following resources for	ı City 7 - local government cable TV	Occasionally	18% N=86
getting information about City news, events, services and facilities.		Not very often/never	77% N=370
	Wichita Eagle newspaper	Frequently/weekly	26% N=125
		Occasionally	28% N=134
		Not very often/never	45% N=214
	City Council meetings and other public meetings	Frequently/weekly	12% N=57
		Occasionally	38% N=185
		Not very often/never	50% N=240
	Meeting with City officials and/or City employees	Frequently/weekly	N=29
		Occasionally	19% N=90
		Not very often/never	75% N=355
	Social media (Facebook, Twitter, YouTube, Nextdoor, etc.)	Frequently/weekly	58% N=280
	· ,	Occasionally	30% N=147
		Not very often/never	12% N=60
	Word-of-mouth/My network of friends and family	Frequently/weekly	49% N=233
		Occasionally	42% N=201
		Not very often/never	N=44 21%
	City of Wichita emails (Park Department, Council newsletters, etc.)	Frequently/weekly	N=100
		Occasionally	N=147 49%
		Not very often/never	N=238
	Please indicate which two sources you consider to be the most important for getting information	City website (wichita.gov)	N=179
	about the City.	Local television news City 7 - local government cable	N=211
		TV	N=2
		Wichita Eagle newspaper City Council meetings and other	N=108
		public meetings Meeting with City officials	N=45
		and/or City employees Social media (Facebook, Twitter	N=13
		YouTube, Nextdoor, etc.) Word-of-mouth/My network of	N=262
		friends and family City of Wichita emails (Park	N=67
		Department, Council newslette.	
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive	N=12
	Do you think the impact will be:	Somewhat positive	N=76
		Neutral	N=155

	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Somewhat negative	36% N=173
	Do you think the impact will be:	Very negative	14% N=69
	How many years have you lived in Wichita?	Less than 2 years	5% N=26
		2-5 years	12% N=56
		6-10 years	7% N=32
		11-20 years	13% N=65
		More than 20 years	63% N=306
	Which best describes the building you live in?	One family house detached from any other houses	n 68% N=329
		Building with two or more	30% N=145
		homes (duplex, townhome, apa Mobile home	N=145
		Wobile Home	N=11 42%
	Do you rent or own your home?	Rent	N=205
		Own	58% N=282
About how much is your monthly housing cost for the place you live	About how much is your monthly housing cost for the place you live (including rent, mortgage	Less than \$500	12% N=55
(including rent, mortgage payment, property tax, property insurance, and	payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$500 to \$999	37% N=177
homeowners' association (HOA) fees)		\$1,000 to \$1,499	31% N=150
		\$1,500 to \$1,999	11% N=51
		\$2,000 to \$2,499	4 % N=1 9
		\$2,500 to \$2,999	2% N=10
		\$3,000 to \$3,499	1% N=6
		\$3,500 or more	2 % N=11
	Do any children 17 or under live in your household?	No	72% N=351
		Yes	28% N=135
	Are you or any other members of your household	No	75% N=366
	aged 65 or older?	Yes	25% N=121
	How much do you anticipate your household's total	Less than \$25,000	13% N=60
	income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999	22% N=101
	sources for all persons living in your household.)	\$50,000 to \$74,999	22% N=104
		\$75,000 to \$99,999	16% N=77
		\$100,000 to \$149,999	16% N=77
		\$150,000 or more	11% N=52
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	88% N=424
		Yes, I consider myself to be Spanish, Hispanic, or Latino	12% N=60
	00		

What is your race? (Mark one or more races to	American Indian or Alaskan Native	5% N=23
indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander	5% N=23
	Black or African American	8% N=36
	White	83% N=401
	Other	9% N=45
In which category is your age?	18-24 years	N=38
	25-34 years	26% N=126
	35-44 years	16% N=78
	45-54 years	14% N=69
	55-64 years	18% N=85
	65-74 years	14% N=66
	75 years or older	5% N=23
What is your gender?	Woman	50% N=243
	Man	49% N=236
	Identify in another way	1% N=7
How did you hear about this survey? (Select all that apply.)	The city's website	5% N=26
	The city's social media (Facebook, Twitter, Instagram,	30% N=146
	Received an email from the city	12% N=59
	In a city newsletter or utility bill	4% N=21
	Nextdoor	6% N=27
	In my Facebook feed	14% N=70
	Saw it on a video of a public	0% N=1
	meeting or at a meeting I atten Saw it on the citys cable channel	0.8
	Saw it in a newspaper article or ad (hard copy or online)	3% N=16
	Heard about it from a family	6%
	member, friend or neighbor	N=30
	Heard about it from a business or social organization in my co	11% N=54
	Polco's weekly email	0% N=2
	Polco social media post	1% N=3
	Other	14% N=70

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1	Please rate each of the following aspects of quality of life in Wichita.
1.	liease rate each of the following aspects of quality of file in withita.

	<u>Excellent</u>	<u> </u>	<u>Fair</u>	<u>Poor</u>	Don't know
Wichita as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Wichita as a place to raise children	1	2	3	4	5
Wichita as a place to work	1	2	3	4	5
Wichita as a place to visit	1	2	3	4	5
Wichita as a place to retire	1	2	3	4	5
The overall quality of life in Wichita	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Wichita as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Wichita	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Wichita	1	2	3	4	5
Overall design or layout of Wichita's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Wichita					
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Wichita	1	2	3	4	5
Overall quality of natural environment in Wichita	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Wichita	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community		2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very <u>likely</u>	Somewhat <u>likely</u>	Somewhat <u>unlikely</u>	Very <u>unlikely</u>	Don't <u>know</u>	
Recommend living in Wichita to someone who asks	1	2	3	4	5	
Remain in Wichita for the next five years	1	2	3	4	5	

4. Please rate how safe or unsafe you feel:

·	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know	
In your neighborhood during the day		<u> </u>	3	4	5	6	
In Wichita's downtown area during the day		2.	3	4	5	6	ĺ
From property crime		2	3	4	5	6	
From violent crime	1	2.	3	4	5	6	ĺ
From fire, flood, or other natural disaster	1	2	3	4	5	6	ı

5. Please rate the job you feel the Wichita community does at each of the following.

	Excellent	<u>6000</u>	<u>rair</u>	<u> Poor 1</u>	<u>Jon t Know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Wichita community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Wichita	1	2	3	4	5
Variety of business and service establishments in Wichita	1	2	3	4	5
Vibrancy of downtown area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities		2	3	4	5
Cost of living in Wichita	1	2	3	4	5
Overall image or reputation of Wichita		2	3	4	5



Traffic flow on major streets						The Nation	al Community Survey™
Traffic flow on major streets.	7.	Please also rate each of the following in the Wichita community.	Evcollont	Cood	Fair	Door	Don't know
Ease of public parking.		Traffic flow on major streets					
Ease of travel by car in Wichita						-	_
Ease of travel by public transportation in Wichita		• •			_	=	
Ease of travel by bicycle in Wichita							_
Sease of walking in Wichita.						=	
Well-planned residential growth							
Well-planned commercial growth					_	=	
Well-designed neighborhoods							
Preservation of the historical or cultural character of the community. 1 2 3 4 5 Public places where people want to spend time 1 2 3 4 5 Availability of affordable quality housing 1 2 3 4 5 Overall quality of new development in Wichita 1 2 3 4 5 Overall appearance of Wichita 1 2 3 4 5 Cleanliness of Wichita 1 2 3 4 5 Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Air quality 1 2 3 4 5 Availability of paths and walking trails 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities 1 2 3 4 5 Availability of affordable quality fealth care. 1 2 3						=	
Public places where people want to spend time						-	
Variety of housing options						=	
Availability of affordable quality housing 1 2 3 4 5 Overall quality of new development in Wichita 1 2 3 4 5 Overall appearance of Wichita 1 2 3 4 5 Cleanliness of Wichita 1 2 3 4 5 Cleanliness of Wichita 1 2 3 4 5 Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Air quality 1 2 3 4 5 Availability of paths and walking trails 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities . 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Availability of preventive health services 1 2 3 4 5 Availability of affordable quality childcare/preschool. 1 2 3 4 5 Availability of preventive health services 1 2 3 4 5 Availability of preventive health services 1 2 3 4 5 Availability of preventive health							
Overall quality of new development in Wichita 1 2 3 4 5 Overall appearance of Wichita 1 2 3 4 5 Cleanliness of Wichita 1 2 3 4 5 Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Air quality 1 2 3 4 5 Availability of paths and walking trails 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities 1 2 3 4 5 Recreational opportunities 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5						=	
Overall appearance of Wichita 1 2 3 4 5 Cleanliness of Wichita 1 2 3 4 5 Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Air quality 1 2 3 4 5 Availability of paths and walking trails 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities 1 2 3 4 5 Recreational opportunities 1 2 3 4 5 Availability of affordable quality health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Opportunities to attend special events 1 2 3 4 5							
Cleanliness of Wichita						=	
Water resources (lakes, ponds, riverways, etc.) 1 2 3 4 5 Air quality. 1 2 3 4 5 Availability of paths and walking trails. 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities. 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Community support for the arts 1 2 3 4 5 Community support for the arts 1 2 3 4 5 Sense of civic/community pride 1 2 3 4 5 Sense of civic/community pride 1 2 3							
Air quality. 1 2 3 4 5 Availability of paths and walking trails. 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities. 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Availability of affordable quality mental health care 1 2 3 4 5 Opportunities to affordable quality childcare/preschool 1 2 3 4 5 Opmonitunities of affordable quality childcare/preschool 1 2 3 4 5 Availability of affordable quality childcare/preschool 1 2 3 4 5 Community support for the arts 1 2 3 4 5 Availability of affordable qualit						4	5
Availability of paths and walking trails 1 2 3 4 5 Fitness opportunities (including exercise classes and paths or trails, etc.) 1 2 3 4 5 Recreational opportunities. 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of affordable quality food 1 2 3 4 5 Availability of preventive health care. 1 2 3 4 5 Availability of preventive health services 1 2 3 4 5 Availability of affordable quality mental health care. 1 2 3 4 5 Availability of affordable quality mental health care. 1 2 3 4 5 Opportunities to attend cultural/arts/music activities 1 2 3 4 5 Community support for the arts. 1 2 3 4 5 Community support for the arts. 1 2 3 4 5 Availability of affordable quality childcare/preschool. 1 2 3 4 5 Sense of civic/community pride. 1 2 3 4 5 Neighborliness of residents in Wichita 1 2 3 4 5 Opportunities to participate in social events and activities 1 2 3 4 5 Opportunities to participate in social events and festivals 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community toward people of diverse backgrounds 1 2 3 4 5 Opportunities to participate in community toward people of diverse backgrounds 1 2 3 4 5 Otherwise backgrounds 1 2 3 4 5 8. Please indicate whether or not you have done each of the following in the last 12 months. No				2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)				2	3	4	5
Recreational opportunities					3	4	5
Availability of affordable quality food		Fitness opportunities (including exercise classes and paths or trails, e	tc.) 1	2	3	4	5
Availability of affordable quality health care		Recreational opportunities	1	2	3	4	5
Availability of preventive health services 1		Availability of affordable quality food	1	2	3	4	5
Availability of preventive health services 1		Availability of affordable quality health care	1	2	3	4	5
Availability of affordable quality mental health care 1 2 3 4 5 Opportunities to attend cultural/arts/music activities 1 2 3 4 5 Community support for the arts 1 2 3 4 5 Availability of affordable quality childcare/preschool 1 2 3 4 5 Sense of civic/community pride 1 2 3 4 5 Neighborliness of residents in Wichita 1 2 3 4 5 Opportunities to participate in social events and activities 1 2 3 4 5 Opportunities to participate in social events and activities 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community toward people of diverse backgrounds 1 2 3 4 5 Openness and acceptance of the community toward people of diverse backgrounds 1 2 3 4 5 8. Please indicate whether or not you have done each of the following in the last 12 months. Contacted the City of Wichita (in-person, phone, email, or web) for help or information 1 2 Contacted Wichita elected officials (in-person, phone, email, or web) to express your opinion 1 2 Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) 1 2 Watched (online or on television) a local public meeting 1 2 Volunteered your time to some group/activity in Wichita 1 2 Campaigned or advocated for a local issue, cause, or candidate 1 2 Used bus or Q-Line instead of driving 1 2 Used bus or Q-Line instead of driving 1 2 Walked or biked instead of driving 1 2 Walked or biked instead of driving 1 2				2	3	4	5
Opportunities to attend cultural/arts/music activities				2	3	4	5
Community support for the arts. 1 2 3 4 5 Availability of affordable quality childcare/preschool 1 2 3 4 5 Sense of civic/community pride 1 2 3 4 5 Neighborliness of residents in Wichita 1 2 3 4 5 Opportunities to participate in social events and activities 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community toward people of diverse backgrounds 1 2 3 4 5 Openness and acceptance of the community toward people of diverse backgrounds 1 2 3 4 5 8. Please indicate whether or not you have done each of the following in the last 12 months. 8 Contacted the City of Wichita (in-person, phone, email, or web) for help or information 1 2 Contacted Wichita elected officials (in-person, phone, email, or web) to express your opinion 1 2 Attended a local public meetin				2	3	4	5
Availability of affordable quality childcare/preschool				2	3	4	5
Sense of civic/community pride				2	3	4	5
Neighborliness of residents in Wichita				2	3	4	5
Opportunities to participate in social events and activities 1 2 3 4 5 Opportunities to attend special events and festivals 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to volunteer 1 2 3 4 5 Opportunities to participate in community matters 1 2 3 4 5 Opportunities to participate in community toward people of diverse backgrounds 1 2 3 4 5 8. Please indicate whether or not you have done each of the following in the last 12 months. No		Neighborliness of residents in Wichita	1	2	3	4	
Opportunities to attend special events and festivals				2	3	4	
Opportunities to volunteer							
Opportunities to participate in community matters		• • • • • • • • • • • • • • • • • • • •	_			=	
Openness and acceptance of the community toward people of diverse backgrounds		••				4	5
of diverse backgrounds				_	5	•	J
8. Please indicate whether or not you have done each of the following in the last 12 months. No Yes			1	2	3	4	5
Contacted the City of Wichita (in-person, phone, email, or web) for help or information		-		_	_		J
Contacted the City of Wichita (in-person, phone, email, or web) for help or information	8.	Please indicate whether or not you have done each of the following	ng in the la	st 12 m	onths.		
Contacted Wichita elected officials (in-person, phone, email, or web) to express your opinion							
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)							
Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) 1 2 Watched (online or on television) a local public meeting 1 2 Volunteered your time to some group/activity in Wichita 1 2 Campaigned or advocated for a local issue, cause, or candidate 1 2 Voted in your most recent local election 1 2 Used bus or Q-Line instead of driving 1 2 Carpooled with other adults or children instead of driving alone 1 2 Walked or biked instead of driving 1 2					ion	1	2
Watched (online or on television) a local public meeting						_	
Volunteered your time to some group/activity in Wichita							
Campaigned or advocated for a local issue, cause, or candidate							
Voted in your most recent local election12Used bus or Q-Line instead of driving12Carpooled with other adults or children instead of driving alone12Walked or biked instead of driving12		Volunteered your time to some group/activity in Wichita				1	
Used bus or Q-Line instead of driving		Campaigned or advocated for a local issue, cause, or candidate				1	
Carpooled with other adults or children instead of driving alone							
Walked or biked instead of driving							
		-					
visited a park1 2							
		visited a park				1	Z

9. Please rate the quality of each of the following services in Wichita.

1 ,	Excellent	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
Public information services		2	3	4	5
Economic development		2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water		2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (drains, streams, floodways, etc.)	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services		2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Recycling	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Wichita employees					
(police, receptionists, planners, etc.)	1	2	3	4	5
Municipal courts		2	3	4	5
Swimming pools and splash pads		2	3	4	5
Golf courses	1	2	3	4	5

${\bf 10.\ Please\ rate\ the\ following\ categories\ of\ Wichita\ government\ performance.}$

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
The value of services for the taxes paid to Wichita1	2	3	4	5
The overall direction that Wichita is taking1	2	3	4	5
The job Wichita government does at welcoming resident involvement 1	2	3	4	5
Overall confidence in Wichita government1	2	3	4	5
Generally acting in the best interest of the community	2	3	4	5
Being honest1	2	3	4	5
Being open and transparent to the public1	2	3	4	5
Informing residents about issues facing the community1	2	3	4	5
Treating all residents fairly1	2	3	4	5
Treating residents with respect1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Wichita	1	2	3	4	5 ;
The Federal Government	1	2	3	4	5
The State of Kansas	1	2	3	4	5
Sedgwick County		2	3	4	5



12. Please rate how important, if at all, you think it is for the Wichita comm	nunity to focus (on each of th	e
following in the coming two years.	Very ential important	Somewhat important	Not at all important
Overall economic health of Wichita	1 2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Wichita	1 2	3	4
Overall design or layout of Wichita's residential and commercial			
areas (e.g., homes, buildings, streets, parks, etc.)	1 2	3	4
Overall quality of the utility infrastructure in Wichita			
(water, sewer, storm water, electric/gas, broadband)	1 2	3	4
Overall feeling of safety in Wichita	1 2	3	4
Overall quality of natural environment in Wichita	1 2	3	4
Overall quality of parks and recreation opportunities	1 2	3	4
Overall health and wellness opportunities in Wichita	1 2	3	4
Overall opportunities for education, culture, and the arts	1 2	3	4
Residents' connection and engagement with their community		3	4

13. Please indicate which five services you think should be the HIGHEST priority in Wichita. (Please only select up to five.)

O Public information services	O Public information services
O Traffic signal timing	O Economic development
O Street repair	O Traffic enforcement
O Street cleaning	O Street lighting
O Snow removal	O Sidewalk maintenance
O Bus or transit services	O Code enforcement (weeds, abandoned buildings, etc.)
O Land use, planning, and zoning	O Garbage collection
O Drinking water	O Sewer services
O Storm water management (drains, streams, floodways	, etc.) O Police services
O Utility billing	O Animal control
O Crime prevention	• Fire prevention and education
O Fire services	O City parks
O Recycling	• Recreation centers or facilities
O Recreation programs or classes	O Swimming pools and splash pads
O Public library services	O Golf courses
O Overall customer service by Wichita employees (police, receptionists, planners, etc.)	O Municipal courts

14. First, please indicate how often, if at all, you access the following resources for getting information about City news, events, services and facilities. Then, please indicate which <u>two</u> sources you consider to be the most important for getting information about the City.

Freq	uently/	Not very	Two most
<u>W</u>	<u>eekly</u> <u>Occasionally</u>	often/never	important?
City website (wichita.gov)	.1 2	3	
Local television news	.1 2	3	
City 7 - local government cable TV		3	
Wichita Eagle newspaper	.1 2	3	
City Council meetings and other public meetings	.1 2	3	
Meeting with City officials and/or City employees	.1 2	3	
Social media (Facebook, Twitter, YouTube, Nextdoor, etc.)	.1 2	3	
Word-of-mouth/My network of friends and family	.1 2	3	
City of Wichita emails (Park Department, Council newsletters, etc.)	.1 2	3	

15. What's the most important thing the City of Wichita could do to improve resident quality of life?

The National Community Survey[™] • © 2001-2022 National Research Center, Inc.

The City of Wichita 2022 Community Survey

Our last questions are about you and your household. Again, all of your responses to this survey are confidential and no identifying information will be shared.

D3.	What impact, if any, do Do you think the impac	you think the economy will let will be:	have on	your family income in	the next 6 months?		
	O Very positive	Somewhat positive • New	utral	O Somewhat negative	O Very negative		
D4.	How many years have O Less than 2 years O 2-5 years O 6-10 years O 11-20 years O More than 20 years	you lived in Wichita?	D10.	total income before ta year? (Please include i	cipate your household's xes will be for the current in your total income in for all persons living in		
D5.	Which best describes to One family house detailed Building with two or its own to be the control of the control	ached from any other houses more homes	D11.	○ \$25,000 to \$49,999 ○ \$50,000 to \$74,999 Are you Spanish, Hispa	• \$100,000 to \$149,999 • \$150,000 or more anic or Latino?		
	O Mobile home O Other	partment, or condominium)		O No, not Spanish, Hisp O Yes, I consider mysel Latino	anic, or Latino f to be Spanish, Hispanic, or		
D6.	Do you rent or own you O Rent O Own	ır home?	D12.	indicate what race you ☐ American Indian or A			
D7.	for the place you live (or monthly housing cost including rent, mortgage property insurance, and ion (HOA) fees)?		□ Asian, Asian Indian, or Pacific Islander□ Black or African American□ White□ Other			
	Less than \$500\$500 to \$999\$1,000 to \$1,499\$1,500 to \$1,999	○ \$2,000 to \$2,499 ○ \$2,500 to \$2,999 ○ \$3,000 to \$3,499 ○ \$3,500 or more	D13.	In which category is yo O 18-24 years O 25-34 years O 35-44 years	our age? O 55-64 years O 65-74 years O 75 years or older		
D8.	Do any children 17 or a household? O No O Yes	under live in your	D14.	O 45-54 years What is your gender? O Female	-		
D9.	Are you or any other m household aged 65 or o O No O Yes			 Male Identify in another w	ay		

Thank you! Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

WICHITA PUBLIC LIBRARY BOARD OF DIRECTORS Finance Committee Agenda Tuesday, March 21, 2023, 11:30am

Collaboration Room 204
Advanced Learning Library, 711 W 2nd St, Wichita, KS 67203

- 1. Call to Order
- 2. Review of February Bills and Finance Reports
 - Revenue Report
 - Grant Fund Summary Report
 - Report of Expenditures

	<u>Total</u>	\$896,441.89
Gift & Memorial Fund Bills		\$48,188.06
Grant Fund Bills		\$21,706.07
General Fund Bills		\$826,547.76

- 3. Approval of Invoices Exceeding \$10,000 RFID Conversion
- 4. Other items from Committee Members
- 5. Adjournment

Wichita Public Library Board of Directors Finance committee Meeting February 21, 2023

Present: Members Kevin McWhorter, Chuck Schmidt, Director of Libraries Jaime Nix and Support Services Manager Tammy Penland

Chuck Smith called the meeting to order at 11:31 a.m.

Schmidt (McWhorter) moved to recommend approval of December 2022 bills and finance reports. The motion carried.

Schmidt (McWhorter) moved to recommend approval of January 2023 bills and finance reports. The motion carried.

Schmidt (McWhorter) moved to recommend receiving and filling the Semi-Annual Accounting of Gift & Memorial Fund July – December 2022. The motion carried.

Schmidt (McWhorter) moved to recommend approval of Kanopy Capped Agreement Renewal 2023. The motion carried.

Schmidt (McWhorter) moved to recommend approval of Overdrive Magazine Renewal 2023. The motion carried.

The meeting was adjourned at 11:47 a.m.



03/10/2023 16:14 tpenland

|THE CITY OF WICHITA

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FOR 2023 02

JOURNAL DETAIL 2020 1 TO 2020 1

ACCOUNTS 100	FOR: General Fund	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
10000080	Wichita Public Library	_						
422111 L: 422112 L: 423030 M: 424011 C: 424101 P:	ibrary Desk Receipts (Fines) ibrary Desk - Faxes ibrary Desk - Passports eeting Room Rentals opy Charges ublic Computing Charges tate Setoff Collections	-9,000 -20,000 -28,000 -10,000 -12,000 -70,000	-9,000 -20,000 -28,000 -10,000 -12,000 -70,000	-17,518.38 -1,328.00 -4,970.00 -2,815.00 -2,195.70 -3,201.95 -6,976.67	-8,031.71 -691.00 -2,170.00 -1,660.00 -845.00 -1,902.40 -6,350.08	.00 .00 .00 .00 .00	17,518.38 -7,672.00 -15,030.00 -25,185.00 -7,804.30 -8,798.05 -63,023.33	100.0% 14.8% 24.9% 10.1% 22.0% 26.7% 10.0%
TOT	AL Wichita Public Library	-149,000	-149,000	-39,005.70	-21,650.19	.00	-109,994.30	26.2%
TOT	AL General Fund	-149,000	-149,000	-39,005.70	-21,650.19	.00	-109,994.30	26.2%



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FOR 2023 02 JOURNAL DETAIL 2020 1 TO 2020 1

ACCOUNTS FOR: 100 General Fund	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
10000080 Wichita Public Library							
511000 Base Compensation 511950 Year-End Payroll Accrual 511999 Planned Savings 512000 Special Compensation 512051 Mileage Reimbursement 513000 Overtime Compensation 518200 Employer Wage Taxes & WC 518300 Employer Share EE Insurance 518400 Employer Share Pension/Retire 521011 Electricity - EDI 521021 Natural Gas - EDI 521030 Water Service 521050 Trash Service 521060 Local Telephone Service 522010 PBX Line Charges 522010 PBX Line Charges 522020 PBX Instrument Charges 522020 PBX Instrument Charges 522020 Noicemail 522080 Automatic Call Distribution 522900 Other Communications Charges 523010 Building & Contents Insurance 523010 Building & Contents Insurance 523020 Vehicle Liability Premiums 524010 Recruitment & Hiring 524020 Employee Travel & Training 525013 Drug Screening 525013 Drug Screening 525070 Background Checks 525083 Textile Rental & Laundry Svcs 525090 Other Professional Services 526010 Motor Pool Scheduled Charges 526010 Motor Pool Scheduled Charges 526020 Building Repair & Maint 526042 Pest Control Services 526070 Equipment Repair & Maint 526042 Pest Control Services 526070 Equipment Repair & Maint 526092 Rent-Real Property 529010 Bank Charges 529030 Shipping & Freight 529040 Subscriptions 529061 Organizational Memberships 529070 Printing & Copying 529141 Software License & Maint Fees	5,506,305 -1,389,000 1,800 0 483,529 1,060,907 586,023 305,438 41,824 12,738 54,404 16,000 11,172 18,915 2,000 3,912 7,86 0 91,619 870 3,140 1,600 2,925 22,970 3,720 7,240 13,000 5,421 52,060 5,000 4,000 10,960	5,506,305 -1,389,000 1,800 0 483,529 1,060,907 586,023 305,438 41,824 12,738 54,040 11,172 18,915 2,000 3,912 786 91,619 870 3,140 1,600 2,925 22,970 3,720 7,240 13,000 5,000 4,000 10,960 0	859,777.65 -144,136.87 .00 3,939.64 218.08 794.83 71,526.20 158,249.89 88,932.75 32,230.98 25,201.16 2,812.41 .00 854.00 2,020.97 3,325.00 60.75 666.00 131.00 1,690.00 .00 .00 3,206.99 631.00 160.00 190.78 2,051.80 620.00 870.28 3,092.57 12,264.72 600.84 315.00 25.00 9,876.68	429,442.21 .00 .00 3,255.02 137.42 515.32 35,844.82 79,641.95 44,663.83 13,374.25 14,202.33 1,463.47 .00 427.00 1,013.97 1,662.50 35.55 333.00 65.50 1,690.00 .00 470.91 599.00 160.00 157.93 1,967.80 310.00 870.28 .00 4,088.24 364.21 315.00 25.00 9,876.68	.00 .00 .00 .00 .00 .00 .00 .00 .00 .00	4,646,527.35 144,136.87 -1,389,000.00 -2,138.08 -794.83 412,002.80 902,657.11 497,090.25 273,207.02 16,622.84 9,925.59 5,404.00 15,146.00 9,151.03 15,590.00 1,939.25 3,246.00 655.00 -1,690.00 91,619.00 870.00 3,140.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99 -631.00 -1,606.99	15.6%% 100.0%% 100.0%% 100.0%% 14.9%% 15.66%% 15.66%% 15.66%% 15.66%% 15.66%% 15.66%% 15.66%% 16.07%% 100.0%% 16.76%% 17.07%% 100.0%% 16.76%% 16.07%% 100.0%% 16.0%
529141 Software License & Maint Fees	550	23,472 2,108	4,312.70 8,180.00	1,825.15 7,180.00	.00 1,558.20	19,159.30 -7,630.00	18.4% 461.9%



THE CITY OF WICHITA

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FOR 2023 02 JOURNAL DETAIL 2020 1 TO 2020 1

ACCOUNTS FOR: 100 General Fund	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
529150 Data Center Charges 529990 Other Contractuals 531010 Computing Supplies 531020 Office Supplies 531030 Custodial Supplies 532020 Automotive Parts & Supplies 539012 Gasoline 549010 Furniture & Fixtures <\$5k 549020 Data Processing Equip <\$5k 549110 Library Materials	1,148,795 92,583 900 48,575 6,000 450 4,134 9,990 9,665 982,530	1,148,795 109,111 900 48,575 6,000 450 4,134 9,990 9,665 1,043,664	190,242.36 6,459.88 .00 5,339.92 537.97 23.88 454.18 .00 99.98 87.840.80	95,121.18 6,359.88 .00 5,339.92 537.97 .00 253.68 .00 99.98 62,856.81	.00 16,528.00 .00 .00 .00 .00 .00 .00	958,552.64 86,123.12 900.00 43,235.08 5,462.03 426.12 3,679.82 9,990.00 9,565.02 933.744.24	16.6% 21.1% .0% 11.0% 9.0% 5.3% 11.0% .0%
TOTAL Wichita Public Library TOTAL General Fund	9,219,922	9,299,142	1,445,691.77 1,445,691.77	826,547.76 826,547.76	40,164.91	7,813,285.27 7,813,285.27	16.0% 16.0%



THE CITY OF WICHITA

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FOR 2023 02

JOURNAL DETAIL 2020 1 TO 2020 1

	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED	
GRAND TOTAL	9,219,922	9,299,142	1,445,691.77	826,547.76	40,164.91	7,813,285.27	16.0%	
** END OF REPORT - Generated by Tammy Penland **								

THE CITY OF WICHITA



P 4 |glytdbud

REPORT OPTIONS

		Field #	Total	Page Break
Sequence	1	1	Y	Y
Sequence	2	9	Y	N
Sequence	3	11	Y	N
Sequence	4	0	N	N

Report title:

Print Full or Short description: F Print MTD Version: Y Print Revenues-Version headings: N Format type: 1 Print revenue budgets as zero: N

Format type: 1
Print revenue budgets as zero: N
Include Fund Balance: N
Include requisition amount: N

Multiyear view: D

Find Criteria
Field Name Field Value

org 10000080

Org Object Project

Rollup code

Account type Expense

Account status

Year/Period: 2023/ 2
Print revenue as credit: Y
Print totals only: Y
Suppress zero bal accts: Y
Print full GL account: N
Double space: N
Roll projects to object: N

Carry forward code: 1
Print journal detail: Y
From Yr/Per: 2020/ 1
To Yr/Per: 2020/ 1
Include budget entries: Y
Incl encumb/liq entries: Y
Sort by JE # or PO #: J
Detail format option: 1

Grant Fund Summary Report February 2023

	Beginning Balance	Revenue	Admin			Supplies &		Total		Remaining Balance
Grant	02/01/23	Received	Charges	Contractuals	Materials	Petty Cash	Equipment	Expenditures	Encumbrances	02/28/23
SCKLS 2022	\$ 59,812.88	\$ -	\$ -	\$ 21,706.07	\$ -	\$ -	\$ -	\$ 21,706.07	\$ -	\$ 38,106.81
Totals	\$ 59,812.88	\$ -	\$ -	\$ 21,706.07	\$ -	\$ -	\$ -	\$ 21,706.07	\$ -	\$ 38,106.81

Org: 10000080

001 - Library - Pe	ersonnel		
1B - Base Com			
5110	100 Base Compensation		
	Payroll, ADJ021023	\$3,383.09	
	Payroll, ADJ021723	(\$283.91)	
	Payroll, PP02.03.23	\$210,075.29	
	Payroll, PP02.17.23	\$215,863.93	
	Payroll, RT021723	\$403.81	
Tota	l 511000 Base Compensation	\$429,442.21	
Total 1B - Base	Compensation	\$429,442.21	
1F - Special Co	mpensation		
5120	000 Special Compensation		
	Payroll, PP02.03.23	\$442.31	
	Payroll, PP02.17.23	\$292.31	
	Payroll, RT02.03.23	\$665.38	
	Payroll, RT021723	\$1,855.02	
Tota	l 512000 Special Compensation	\$3,255.02	
5120	51 Mileage Reimbursement		
	Payroll, 1118	\$38.84	
	Payroll, 1670	\$98.58	
Tota	l 512051 Mileage Reimbursement	\$137.42	
Total 1F - Spec	ial Compensation	\$3,392.44	
1J - OT Compe	ensation		
5130	000 Overtime Compensation		
	Payroll, PP02.03.23	\$515.32	
Tota	I 513000 Overtime Compensation	\$515.32	
Total 1J - OT C	ompensation	\$515.32	
1N - Employee	Benefits		
5182	200 Employer Wage Taxes & WC		
	Payroll, ADJ021023	\$274.34	
	Payroll, ADJ021723	(\$24.56)	
	Payroll, PP02.03.23	\$17,465.75	
	Payroll, PP02.17.23	\$17,876.33	
	Payroll, RT02.03.23	\$57.56	
	Payroll, RT021723	\$195.40	
Tota	l 518200 Employer Wage Taxes & WC	\$35,844.82	

Wichita Public Library	General Fund Bills
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February 2023

Payroll, ADJ021023	\$861.34
Payroll, PP02.03.23	\$39,389.93
Payroll, PP02.17.23	\$39,390.68
Total 518300 Employer Share EE Insurance	\$79,641.95
518400 Employer Share Pension/Retire	
Payroll, ADJ021023	\$252.37
Payroll, ADJ021723	(\$36.91)
Payroll, PP02.03.23	\$22,049.58
Payroll, PP02.17.23	\$22,350.26
Payroll, RT021723	\$48.53
Total 518400 Employer Share Pension/Retire	\$44,663.83
Total 1N - Employee Benefits	\$160,150.60
Total 10001 - Library - Personnel	\$593,500.57

10002 - Library - Contractuals

2B - Utilities

521011 Electricity - EDI

	EVERGY KANSAS CENTRAL INC	\$13,374.25
Total 5210	11 Electricity - EDI	\$13,374.25
521021 Na	atural Gas - EDI	
	BLACK HILLS UTILITY HOLDING INC	\$2,630.63
	ENCORE ENERGY SERVICES	\$7,229.64
	ONE GAS INC	\$4,342.06
Total 5210	21 Natural Gas - EDI	\$14,202.33
521030 W	ater Service	
	City of Wichita	\$1,463.47
Total 5210	30 Water Service	\$1,463.47
l 2B - Utilities		\$29,040.05

2F - Technology Charges

521060 Local Telephone Service

City of Wichita	\$427.00
Total 521060 Local Telephone Service	\$427.00
522010 PBX Line Charges	
City of Wichita	\$1,013.97
Total 522010 PBX Line Charges	\$1,013.97
522020 PBX Instrument Charges	
City of Wichita	\$1,662.50
Total 522020 PBX Instrument Charges	\$1,662.50

522040 Long Distance & Teleconference

City of Wichita	\$35.55	_
Total 522040 Long Distance & Teleconference	\$35.55	
522070 Voicemail		_
City of Wichita	\$333.00	_
Total 522070 Voicemail	\$333.00	
522080 Automatic Call Distribution		
City of Wichita	\$65.50	
Total 522080 Automatic Call Distribution	\$65.50	
522990 Other Communications Charges		_
NORTHEAST KANSAS LIBRARY SYSTE	M \$1,690.00	
Total 522990 Other Communications Charges	\$1,690.00	
529150 Data Center Charges		
City of Wichita	\$95,121.18	
Total 529150 Data Center Charges	\$95,121.18	
Total 2F - Technology Charges	\$100,348.70	
2N - Employee Development		
524020 Employee Travel & Training		
	(\$297.49)	
P-CARD ONE-TIME PAY	\$768.40	
Total 524020 Employee Travel & Training	\$470.91	
Total 524020 Employee Travel & Training Total 2N - Employee Development	\$470.91 \$470.91	
Total 2N - Employee Development		
Total 2N - Employee Development 2R - Professional Srvcs		
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening	\$470.91	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC	\$470.91 \$599.00	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening	\$470.91 \$599.00]]
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks	\$470.91 \$599.00 \$599.00]]
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC	\$470.91 \$599.00 \$599.00 \$160.00	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks	\$470.91 \$599.00 \$599.00 \$160.00	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs	\$470.91 \$599.00 \$599.00 \$160.00 \$160.00	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs CINTAS CORPORATION	\$470.91 \$599.00 \$599.00 \$160.00 \$26.28]]]
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs CINTAS CORPORATION P-CARD ONE-TIME PAY	\$470.91 \$599.00 \$599.00 \$160.00 \$160.00 \$26.28 \$131.65	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs CINTAS CORPORATION P-CARD ONE-TIME PAY Total 525083 Textile Rental & Laundry Svcs	\$470.91 \$599.00 \$599.00 \$160.00 \$160.00 \$26.28 \$131.65	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs CINTAS CORPORATION P-CARD ONE-TIME PAY Total 525083 Textile Rental & Laundry Svcs 525990 Other Professional Services SIGN LANGUAGE INTERPRETING	\$470.91 \$599.00 \$160.00 \$160.00 \$26.28 \$131.65 \$157.93	
Total 2N - Employee Development 2R - Professional Srvcs 525013 Drug Screening KELLY COMPLIANCE INC Total 525013 Drug Screening 525070 Background Checks TRUVIEW BSI LLC Total 525070 Background Checks 525083 Textile Rental & Laundry Svcs CINTAS CORPORATION P-CARD ONE-TIME PAY Total 525083 Textile Rental & Laundry Svcs 525990 Other Professional Services SIGN LANGUAGE INTERPRETING SERVICES	\$470.91 \$599.00 \$160.00 \$160.00 \$26.28 \$131.65 \$157.93	

526010 Motor Pool Scheduled Charges

	5260 TO Motor Poor Scheduled Charges	
	City of Wichita	\$310.00
	Total 526010 Motor Pool Scheduled Charges	\$310.00
•	526042 Pest Control Services	<u> </u>
	P-CARD ONE-TIME PAY	\$870.28
	Total 526042 Pest Control Services	\$870.28
•	526092 Rent-Real Property	<u> </u>
	CO CO PROPERTIES LLC	\$4,088.24
	Total 526092 Rent-Real Property	\$4,088.24
Total 2V -	Bldg & Equip Charges	\$5,268.52
2Z - Othe	r Contractuals	
	529010 Bank Charges	
	City of Wichita	\$364.21
	Total 529010 Bank Charges	\$364.21
•	529020 Postage	_
	P-CARD ONE-TIME PAY	\$315.00
	Total 529020 Postage	\$315.00
•	529030 Shipping & Freight	
	City of Wichita	\$25.00
	Total 529030 Shipping & Freight	\$25.00
•	529040 Subscriptions	
	City of Wichita	\$9,876.68
	Total 529040 Subscriptions	\$9,876.68
•	529070 Printing & Copying	_
	City of Wichita	\$1,825.15
	Total 529070 Printing & Copying	\$1,825.15
•	529141 Software License & Maint Fees	
	City of Wichita	\$1,730.00
	P-CARD ONE-TIME PAY	\$5,450.00
	Total 529141 Software License & Maint Fees	\$7,180.00
	529990 Other Contractuals	
	P-CARD ONE-TIME PAY	\$6,259.88
	UNIQUE MANAGEMENT SERVICES INC	\$100.00
	Total 529990 Other Contractuals	\$6,359.88
Total 2Z -	Other Contractuals	\$25,945.92
Total 1000	02 - Library - Contractuals	\$163,958.83

Wichita Public Library General Fund Bills

February 2023

	531020 Office Supplies		
	City of Wichita	\$1,940.98	
	P-CARD ONE-TIME PAY	\$3,398.94	
	Total 531020 Office Supplies	\$5,339.92	
•	531030 Custodial Supplies		
_	P-CARD ONE-TIME PAY	\$537.97	
	Total 531030 Custodial Supplies	\$537.97	
Total 3B -	Supplies	\$5,877.89	
3N - Fuel			
	539012 Gasoline		
	City of Wichita	\$253.68	
	Total 539012 Gasoline	\$253.68	
Total 3N -	- Fuel	\$253.68	
	- Fuel -Capital Outlay	\$253.68	
4Z - Non-		\$253.68	
4Z - Non-	-Capital Outlay	\$253.68 \$99.98	<u>'</u>
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k		
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k P-CARD ONE-TIME PAY	\$99.98	
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k P-CARD ONE-TIME PAY Total 549020 Data Processing Equip <\$5k	\$99.98	
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k P-CARD ONE-TIME PAY Total 549020 Data Processing Equip <\$5k 549110 Library Materials	\$99.98 \$99.98	
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k P-CARD ONE-TIME PAY Total 549020 Data Processing Equip <\$5k 549110 Library Materials City of Wichita	\$99.98 \$99.98 (\$11,631.68) \$60,417.44	
4Z - Non-	-Capital Outlay 549020 Data Processing Equip <\$5k P-CARD ONE-TIME PAY Total 549020 Data Processing Equip <\$5k 549110 Library Materials City of Wichita P-CARD ONE-TIME PAY	\$99.98 \$99.98 (\$11,631.68) \$60,417.44 \$14,071.05	

Grand Total \$826,547.76

Contractu	als	
2F - Tech	nology Charges	
	521070 Internet Service	
	P-CARD ONE-TIME PAY	\$826.70
	Total 521070 Internet Service	\$826.70
Total 2F -	Technology Charges	\$826.70
2N - Emp	loyee Development	
	524020 Employee Travel & Training	
		(\$1,050.00)
	MIDDLE COUNTRY PUBLIC LIBRARY	\$12,000.00
	Total 524020 Employee Travel & Training	\$10,950.00
Total 2N	- Employee Development	\$10,950.00
2Z - Othe	er Contractuals	
	529061 Organizational Memberships	
	P-CARD ONE-TIME PAY	\$110.00
	Total 529061 Organizational Memberships	\$110.00
	529141 Software License & Maint Fees	
	SHI INTERNATIONAL CORP	\$9,819.37
	SHI INTERNATIONAL CORP Total 529141 Software License & Maint Fees	\$9,819.37 \$9,819.37
Total 2Z		•

Total Y2802 - South Central Kansas Library Sys 22 \$21,706.07

Grand Total \$21,706.07

GIFT AND MEMORIAL FUND

RECEIPTS/REIMBURSEMENTS

Baird (interest)	\$1,168.81
Friends Monthly Donation	\$1,040.00
Local History Photos	\$35.00
Memorials	\$50.00
Staff Honorarium	\$50.00

	TOTAL RECEIPTS	\$2,343.81	
NDITURES			
Amazon (3D Printing Supplies)	\$291.86		
Amazon (Memorials)*	\$30.00		
Amazon (Ploor Stand for iPad)	\$119.87		
Apple (iPad)	\$482.68		
BTCO, Inc (Photograph Conversion Services)	\$1,796.66		
Charter Funerals (Staff Flower Fund)*	\$167.07		
Copp Media Services, Inc (Advertising)	\$1,600.00		
Cox Business (Erate Overpayment)	\$11,229.72		
Ebay (3D Printing Supplies)	\$16.49		
El Perico Informador, LLC (Advertising)	\$350.00		
Flamingo Ink, LLC (Teen Volunteerx/Academy Awards)	\$371.14		
Hobby Lobby (Foundation)	\$52.23		
Ingram Library Services (Memorials)*	\$786.66		
Kroger (Foundation)	\$65.88		
Meta (Advertising)	\$208.29		
Mailchimp (Monthly Plan)	\$115.00		
Midwest Tape (Memorials)*	\$30.97		
Pioneer Production Services, LC (Viewpoint Topic-Comm	unity Story) \$29,400.00		
Scholastic (Summer Reading)	\$76.56		
QuikPrint (Academy Awards/Interview Cards)	\$696.98		
TCV Publishing (Advertising)	\$300.00		
<u> </u>	TOTAL EXPENDITURES	\$48,188.06	

^{*}Reimbursed expenses



INTEROFFICE MEMORANDUM

TO: Library Board of Directors

FROM: Jaime Nix (MILE W

SUBJECT: Approval of Invoices Exceeding \$10,000 – RFID Conversion

DATE: March 7, 2023

<u>Background:</u> Wichita Public Library researched and proposed technology upgrades to the physical materials inventory that would increase efficiencies for both customers and staff. The City Council approved \$450,000 to be invested in Library technology in order to improve for user experience and to be responsible stewards of the collection.

This project will add RFID tags to all physical materials, install RFID pads at identified staff workstations, enable RFID on existing self-check stations and add additional units across branch locations, and will convert the Advanced Learning Library automated material handler to RFID processes. The costs for this work include:

Item	Cost
Equipment, software, and initial tags:	\$151,025.00
Pre-pay maintenance 2-6 years	\$21,302.37
AMH conversion (ALL):	\$6,770.00
RFID Conversion:	\$195,000.00
Total RFID	\$374,097.37
Bibliotheca Self-Checks	\$37,633.68
Total for Project (will be fully expended to purchase RFID tags)	\$411,731.05

<u>Financial Considerations:</u> The cost for a complete library system conversion to RFID technology and to purchase three additional self-check units.

<u>Legal Considerations:</u> The terms of the quoted service is being performed under the same agreement as current services.

<u>Recommendations/Actions:</u> It is recommended that the Board approve paying invoices totaling \$411,731.05 for the conversion of RFID technology and purchase of three additional self-check units

Attachments:

Quote for Wichita Public Library Wichita Public Library - Biblioteca



835 Hale Avenue North Oakdale, Minnesota 55128 (800) 494-9330 www.tech-logic.com

Wichita Public Library

RFID Conversion/Tagging Service/AMH Upgrade

Quote Submitted:

03/08/2023

Quote Valid Until:

45 days from quote date



RFID Tagging	Prepared For: \	Wichita Publi	Library KS				3/8/2023
Self-Checkout System Products and Services					Quote Number:		
Self-Checkout System Products and Services							
Self-Checkout System Products and Services						Optional 2	nd Year
StaffCIRC PRO	QTY	PN	Self-Checkout System Products and Services	Unit Price	Extended Price		
Separate	staffCIRC PR	20	•				
StaffCIRC TRAK	50	45008155	SPAD Antenna with Reader	\$699.00	\$34,950.00	\$	3,460.00
Software	3	25013950	HF Proximity Reader PR101	\$625.00	\$1,875.00		\$117.30
Software	staffCIRC TR	RAK					
Sample S	7	45007687	staffCIRC TRAK with 12" Tablet and Keyboard	\$5,495.00	\$38,465.00	\$	2,275.00
FfidTAG	Software						
Solution	53	28000007	circIT STAFF	\$0.00	\$0.00		
Total Remote Installation \$725.00 \$725.00	rfidTAG				·		
Total Remote Installation \$725.00 \$725.00	651000	25010024	Book-SLIx-Racetrack White	\$0.1080	\$70,308.00		
Shipping Shipping Standard	Installation a	nd Training	Costs				
Estimated \$4,702.00 \$4,702.00 \$4,702.00 \$151,025.00 \$151,0	1	Total	Remote Installation	\$725.00	\$725.00		
Sub Total (USD) \$151,025.00 Total (USD) \$151,025.00 \$5,852.30 Prices contained in this quote are good for 45 days. Required Annual Software Licensing (beginning in year 2)							
Total (USD) \$151,025.00 \$5,852.30	1		Estimated†††	\$4,702.00	\$4,702.00		
Prices contained in this quote are good for 45 days. Required Annual Software Licensing (beginning in year 2)				Sub Total (USD)	\$151,025.00		
Prices contained in this quote are good for 45 days. Required Annual Software Licensing (beginning in year 2)				Total (LISD)	¢454 025 00	¢ 50	52 30
No. of seats S11,660				Total (USD)	\$151,025.00	Φ 5,0	002.00
No. of seats S11,660							
No. of seats 53	Prices contained in this quote are good for 45 days.						
No. of seats 53							
S11,660 StaffCIRC TRAK Software S11,660 S13,200			Required Annual Software Licensing (beginning	ng in year 2)			
Total (USD) \$13,200	No. of seats						
Total (USD) \$13,200	53		circIT STAFF Software				\$11,660
Extended Hardware Warranty (beginning in year 2) Years \$5,852.30 2-3 \$11,119.37 2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37	7		staffCIRC TRAK Software				\$1,540
Extended Hardware Warranty (beginning in year 2) Years					T-4-1 (110.D)		***
Years \$5,852.30 2-3 \$11,119.37 2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37					i otai (USD)		\$13,200
Years \$5,852.30 2-3 \$11,119.37 2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37	Extended Hardware Warranty (has inning in year 2)						
2 \$5,852.30 2-3 \$11,119.37 2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37							
2-3 \$11,119.37 2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37						¢	5 852 30
2-4 Optional Hardware Warranty Shown in USD \$16,327.92 2-5 \$21,302.37							
\$21,302.37			Optional Hardware Warranty Shown in USD				
			,,,				

Note: Due to an unusual level of volatility in the price and availability of some raw materials used in our manufacturing process, Tech Logic may find it necessary to increase some of the above prices should there be a delay between purchase order and delivery of these products. Tech Logic will do everything in our power to avoid this but these market-price changes are well outside of our control.

More information about these challenges can be found here: https://www.reuters.com/article/us-usa-economy-steel-insight/u-s-manufacturers-grapple-with-steel-shortages-soaring-prices-idUSKBN2AN0YQ

Please feel free to reach out to your Tech Logic Solutions Specialist if you have questions or concerns—we are committed to working closely and transparently with our libraries during these unique times.



circIT Suite Payment Terms and Support:

- † Software support is **required** starting in year two.
- †† Hardware support is **optional** starting in year two.
- ††† Shipping charges estimated on all quoted products shipping at the same time F.O.B. originating facility.

Shipping is estimated and calculated using today's rates to one receiving location, unless otherwise noted. Additional shipping charges may apply. Multiple shipments may result in increased charges.

- Restocking fee of 20% will be applied to all returned hardware prior to library credit. Costs incurred for returned hardware are at the expense of the library.
- Payment of all applicable duties and taxes are the responsibility of the purchasing entity. All prices
 including Service and Maintenance do not include any applicable sales tax. If tax exempt, please provide
 Tax Exempt Certificate.
- Standard Tech Logic Terms and Conditions apply to all sales.
- Prices quoted above include a standard Tech Logic one year warranty.
- Pricing for Comprise Smart Terminals include one Merchant Account set-up. Additional Merchant Account set-up pricing is indicated in above quote.
- Any required SIP configuration or ILS renewal fees are not covered by the Tech Logic first year warranty.

<u>Payment Terms for circIT Suite Software and Equipment:</u> A payment of 50% of the total order due upon execution of order confirmation 50% payment due net 30 at shipping. The net amount of each invoice is due in full, within thirty (30) days of date of invoice.

<u>Interest Charges</u>: If any payments due from Library to Tech Logic are deemed to be, in the sole discretion of Tech Logic, overdue, then interest charges thereon shall be paid by Library to Tech Logic at a rate of one and one-half percent (1.5%) per month.

Performance Bond & Payment Bond:

Costs associated with Performance & Payment bond requirements are the sole responsibility of the library.

Software and Hardware Support:

- Required Annual Software License(s) costs begin in year two these costs are required for the duration the software is in use and is billed annually.
- Optional Extended Hardware Maintenance program costs begin in year two for chosen hardware equipment. Decline and/or lapse in coverage negates the ability to apply hardware maintenance on items at a later date.
 - * Required Annual Software License(s) and Optional Extended Hardware Maintenance Programs <u>automatically</u> <u>increase 2% per year</u>. Comprise products are exempt from any annual support increase.

 Order submission confirms your understand of above stated policy.

Phone Support-Service Calls

• The minimum charge for service calls is a two-hour minimum.

Notes:

- 1) SIP2 is required. Please ensure that the SIP & ILS implementations are of the latest versions.
- 2) The SIP interface which integrates self-check systems with the ILS software is provided by the ILS vendor.
- 3) If the library is providing its own computers for the selfCIRC PRO option, verify computers meet minimum specifications.
- 4) circlT Credit Card Payment works in conjunction with VeriFone or Comprise.
- 5) Payment Processing is the responsibility of the Library.

AMH RFID UPGRADE



Qty	Part Number	Description	Unit Price	1st Yr. Extended price
1	913XXXXX	AMH RFID UPGRADE	\$5,820.00	\$5,820.00
1		Installation and Training	\$4,350.00	\$4,350.00
			Sub Total	\$10,170.00
1		Credit	for Vision System	(\$3,500.00)
	_		Shipping	\$100.00
		Tota	I Contract Pricing	\$6,770.00

NOTE: Current maintenance cost will remain the same with either of the above-mentioned upgrades. There are no additional ancillary costs accumulated with the performance of this upgrade.



AMH Payment Terms and Support:

- I. A first payment, in an amount of forty percent (40%) of the Contract Price, shall be due within ten (10) days after the Effective Date. Work pursuant to this Agreement shall not begin until such payment is received and verified by Tech Logic.
- II. A second payment, in an amount of fifty percent (50%) of the Contract Price, shall be due within ten (10) days after a Notice of Completion of Manufacturing Design is submitted to Library.
- III. A third payment, in the amount of (5%) of the Contract Price, shall be due within ten (10) days of the date on which notification is made by Tech Logic to Library that manufacturing, final testing and pre-shipment inspection of the TLS is complete and ready to be shipped to Library. Library has the right and may elect to inspect the TLS (at the Library's expense) prior to actual shipment to Library. Failure of the Library to inspect the TLS prior to shipment to the Library shall not cause a delay of the third payment to Tech Logic.
- **IV**. Final payment, in an amount of five percent (5%) of the Contract Price, plus all additional payments required under executed Change Orders, if any, shall be paid within ten (10) days of Tech Logic's delivery to the Library of the Notice of Completion.

Further, if a delay occurs then the final 5% payment hereunder shall be paid by Library within sixty (60) days of shipment from Tech Logic. In any event, the final 5% payment hereunder shall be paid by Library within ninety (90) days from the date on which notification is made by Tech Logic to Library that the TLS is ready for shipment to Library.

Performance Bond & Payment Bond:

Costs associated with Performance & Payment bond requirements are the sole responsibility of the library.

Payment Schedule for Change Orders:

The payment of any Change Order shall be made in installments, with the first installment being due ten (10) days after the execution of the Change Order. The amount and payment terms of the Change Order shall be as set forth as above.

Interest Charges:

If any payments due from Library to Tech Logic are deemed to be, in the sole discretion of Tech Logic, overdue, then interest charges thereon shall be paid by Library to Tech Logic at a rate of one and one-half percent (1.5%) per month

Software and Hardware Support

- Annual Support/Software License and Maintenance program costs are in addition to the item(s) quoted above. The Support/Software License(s) are required for the duration that the equipment is in use and is billed annually. Hardware Support is Optional.
- Annual Support/Software and Maintenance Programs automatically increase 2% per year after the initial first year of paid annual support. Customer may qualify for savings with a multi-year pre-payment plan.

Notes:

- 1) SIP or SIP2 is required and needs to be acquired. Please ensure that the SIP & ILS implementations are of the latest versions.
- 2) The SIP interface which integrates AMH systems with ILS software is provided by the ILS vendor.



RFID Tagging Service Quote

Estimated time of completion:

Tech Logic will provide 9 technicians and 1 Project Manager on-site for an estimated completion timeline of 12-14 weeks.

Number of tags: 650,000

Price per tag: \$0.30

Price includes all labor, project management, travel, on-site expenses and supervision. Price above does <u>not</u> include the cost of the tag or labels. **Note:** Project minimum is 90% of item count listed above or \$175,500.00.

Handling of books without readable barcodes: \$1.00 per item

(If Applicable due to large unreadable volumes)

<u>Conversion stations:</u> Included

Quality Testing: Included

Total Estimated Cost: \$195,000.00

Payment Terms and Conditions:

50% upon contract signing, 30% at the end of the first month, 20% upon completion. Payment plan is negotiable.



Bill To
Jeff Tate
Witchita Public Library
711 W 2nd St
Witchita KS 67203
United States

Ship To
Jeff Tate
Witchita Public Library
711 W 2nd St
Witchita KS 67203
United States

Quote QUO-US10594

Date 03/09/2023

Customer:C0000502-USPayment Terms:Net 30 DaysQuote Expiration:06/07/2023Sales Rep:Kyle Kigin

Memo (External): Includes: Hardware, software, 1st year service

agreement, install and shipping.

**Per agreement between Wichita Public Library and Bibliotheca March 2023 - Bibliotheca will allow Wichita Public Library to purchase payment terminals from Envisionware and utilize with selfCheck 1000 kiosks. Bibliotheca will only support kiosk and no direct support will be made on payment terminals. Wichita Public Library will be responsible for payment terminal placement as no payment terminal plate for envisionware terminals can be

provided by Bibliotheca.**

Item	Quantity	Net Price	Net Extended
Freight White Glove Service SHP000002-000	1	2,250.00	2,250.00
selfCheck [™] 1000 - Fixed height - White ** NA ONLY ** SCK600000-001	3	11,406.40	34,219.20
quickConnect selfCheck Evanced Integration (1 unit) SER903995-000	3	388.16	1,164.48
	Total:	37,633.68	
	Cur	rency:	US Dollar

Terms and Conditions:

All prices including Service and Maintenance do not include any applicable sales tax. If tax exempt, A copy of Tax Exemption Certificate is required with purchase order for all taxexempt customers.

Terms are NET 30 Days from Date of Invoice. Invoice is generated at the time of Shipment.

Quotations are good for 60 days. All dates are based on ship dates. Order must ship within the 60-day window.

After 60 days, quotation expires. Contact Bibliotheca for a New Quotation.

A 20% restocking fee, in addition to in-bound and out-bound shipping, will be charged for all returns.



Submit Purchase Order by fax to 877-689-2269 or by email to orders-us@bibliotheca.c	om.
Accepted By:	
Accepted Date:	
Customer Purchase Order Number:	

WICHITA PUBLIC LIBRARY BOARD OF DIRECTORS Planning and Facilities Committee Agenda Tuesday, March 21, 11:30am

Collaboration Room 205
Advanced Learning Library, 711 W 2nd St, Wichita, KS 67203

- 1. Call to Order
- 2. Westlink Branch Library Update and Next Steps
- 3. RFID conversion Update
- 4. Other items from the committee
- 5. Adjournment

WICHITA PUBLIC LIBRARY BOARD OF DIRECTORS Public Affairs Committee Agenda Tuesday, March 21, 11:30am

Collaboration Room 206
Advanced Learning Library, 711 W 2nd St, Wichita, KS 67203

- 1. Call to Order
- 2. Review of 2023 Initiatives
- 3. Establishing Priorities for 2023 Advocacy and Awareness
- 4. Review of February Media Coverage
- 5. Other items from the committee
- 6. Adjournment

Media Report: February 2023

- Wichita on the Cheap, Homeschool Resources,
 https://wichitaonthecheap.com/homeschool-resources/
- Wichita on the Cheap, Affordable Connectivity Program,
 https://wichitaonthecheap.com/affordable-connectivity-program-to-help-with-internet-computers-and-more/
- KFDI, Tax Forms, https://www.kfdi.com/2023/02/02/tax-forms-now-available-at-wichita-public-library-locations/
- KSN, Tax Forms, https://www.ksn.com/news/local/tax-forms-and-preparation-assistance-available-in-wichita/
- KWCH, Affordable Connectivity Program,
 https://www.kwch.com/2023/02/13/wichita-public-libary-connecting-community-with-affordable-internet/
- Wichita Beacon, Library of Things,
 https://wichitabeacon.org/stories/2023/02/14/wichita-library-of-things/
- KAKE, Academy Award Short Film Festival,
 https://www.kake.com/clip/15377136/academy-awards-short-film-festival
- KAKE, Kids Corner, https://www.kake.com/clip/15373958/kids-corner
- The Wichita Eagle, Airport Short Story Dispenser,
 https://www.kansas.com/news/business/biz-columns-blogs/carrie-rengers/article272581117.html
- The Wichita Eagle, ReadICT Book Swap,
 https://www.kansas.com/entertainment/article272303818.html

- Wichita Business Journal, Chester I. Lewis Park,
 https://www.bizjournals.com/wichita/news/2023/02/17/chester-lewis-park-downtown-wichita-renovation.html
- KSN, Evergreen Passport Service, <a href="https://www.ksn.com/news/local/wichita-evergreen-library-designated-a-passport-acceptance-agency/?utm_medium=referral&utm_source=t.co&utm_campaign=socialflow
- KFDI, Big Read, https://www.kfdi.com/2023/02/25/wichita-public-librarys-big-read-begins-march-12th/
- KSN, Big Read, https://www.ksn.com/news/local/nea-big-read-wichita-kicks-off-march-12/